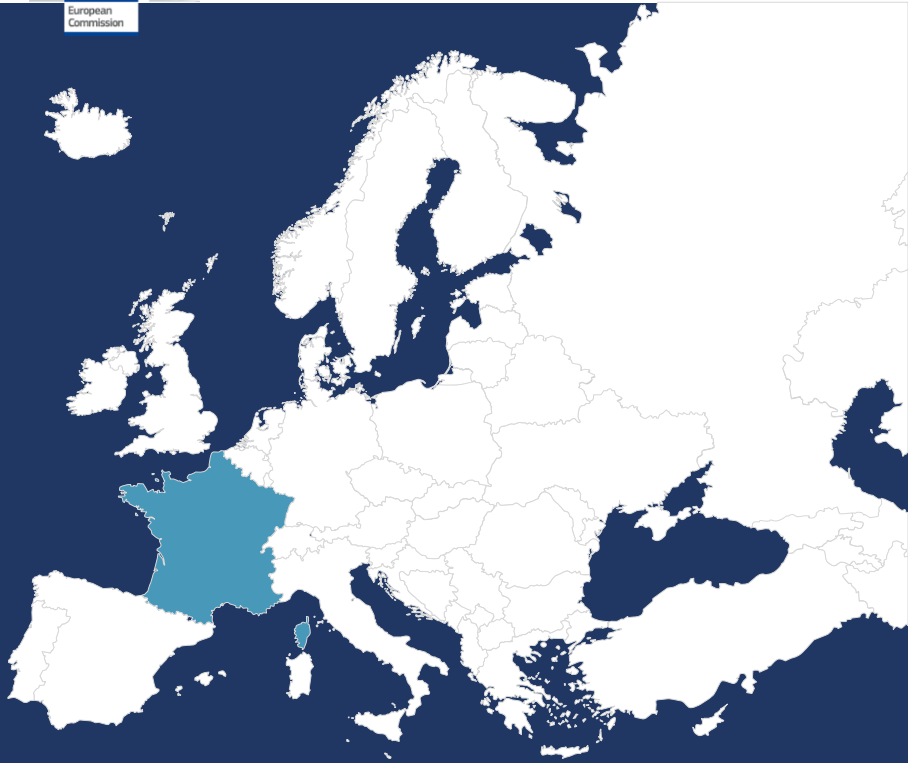


# FRANCE

## Digital Public Administration Factsheet 2024

Main developments in digital public administrations and interoperability

JULY 2024



### HIGHLIGHTS - KEY PROJECTS

- In December 2022, the Interministerial Digital Directorate (DINUM) developed an online tool, called "[Ara](#)", to assist public sector digital services websites in entering accessibility compliance audits according to French regulations and in publishing audit reports.
- In December 2022, DINUM published a [General Framework for the Eco-design of Digital Public Services](#) (RGESN). The guide outlines and details 79 criteria to consider when creating or redesigning a digital service, aiming to reduce its environmental footprint. The document is designed to be practical and concrete: it explains the objective of each criterion, how to implement it, and how to verify its compliance through a key indicator. The framework is structured, formulated, and described in a manner that is clear, concise, and easily understandable, aimed at facilitating adoption by all administrations and encouraging widespread use. The framework is available in several formats, including a fully online version.



### Key figures

6 new initiatives adopted in 2023-2024

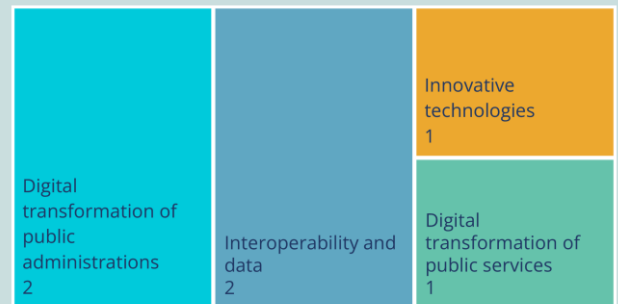


Figure 1

Number of initiatives per topic adopted in 2023-2024

### Towards the Digital Decade targets set for 2030: DIGITAL PUBLIC SERVICES

eID scheme (≥1)  
YES

eHealth records (0-100)  
79.3%

Digital Public Services for Citizens (0-100)  
72.1%

Digital Public Services for Businesses (0-100)  
79.3%

## DIGITAL TRANSFORMATION OF PUBLIC ADMINISTRATIONS

- In March 2023, DINUM established the [DINUM's roadmap](#), encompassing four strategic priorities: the transformation of public organisations into integrated multidisciplinary teams, the focus on digital skills within the State, the efficient exploitation of data, and the preservation of digital sovereignty.
- Decree [No. 2023-304](#) of 22 April 2023, amending Decree No. 2019-1088 of 25 October 2019, regarding the State's information and communication system and the Interministerial Digital Directorate establishes DINUM's mission.

## DIGITAL TRANSFORMATION OF PUBLIC SERVICES

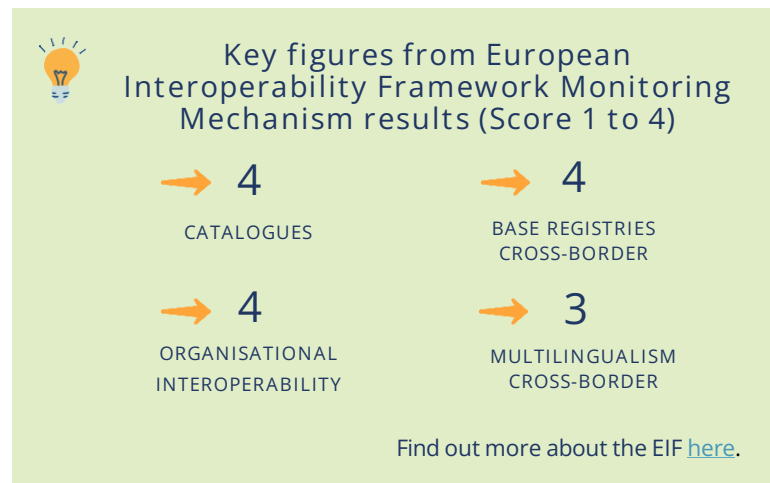
- On the occasion of the second training session for central administration directors on digital transformation, DINUM is [launching](#) a new service named [Public Digital Campus](#) in 2024 offering training to public servants in digital skills through five key areas:
  - ❑ Train all public servants interested in digital technology and promote digital excellence.
  - ❑ Assess and develop the digital skills of all public servants by deploying PIX across all ministries.
  - ❑ Experiment with pathways for career transition into in-demand digital sector roles.
  - ❑ Professionalisation initiatives to transform the management of digital projects
  - ❑ Engage public decision-makers in the digital transformation of public action.
- Ordinance No. 2014-697 of 26 June 2014 on the Development of Electronic Invoicing stipulates that the economic operators involved in public procurement must submit electronic invoices and all public administrations must accept these invoices. According to the 2020 Budget Law, business-to-business eInvoicing will start, on a gradual basis, from January 2023 and will be mandatory as of 1 January 2025, depending on the size of the company and the sector of activity.

## TRUST AND CYBERSECURITY

- No new initiatives in this field have been reported.

## INTEROPERABILITY AND DATA

- DINUM assist Météo-France in the launch of [meteo.data.gouv.fr](#) in beta version, providing access to meteorological data produced by Météo-France. The platform offers data on climate and all French weather stations since their inception, aiming to index, host, and disseminate public meteorological data produced by Météo-France. It is also possible to find reference data related to climate change on the platform. On the platform, users can find downloadable and freely usable data.
- The platform [ecologie.data.gouv.fr](#) will be launched soon. It will provide environmental data, including information on biodiversity, pollution, and climate change. This initiative is led by the General Commissioner for Sustainable Development, EcoLab from the Ministry of Ecological Transition and Territorial Cohesion, in collaboration with DINUM.



## INNOVATIVE TECHNOLOGIES

- The French government, through the Alliance incubator led by DINUM, announced progress in the [experimentation of generative AI](#) in public services in December 2023. Approximately 1 000 agents have used AI to draft online responses, reducing the average response time from 7 to 3 days. The Albert tool, a sovereign generative AI, will be deployed in the French services network. The experiment aims to increase the presence of French in AI models.

The possibility of expanding the use of generative AI to other ministries is being considered. The Alliance incubator promotes public-private collaboration to strengthen digital sovereignty, with projects such as "CamemBERT", for natural language processing.



The Digital Public Administration factsheets are produced by the [National Interoperability Framework Observatory \(NIFO\)](#) under [Interoperable Europe](#) (DG DIGIT) and the [Digital Decade Programme](#). More information on the state-of-play on digital public administrations and interoperability in this country can be found in its [supporting document](#).