Digital Public Administration infographic 2021   SWITZERLAND

Highlights

Political Communications

On 11 September 2020, the Federal Council adopted its Digital Switzerland Strategy for the following two years (2020-2022), which is the federal government's overarching strategy on digital policy.

Legislation

On 11 December 2020, the Federal Council brought into force, with effect from 1 February 2021, the parts of the DLT bill that enable ledger-based securities to be introduced.
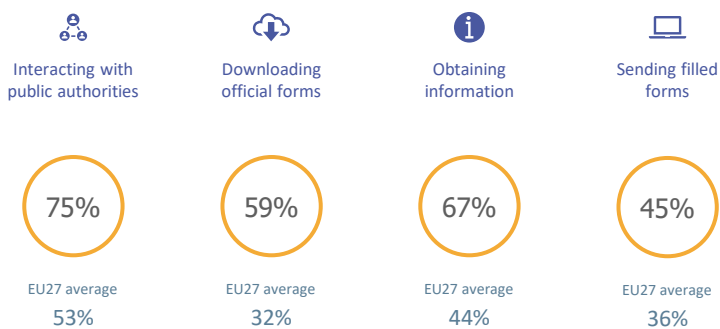
Governance

In January 2021, the Digital Transformation and ICT Steering took over the tasks of the former Federal IT Steering Unit, the Digital Switzerland unit at the Federal Office of Communications, and the GEVER Bund unit at the Federal Chancellery.

Infrastructure

As of 1 January 2021, there are two options for settling VAT online: the ESTV SuisseTax Portal and the 'VAT invoicing easy' service. In accordance with the eGovernment Strategy, they will replace paper-based accounting.
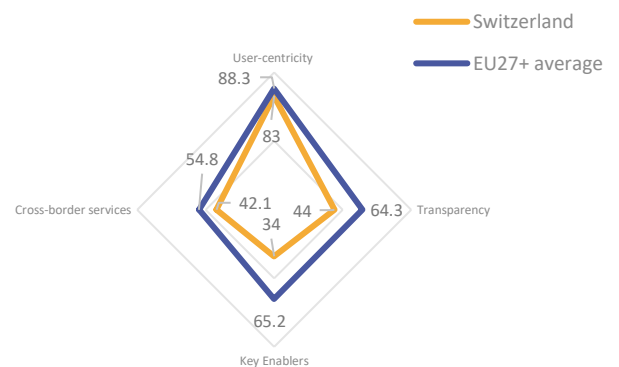
Digital Public Administration indicators

Percentage of individuals using the internet for

Interacting with public authorities	Downloading official forms	Obtaining information	Sending filled forms
75%	59%	67%	45%
EU27 average 53%	EU27 average 32%	EU27 average 44%	EU27 average 36%

Source: Eurostat 2019

eGovernment indicators

eGovernment performance across policy priorities

Switzerland
EU27+ average

User-centricity 88.3 / 83
Transparency 64.3 / 44
Key Enablers 65.2
Cross-border services 54.8 / 42.1 / 34

Source: eGovernment Benchmark report 2021

State-of-Play of Interoperability

SCOREBOARD 1
TWELVE PRINCIPLES

Principle 1–12

Switzerland   EU Average
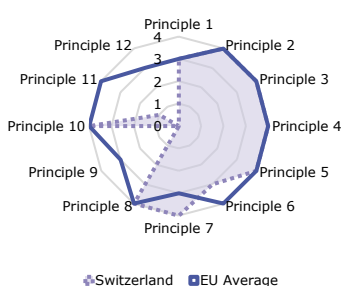
SCOREBOARD 2
INTEROPERABILITY LAYERS

Interoperability governance, Integrated public service governance, Legal interoperability, Organisational interoperability, Semantic interoperability, Technical interoperability

Switzerland   EU Average
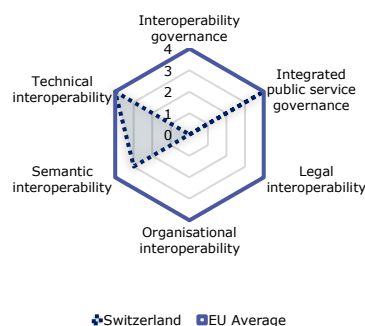
SCOREBOARD 3
CONCEPTUAL MODEL

Conceptual Model, Internal information sources and services, Base Registries, Open Data, Catalogues, External information sources and services, Security and Privacy

Switzerland   EU Average
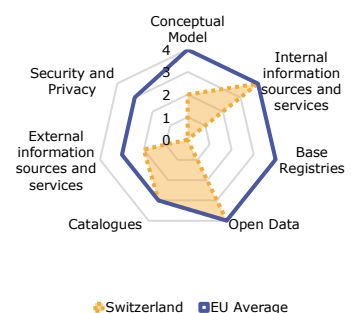
Source: European Interoperability Framework Monitoring Mechanism 2020