

Highlights

Political Communications

By 2018, the majority of public administration bodies providing digital public services had implemented at least the minimum level of provision of eGovernment services, in accordance with the <u>eAdministration Act</u>.

Governance

The state-owned, secure, well-regulated, service-oriented, high-performance central IT environment <u>Government Data Centre</u> provides the single basic infrastructure necessary for the efficient operation of the state IT systems.

Digital Public Administration indicators

Percentage of individuals using the internet for

(1) a Interacting with Downloading Obtaining Sending filled public authorities official forms information 37% 60% 41% 60% EU27 average EU27 average EU27 average EU27 average 57% 35% 48% 38%

* This is the trend evolution compared data from Eurostat in 2019.

Source: Eurostat 2020

Legislation

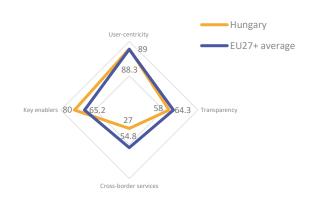
No update in the field of digital public administration has been reported to date.

Infrastructure

A total of 156 organisations are connected to the KKSZB Central Government Service Bus interoperability platform to provide data exchange services, with 171 services already available.

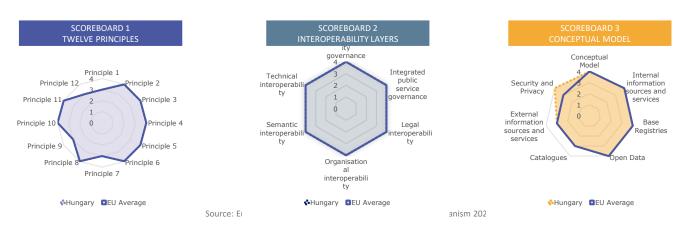
eGovernment indicators

eGovernment performance across policy priorities



Source: eGovernment Benchmark report 2021

State-of-Play of Interoperability



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