

Highlights

Political Communications

The [Programme of the Government of the Republic of North Macedonia for 2021](#), focused on the modernisation and increased efficiency of the public administration, results from the objectives set by Prime Minister Mr Zoran Zaev, re-elected in 2020.

Legislation

No update in the field of digital public administration has been reported to date.

Governance

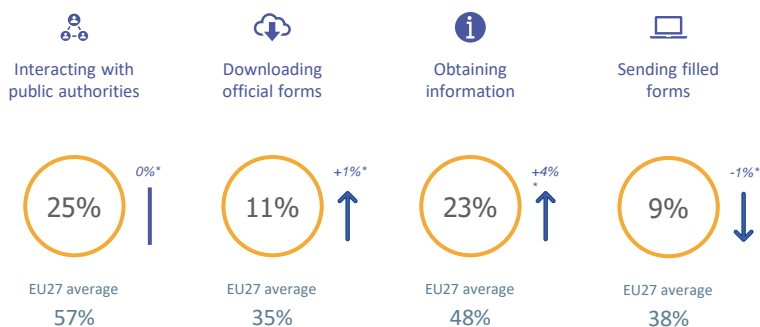
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Infrastructure

During 2020, the most frequent services provided through the [eServices Portal](#) were part of the anti-COVID measures, such as the registering of more than 350 educational legal entities as providers for ICT training for young people.

Digital Public Administration indicators

Percentage of individuals using the internet for

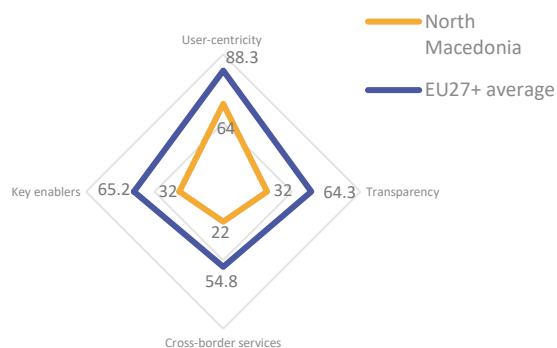


* This is the trend evolution compared data from Eurostat in 2019.

Source: [Eurostat 2020](#)

eGovernment indicators

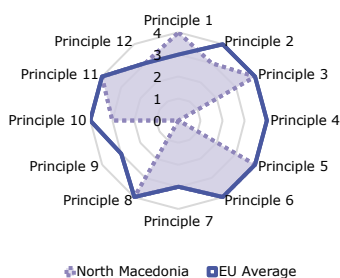
eGovernment performance across policy priorities



Source: [eGovernment Benchmark report 2021](#)

State-of-Play of Interoperability

SCOREBOARD 1 TWELVE PRINCIPLES



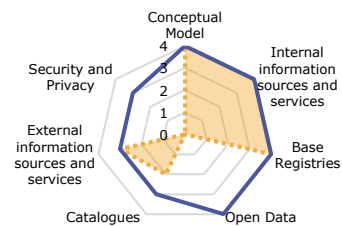
North Macedonia EU Average

SCOREBOARD 2 INTEROPERABILITY LAYERS



North Macedonia EU Average

SCOREBOARD 3 CONCEPTUAL MODEL



North Macedonia EU Average

Source: European Interoperability Framework Monitoring Mechanism 2020

