

Highlights

Political Communications

The digital transformation of the Croatian economy and society in the next ten years is planned as part of the [National Development Strategy 2030 \(NDS\)](#).

Legislation

Through [OJ 125/2020](#) Croatia established cross-border interoperability of mobile applications to inform users on COVID-19 exposure, providing cross-border interoperability between identical mobile applications of the EU Member States.

Governance

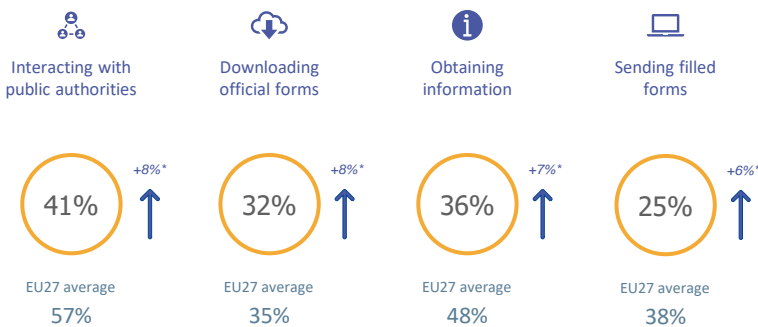
The [Central State Office for the Development of the Digital Society](#) has taken over certain tasks of the former Ministry of Administration, such as the establishment of an IT infrastructure within state administration bodies, among others.

Infrastructure

The [National Shared Services Centre](#) which aims at providing a government cloud IT infrastructure, is in production since November 2019. The goal is the integration of 300 institutions into the State Cloud by 2023.

Digital Public Administration indicators

Percentage of individuals using the internet for

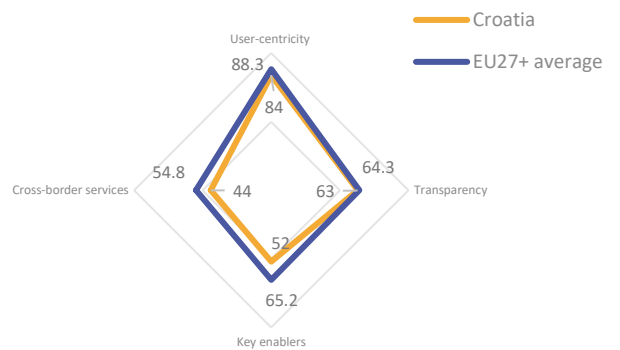


* This is the trend evolution compared data from Eurostat in 2019.

Source: [Eurostat 2020](#)

eGovernment indicators

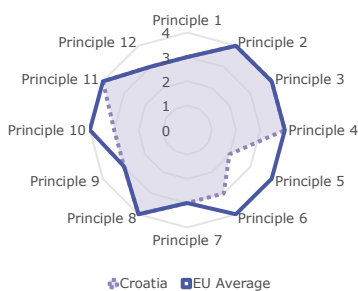
eGovernment performance across policy priorities



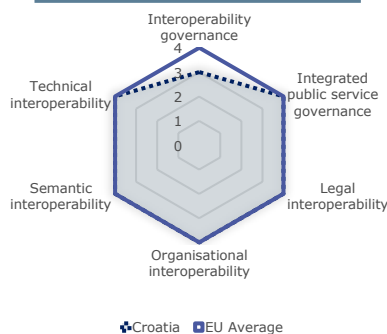
Source: [eGovernment Benchmark report 2021](#)

State-of-Play of Interoperability

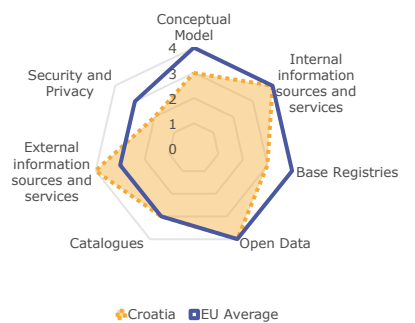
SCOREBOARD 1 TWELVE PRINCIPLES



SCOREBOARD 2 INTEROPERABILITY LAYERS



SCOREBOARD 3 CONCEPTUAL MODEL



Source: European Interoperability Framework Monitoring Mechanism 2020

