European Commission

19 March 2025

interoperable europe Portal

User Group Meeting

Bernard CLAES
Business Manager of the Portal
Interoperability and Digital Government unit
European Commission

interoperable europe

innovation ∞ govtech ∞ community

Agenda

01 Introduction

02 Portal spaces that support the Act

03 Improving user experience

04 Guest speakers on supporting the Interoperable Europe Act

05 Coming soon on the Portal

06 Feedback / Q&A

07 Upcoming events on the Portal

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Management Team

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arηs GROUP
Part of **Accenture**

Under contract with the European Commission

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PATRICE-EMMANUEL SCHMITZ

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MARIA ALEXANDRI

KONSTANTINOS SPYRIDIS

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ALICE CAPPELLI

YOUNESS DIB
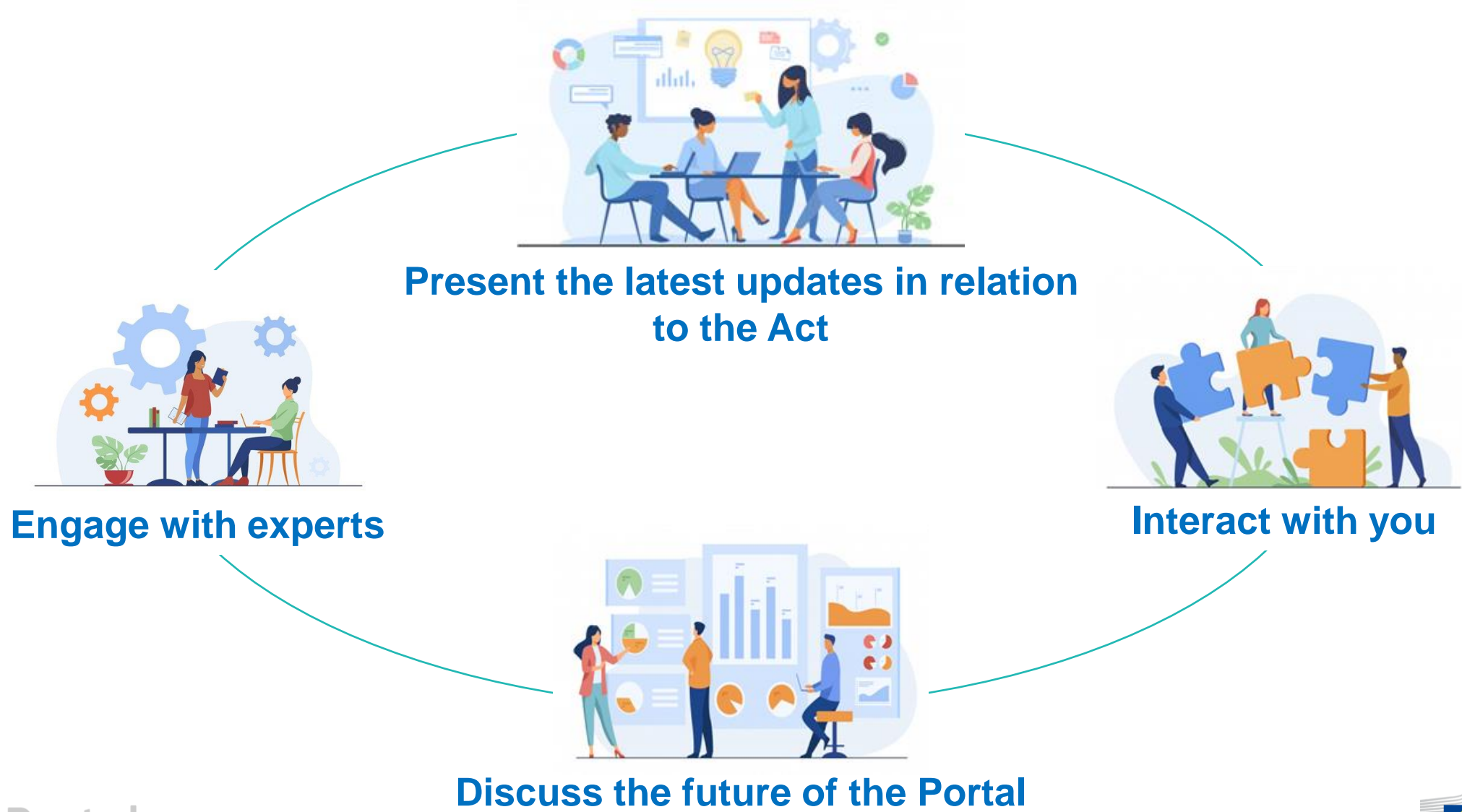
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Meeting's objectives

Present the latest updates in relation to the Act

Engage with experts

Interact with you

Discuss the future of the Portal

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User resources: Solutions & Policy spaces

Solutions

A space dedicated to the **solutions** of the Portal, that help in the creation of European digital public services

Explore the solutions

SOFTWARE SOLUTIONS
Software to install or services to build European digital public services

OTHER SOLUTIONS
Core vocabularies, architecture, frameworks, specifications, e-Learning

Policy

Provides **resources**, **policies**, **news**, **events**, and **insights** aligned with the **Interoperable Europe Act** for fostering cross-border interoperability in digital public services across the EU


Policy

News   Events   Interoperable Europe Act   FAQs

The Interoperable Europe Policy
The Interoperable Europe Act entered into force on 11 April 2024, marking a significant step towards strengthening interoperability in the public sector. The Act enables administrations to cooperate and ensure public services function seamlessly across territorial, sectoral, and organisational boundaries, while maintaining their sovereignty at all levels of government.

Citizens and businesses across the EU expect high-quality public services from their administrations. Public service delivery rarely functions in isolation. Before the final delivery to the end-user, data must often be exchanged between different public authorities. This exchange happens primarily at the local level but also substantially at regional, national, and European levels - requiring seamless interoperability.

Despite efforts in recent decades, some barriers have remained in the interoperability and digitalisation of public services across Europe. The Interoperable Europe Act addresses these challenges, ensuring that citizens and businesses can access digital services efficiently, even when multiple EU Member States are involved.

Events

News

FAQs

Interoperable Europe Act

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Interoperable Europe Support Centre & EU country knowledge spaces

Support Centre

Your one-stop hub for **expert guidance**, **technical support**, and **best practices** to improve the interoperability of European digital services.

❖ Browse by category or popular support topic
❖ Find eLearning courses by the Interoperable Europe Academy
❖ Access Frequently Asked Questions (FAQs)
❖ Contact the Portal's Support Team for extra assistance
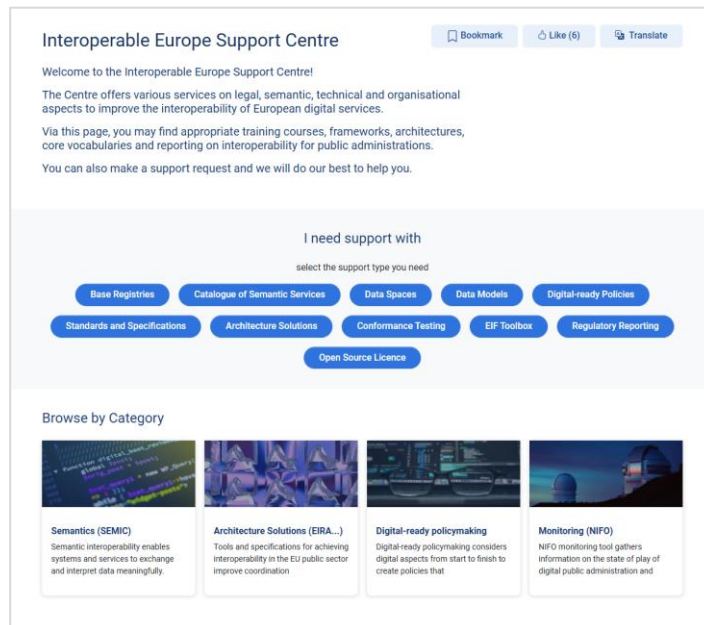
EU country knowledge

Discover how EU Member States implement interoperability and find **key resources** regarding public administrations' **digitalisation** at national and European levels

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Governance, Funding, and Assessments spaces

Interoperable Europe Board

Find information on the Board's **composition, responsibilities, task, activities** & **important documents**

Board Members

Interoperable Europe Community

National competent authorities and interoperability coordinators

interoperable Europe Board

Working groups

Meetings

Documents
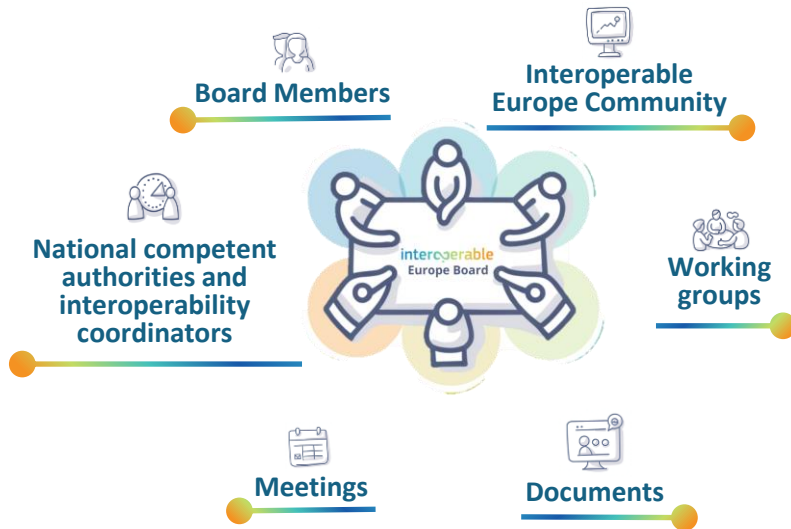
EU Digital Funding Opportunities

Discover **grants**, **initiatives**, **and support programmes** to drive innovation and interoperability across Europe

Technical Support Instrument
SUPPORTING REFORMS IN 27 MEMBER STATES

DIGITAL EUROPE PROGRAMME

Horizon Europe

Interreg Europe
Co-funded by the European Union
Sharing **solutions** for **better** regional policies

Connecting Europe Facility

Interregional Innovation Investment Instrument

❖ **Get your updates on new calls, opportunities and funding programmes.**

❖ **Learn which funds are relevant to your digital project.**

Assessments

Access the **Assessment** space for **guidance** and **instructions** on **conducting** and **publishing interoperability assessments**

Guidelines for interoperability assessment

Draft and publish a report

Discover existing reports

Share and explore

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Improving user experience
Private messaging

- With the **messaging feature**, users can now send private messages to anyone signed-in to the Portal.

- Facilitate **direct communication** and **enhance collaboration** with the Portal's users.

- Turn on the **notifications** from the icon on the top right corner to keep up with all the messages.
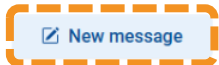
Events calendar (for content creators)

- Content creators can now enhance their pages with the new **events calendar feature**.
- Once in edit mode, choose between the different calendar options and give **more visibility** to planned events.

Example: events calendar by week

Previous		week 12 - March 2025				Next
Monday	**Tuesday**	**Wednesday**	**Thursday**	**Friday**	**Saturday**	**Sunday**
Rules as Code Europe **17**	Rules as Code Europe **18**	EU Open Data Days 2025 **19**	EU Open Data Days 2025 **20**	**21**	**22**	**23**
17/03/2025 77, avenue de Ségur, 75015, Paris	17/03/2025 77, avenue de Ségur, 75015, Paris	19/03/2025 European Convention Centre (ECCL) Place de l'Europe 4, L-1499, Luxembourg Connect here The Portal's User Group Meeting | A deep dive into the latest developments 19/03/2025 Registration form	19/03/2025 European Convention Centre (ECCL) Place de l'Europe 4, L-1499, Luxembourg Connect here			

The calendar automatically updates as new events are added

Customisable view (i.e. calendar by week/month, calendar of a specific Collection or Solution)

Boosts users' engagement

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Portal user reference guide & How-To articles

- **Portal's user reference guide** – a centralised repository with essential and advanced information, designed for both new users and experts.

- **How-To articles** – step-by-step guides to help users navigate and maximise their Portal experience.

- Both spaces are regularly updated.

General information on the Portal

What is the Portal and why was it created?

What are the benefits of the Portal and for who?

What type of content can I find on the platform and how is it grouped? (e.g., collections, solutions, etc.)

How do I get started on the Portal?

Licence and legal information

How can I find, compare and combine open source licences?

Where can I submit legal- and licence-related questions?

Where can I access the Portal's legal notice?

HOW TO
Add Events calendar on the Portal?

Last update: 28/02/2025

How to add 'events calendar' when designing content?

Collaboration

👍 0   📄 Document

HOW TO
Use the private messaging tool on the Portal?

Last update: 28/02/2025

How to contact other users on the portal via the Private messaging tool?

Collaboration

👍 0   📄 Document

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Overview

What does the space offer?

- Detailed guidelines for conducting the interoperability assessments

- The possibility to either fill out or upload the assessment report
    - The possibility to browse other submissions

- Community around the assessments
    - News and Events
    - Related resources
    - Best practices
    - Possibility to contribute yourself

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Policy **Solutions** **Support Centre** **Governance** **Academy** **Sign in** **Get started**

Interoperability assessments space

Join this space

☑ 0 Solutions   👥 63 members

Topics: Digital-ready policymaking   eGovernment   European Policies   Interoperable Europe policy

Welcome   Assessment Guidelines   Submission   Assessment reports   Assessment Forum

Welcome

🔖 Bookmark   🗛 Translate

Guidelines for interoperability assessments

Discover the guidelines for interoperability assessments adopted by the Interoperable Europe Board

Draft and publish a report

Draft and publish an interoperability assessment report

Discover existing reports

Check out the existing interoperability assessment reports

Share and explore

Share your experience with the wider implementing community and explore new input and best practices

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Policy   Solutions   Support Centre   Governance   Academy   Sign in   **Get started**

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Assessment Guidelines

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In an era marked by rapid digital transformation, the Interoperable Europe Act emerges as a pivotal legislative document, guiding the **seamless delivery of digital public services across the European Union.** This act underscores the essentiality of interoperability - the ability of diverse organizations and systems to interact effectively, exchanging data and ensuring that public services are not only technologically advanced but also accessible and user-centric. In light of this, interoperability assessments become not just a technical necessity but also a strategic imperative.

> Any interoperability assessment, as provided by Article 3 of the Interoperable Europe Act, aims to ensure that binding requirements for trans-European digital public services have adequately considered cross-border interoperability issues before being decided on.

Depending on the scope, public organisations are either **legally required** to carry out interoperability assessments, or, in other cases, a public organisation may carry out interoperability assessments on a **voluntary basis**.

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Interoperability assessments space

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Assessment Forum

🔖 Bookmark   👍 Like (0)   🅰 Translate

What to find here

This is a **hands-on space** dedicated for you to be able to share your experiences, learnings and the challenges you encountered but also to **explore and discover new input**, other implementer's experiences and best practices across the EU.

In time you will find:

- a space for discussions
- reports, publications, projects and initiatives that are related to the interoperability assessment and might be interesting to you
- best practice examples
- information about upcoming events

Contribute to the Interoperability assessments community

Join the community! Click above on '**Join the space**' to be able to:

- **Publish content**: Propose news, events, reports and become an active member of the community.
- **Receive notifications**: Decide what type of and how often you would like to receive community updates.
- **Be directly invited to events:** Receive direct invitation to all events organised in the context of the Interoperability assessments space

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Miguel Diez Blanco

DIGIT Project Manager

OSS Catalogue

The Public Sector Tech Watch and the GovTech Connect Collections

Public Sector Tech Watch
339 members on IOPEU

Observatory dedicated to **monitoring, analysing and disseminating the use of emerging technologies** (e.g., Blockchain, Artificial Intelligence, etc.) within the public sector in Europe, with these achievements:

1717 use cases collected (1365 are AI cases!)

21 success stories published

7 academic publications launched

5 webinars and events in 2024

One Best Cases Award ceremony event for 6 awardees

GovTech Connect
378 members on IOPEU

GovTech Connect was a European Commission **pilot project** aiming to **foster innovation and collaboration between public and private sectors**. The project concluded in January 2025, and included multiple activities:

KEY PAST ACTIVITIES

- **Boot camps for GovTech startups**
- **A Foresight study on GovTech**
- **A dedicated Collection on Interoperable Europe Portal**

GovTech Connect continues within the PSTW project maintaining **key activities**:

- **A GovTech Altas, with relevant resources for key stakeholders**
- **A catalogue of GovTech Startups in Europe**
- **An updated Market Study on GovTech**
- **Integration of the GovTech Community within PSTW**

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The future of the GovTech Connect Community

Two complementary initiatives

GovTech Connect will become a **dedicated initiative under the PSTW umbrella**, focusing more on startups and GovTech, while PSTW will primarily publish content for the public sector and academia.

Two Collections – one entry point

Users will find two distinct Collections, linked via a **shared landing page**. This will ensure easy navigation for startups, the public sector, and academia.

Keep the Community engaged

The GovTech Connect LinkedIn channel will be **discontinued** and all members will be invited to the IOPEU LinkedIn group, while the GovTech Connect YouTube channel will remain open as an **archive.**

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User consultation: Results from survey

To inform the webpages redesign, the PSTW has conducted a **survey online**, targeted to PSTW stakeholders. Main results of the survey were:

Responses

39 respondents

46% Public Administrations

28% Academia

26% Private Sector, including GovTech startups

Strengths

Frequent consultation and engagement

Navigability and user-friendliness

Positive resource rating

Areas for improvement

Enhanced networking and collaboration tools

Improved content organisation and accessibility

Expanded practical tools (guidelines, templates, and procurement insights)

Platform functionality enhancements

Ifigeniya
Biserova Stoilova
Policy Assistant

Interoperable Europe Academy

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Solution creation wizard

Coming in the second quarter of 2025!

Easier & more intuitive solution creation

Better categorisation of the solution

Solutions compliant with the Act

New solution creation wizard!

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Translation enhancements

Coming in the third quarter of 2025!

Content available in all EU languages

Human or machine translation based on each case

Share your knowledge & content with larger audiences

Multilingualism & translation on the Portal

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We want to hear from you!

You may now ask questions and
provide your feedback on the Portal

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See you in our next event!

10/04/2025
14:00 CET

From idea to publication:
Workshop on content creation
on the Portal

Join us on **Thursday 10 April** at **14:00 CET** for a live demo on:

- How to **quickly** create **attractive and engaging content** on the Portal
- How to use **advanced tools and functionalities** to enhance and refine your content

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Thank you!

𝕏 @InteroperableEU

in Interoperable Europe

✉ Contact us

🌐 interoperable-europe.ec.europa.eu

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