

# FINLAND

## Digital Public Administration Factsheet 2024

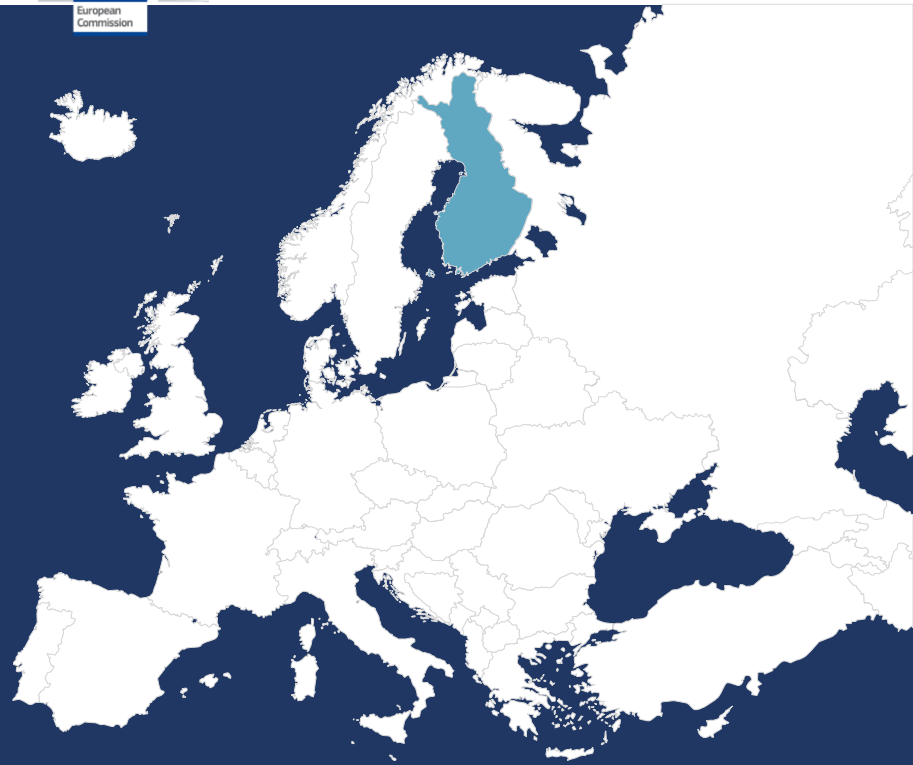
Main developments in digital public administrations and interoperability

JULY 2024

### HIGHLIGHTS - KEY PROJECTS

- Finland has unveiled its strategic plan to become a global leader in Immersive Digital Life by 2035. The report **Metaverse Initiative by the Finnish Ecosystem: Virtual Potential into Real-World Impact** by the Finnish metaverse ecosystem, facilitated by Business Finland, outlines practical measures in various areas such as technology, business networks, society, health, and industry.

The proposed strategies include establishing research consortia, fostering business collaboration, attracting talent, encouraging organizational involvement, and creating regulatory frameworks. Immersive Digital Life is among Business Finland's missions for the next decade, aiming to accelerate systemic change and address major global challenges while identifying significant market opportunities for Finnish companies based on global foresight work.



### Key figures

6 new initiatives adopted in 2023-2024

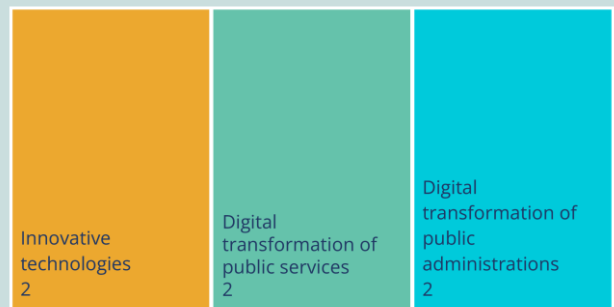


Figure 1

Number of initiatives per topic adopted in 2023-2024

### Towards the Digital Decade targets set for 2030: DIGITAL PUBLIC SERVICES

eID scheme (≥1)  
YES

eHealth records (0-100)  
82.6%

Digital Public Services for Citizens (0-100)  
90.6%

Digital Public Services for Businesses (0-100)  
100%

Source: Digital Economy and Society Index (DESI)

## DIGITAL TRANSFORMATION OF PUBLIC ADMINISTRATIONS

- The [V Finnish Open Government Action Plan](#) (2023-2027) was launched. It focuses on openness and inclusion in three different dimensions: (i) openness as a shared value; (ii) a strong legal foundation for openness; and (iii) the continuous development of openness. These themes have been translated into concrete commitments, including:
  - ❑ Facilitating engagement with public services.
  - ❑ Promoting the dissemination of reliable information and fostering collaboration.
  - ❑ Providing support to open government stakeholders both domestically and internationally.The realisation of these commitments will be [monitored and evaluated](#) during the implementation and after its finalisation.

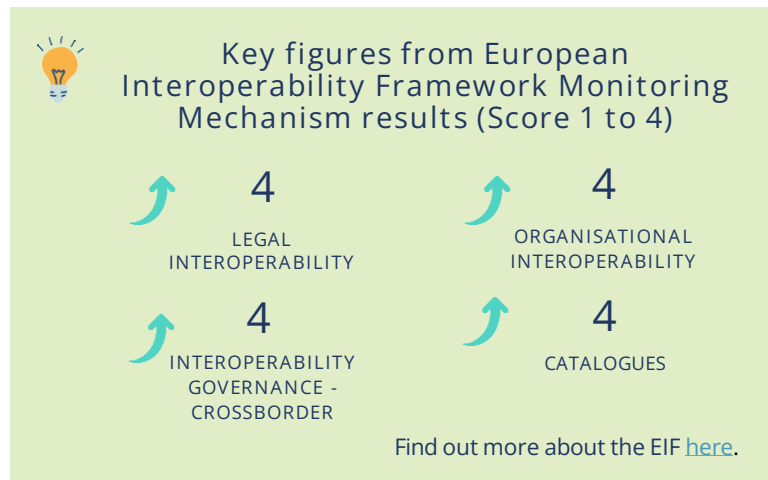
- In 2023, the government adopted the [A strong and committed Finland](#) programme. The Ministerial Working Group on Social Transformation is responsible for guiding the implementation of the government programme about the extensive utilisation of digitalisation, robotisation and AI in society as a whole and in public administration. The Group will deal with the development of public administration, excluding the reform of healthcare and social welfare administration. It also steers the development work of the National Digital Compass, setting a common national vision for digitalisation by 2030.

## DIGITAL TRANSFORMATION OF PUBLIC SERVICES

- The Ministry of Education and Culture has funded the Digital Services for Continuous Learning Program consisting of two interconnected components: a digital service bundle for continuous learning spanning the education system and administrative boundaries and a flexible learning entity for higher education that covers all higher education institutions. [Digivision 2030](#) is a collaboration among Finnish universities and universities of applied sciences for digitalization and flexible learning in higher education. The program aims to provide a customer-oriented service package supporting individuals in education and career choices and skill development.
- In March 2023, the Parliament passed the Act on the Built Environment Information System (431/2023) which will improve the availability, reliability and digital security of data. Building permits and land use plans will be made in a machine-readable format, in accordance with an interoperable data model.

## TRUST AND CYBERSECURITY

- No new initiatives in this field have been reported.



## INTEROPERABILITY AND DATA

- No new initiatives in this field have been reported.

## INNOVATIVE TECHNOLOGIES

- [6G Finland](#) is a proactive alliance comprising Finnish 6G research and development organizations. Its objective is to enhance the influence of Finnish 6G expertise on a global scale, establish new international collaborations, and strengthen domestic 6G development initiatives, aiming for a sustainable, data-driven society empowered by immediate and limitless wireless connectivity.

The world's first large-scale 6G research program, [6G Flagship](#) was launched in Finland in 2018. In 2023, Finland leads the European 6G flagship initiative, [Hexa-X-II](#) funded by the EU. It also plays a significant role in other EU 6G measures. The key motivating factors for Hexa-X-II include technology push, society pull, and strategic autonomy.



The Digital Public Administration factsheets are produced by the [National Interoperability Framework Observatory \(NIFO\)](#) under [Interoperable Europe](#) (DG DIGIT) and the [Digital Decade Programme](#). More information on the state-of-play on digital public administrations and interoperability in this country can be found in its [supporting document](#).