

# SWEDEN

## Digital Public Administration Factsheet

### 2024

Main developments in digital public administrations and interoperability

JULY 2024

#### HIGHLIGHTS - KEY PROJECTS

- In December 2023, the government appointed an AI Commission in charge of: (i) analysing the conditions for appropriate higher education in the field of AI; (ii) identifying how Sweden can act to promote competitive and safe AI within the EU and globally; (iii) proposing how Sweden can attract venture capital and facilitate innovation to strengthen competitiveness in AI; (iv) proposing how public administration can be made more efficient by using AI; (v) and analysing how the use of AI can affect and promote Sweden's security, and counteract undue influence on democracy.
- In 2024 a project partly funded by the government was launched to develop a co-pilot meant to support public sector businesses. The project is managed by AI Sweden, a non-governmental organisation, and supported by four State agencies to realise the ambition to implement AI co-pilots as public infrastructure. A number of municipalities and regions will work with the first version from the start.



#### Key figures

2 new initiatives adopted in 2023-2024

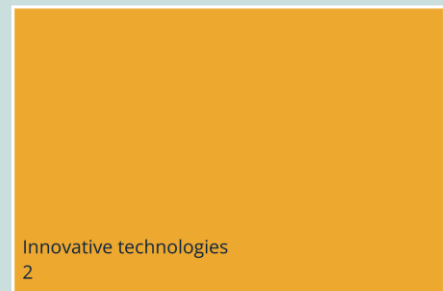


Figure 1

Number of initiatives per topic adopted in 2023-2024

#### Towards the Digital Decade targets set for 2030: DIGITAL PUBLIC SERVICES

eID scheme (≥1)  
YES

eHealth records (0-100)  
77.9%

Digital Public Services for Citizens (0-100)  
93.3%

Digital Public Services for Businesses (0-100)  
96%

## DIGITAL TRANSFORMATION OF PUBLIC ADMINISTRATIONS

- The [Swedish Roadmap for the EU's Digital Decade](#) contains an account of what Sweden is doing to contribute to achieving the EU's digitalisation goals in accordance with the Digital Compass and with respect to the EU's digital rights and principles. The report contains development curves for Sweden for each target until 2030. The Roadmap is based on the Agency for Digital Government's prior report including proposals for national strategic reporting for the Digital Decade.

## DIGITAL TRANSFORMATION OF PUBLIC SERVICES

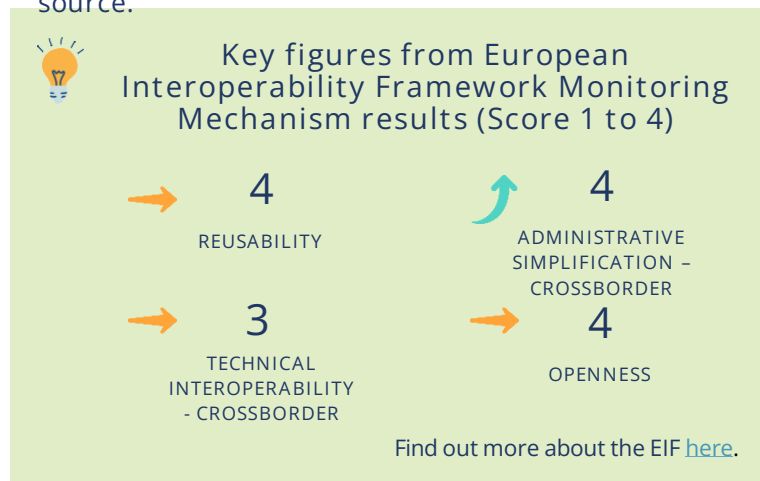
- The [verksamst.se portal](#) serves as a comprehensive single-entry point for entrepreneurs and enterprises to access relevant and official eServices and information from many public authorities and municipalities. The portal provides guidance and information about starting and running a business, including eServices for the formal registration in the Business Registry and the tax registration. It also includes interactive checklists, general information and inspiration for many lines of businesses.
- Administered by the Swedish Council for Higher Education (UHR), the national portal [antagning.se](#) offers a single point of contact for applying to all higher education courses and programmes at the first and second cycle levels. The portal also contains information about application rules and procedures, important dates, and guidance for understanding how to interpret and handle different grading systems.
- [1177.se](#) is Sweden's largest hub for facts and advice on health and healthcare. All regions collaborate in 1177.se and use it for information on healthcare aimed at residents. The website aims to promote health, increase public knowledge and empower residents in dialogue with healthcare providers.

## TRUST AND CYBERSECURITY

- The [Swedish Government Secure Intranet](#) (SGSI) is an intranet service for secure communication between government agencies, and among EU Member States and EU bodies via TESTA, the EU's own private IP-based network for secure information exchange among the European public administrations. The SGSI has a wider function than that of being a national node to TESTA, as it is also used for secure communication between national users.

## INTEROPERABILITY AND DATA

- The [Swedish Framework for Digital Collaboration](#) is a set of principles and recommendations to support public organisations in their digitalisation work, and to enable them to interact effectively with each other and with other actors, for the benefit of individuals, businesses and society. The framework is based on the European Interoperability Framework (EIF), adapted to the Swedish context and conditions. The framework aims to create a common direction for the public sector's digitalisation efforts, facilitate innovation and promote a single digital market.
- In the [Network Open Source and Data](#) (NOSAD) public entities gather to share best practices and lessons learned through monthly workshops on subjects concerning innovation, open data and open source. In addition, they collaborate on community initiatives, such as a catalogue of open-source software used within public services. The purpose is to inspire the public sector as to how to take the next step to promote innovation and maximise the effects of digitalisation using open data and open source.



## INNOVATIVE TECHNOLOGIES

- [IoT Sverige](#) is a national initiative to make Sweden a leading force in the usage of the Internet of Things (IoT). It is one of 17 strategic innovation programmes funded by the Swedish Research Council, Vinnova, the Swedish Energy Agency and Formas. IoT Sverige finances innovative projects within the IoT starting from the assumption that the IoT will contribute to solving societal challenges, in cooperation with municipalities, companies and researchers, and in that way strengthen companies' international competitiveness.



The Digital Public Administration factsheets are produced by the [National Interoperability Framework Observatory \(NIFO\)](#) under [Interoperable Europe](#) (DG DIGIT) and the [Digital Decade Programme](#). More information on the state-of-play on digital public administrations and interoperability in this country can be found in its [supporting document](#).