



European Commission

Digital Public Administration Infographic 2020 Ukraine

Political Communications

The Ministry of Digital Transformation (MDT) published the [draft concept](#) of the digital infrastructure development in Ukraine.
 In September 2019, the Cabinet of Ministers of Ukraine adopted its [Action Programme](#).

Governance

The responsibility for Ukraine's eGovernment strategy/policy lies within the [Ministry of Digital Transformation](#). The Ministry is also the body responsible for interoperability activities.

Legislation

In September 2019, the President of Ukraine issued the [Order No 647/2019](#) on Some Activities to Ensure Access to High-quality eServices. The order introduced the principle of state as a service.

Infrastructure

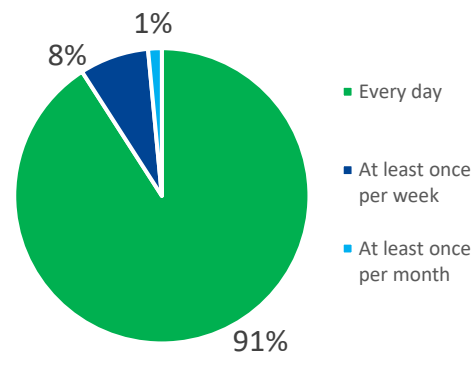
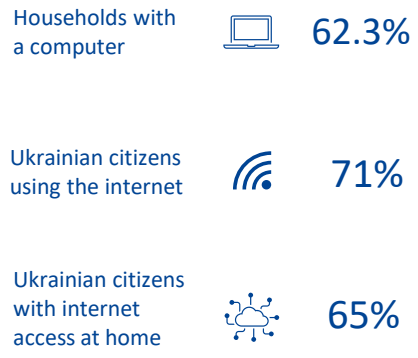
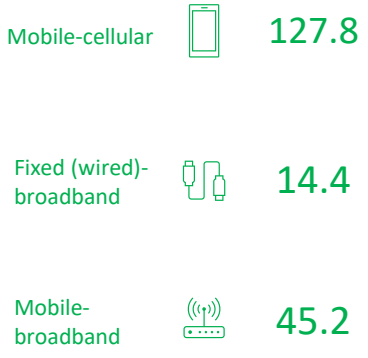
In December 2019, the Cabinet of Ministers of Ukraine adopted the [Decree No 1137/2019](#), introducing the DIIA State eServices Portal. The [DIIA State eServices Portal](#) was presented in April 2020.

Digital Public Administration indicators

Subscription per 100 inhabitants*:

Percentage of households/citizens**:

Citizens using internet***:

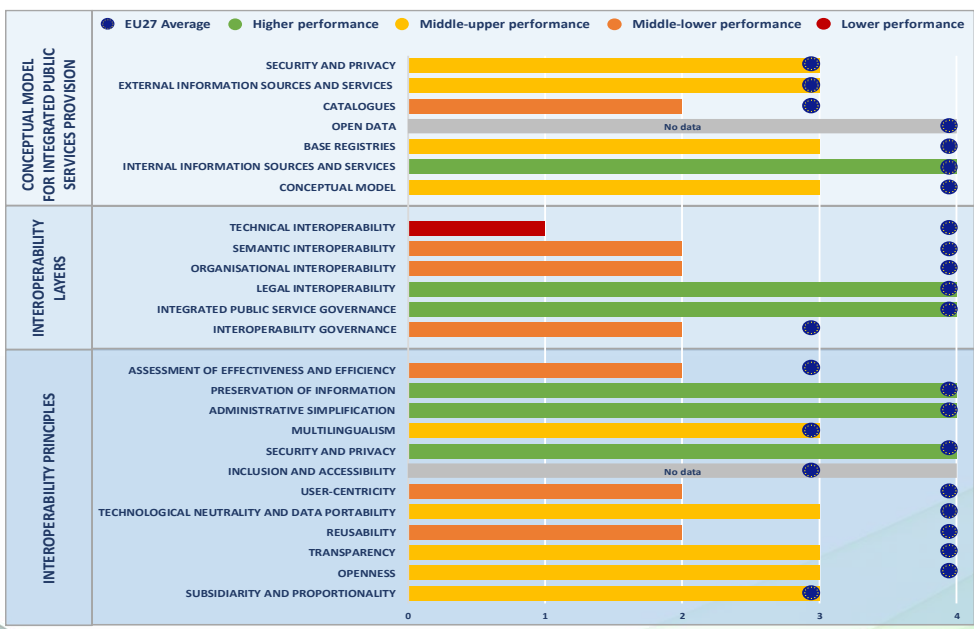


*Source: [ICT statistics on Ukraine \(Latest data available: 2018\) –ITU](#);

**Source: [Research of Factum Group made on request of Ukrainian Internet Association](#);

***Source: [Ministry of Digital Transformation survey on digital skills and Internet use in Ukraine \(2019\)](#)

State-of-Play of Interoperability



Source: European Interoperability Framework Monitoring Mechanism 2019

