Highlights

Political Communications

On 1 February 2021, the Czech government approved the updated timeframe and technical specifications for the on-going digitisation of public administration services for the period of 2021-2025, through the Government Resolution no. 84/2021.

Legislation

On 1 January 2021, the amendment to the Banking Act (Act no. 21/1992 Coll., on Banks) came into force, establishing the option of Bank ID use for accessing online public services.
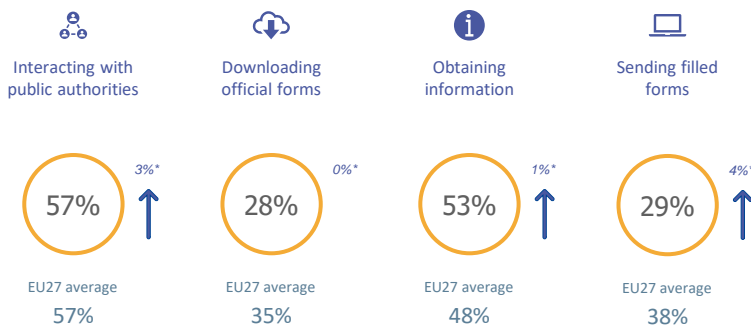
Governance

In 2020, the Competency Centre was established by the National Agency for Information and Communication Technologies (NAKIT), the Chief Architect of eGovernment and the eGovernment department at the Ministry of Interior to support public administrations in digital projects.

Infrastructure

In the context of COVID-19 pandemic, the Czech government launched the COVID portal to provide reliable and up-to-date information, guidelines and services for pandemic-related life events of individuals, families and businesses.

Digital Public Administration indicators

Percentage of individuals using the internet for

Interacting with public authorities
57% 3%*
EU27 average
57%

Downloading official forms
28% 0%*
EU27 average
35%

Obtaining information
53% 1%*
EU27 average
48%

Sending filled forms
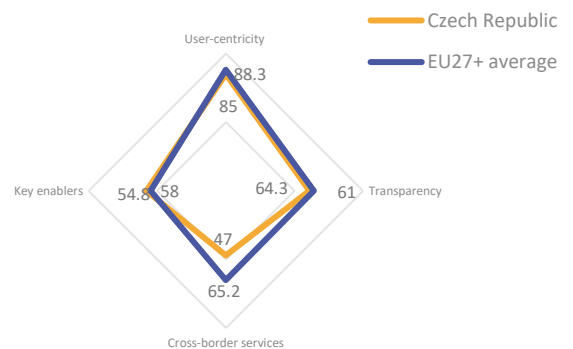29% 4%*
EU27 average
38%

* This is the trend evolution compared data from Eurostat in 2019.
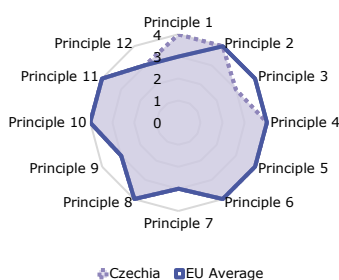
Source: Eurostat 2020

eGovernment indicators

eGovernment performance across policy priorities

— Czech Republic
— EU27+ average

User-centricity 88.3 / 85
Transparency 61 / 64.3
Cross-border services 65.2 / 47
Key enablers 54.8 / 58

Source: eGovernment Benchmark report 2021

State-of-Play of Interoperability

SCOREBOARD 1 TWELVE PRINCIPLES

Principle 1, Principle 2, Principle 3, Principle 4, Principle 5, Principle 6, Principle 7, Principle 8, Principle 9, Principle 10, Principle 11, Principle 12

Czechia EU Average

SCOREBOARD 2 INTEROPERABILITY LAYERS

Interoperability governance, Integrated public service governance, Legal interoperability, Organisational interoperability, Semantic interoperability, Technical interoperability
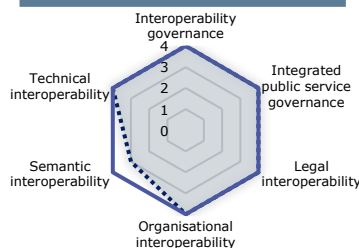
Czechia EU Average

SCOREBOARD 3 CONCEPTUAL MODEL

Conceptual Model, Internal information sources and services, Base Registries, Open Data, Catalogues, External information sources and services, Security and Privacy
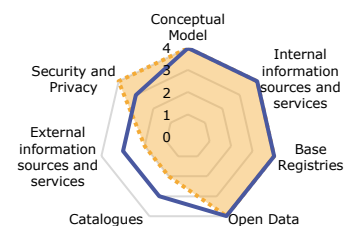
Czechia EU Average

Source: European Interoperability Framework Monitoring Mechanism 2020