Digital Public Administration Infographic 2020

Poland

Political Communications

The latest amendment of the Polish National Integrated Informatisation Programme (PZIP) took place in September 2019, defining the Polish Government actions aimed at modernising the public administrations with the use of digital technologies.

Legislation

The Act on the Computerisation of the Operations of the Entities Performing Public Tasks was amended in 2019, in order to introduce the Polish System of State Registers to law order, as an organisational and technical tool serving public registers.

Governance

The responsibility for Poland's eGovernment strategy/policy lies within the Ministry of Digital Affairs. However, according to the National Interoperability Framework, each public institution, is accountable for assuring interoperability of its systems and infrastructure.

Infrastructure

During 2019, the Portal of the Republic of Poland, main central gateway to digital information and eServices of the state, has made available information on eServices of government administration - for citizens, entrepreneurs and officials.

Digital Public Administration indicators

Percentage of individuals using the internet for

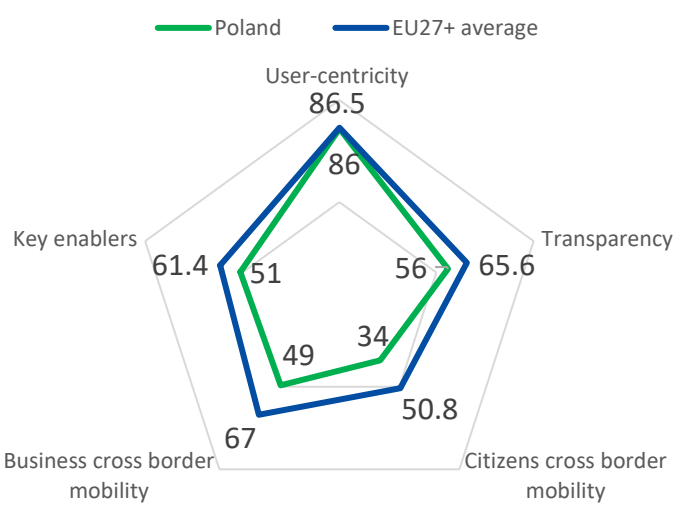
		Poland	EU28 average
Interacting with public authorities	+5%* ↑	40%	55%
Obtaining information	+1%* ↑	25%	44%
Downloading official forms	+3%* ↑	25%	33%
Sending filled forms	+6%* ↑	31%	38%

* This is the trend evolution compared data from Eurostat in 2018.

Source: Eurostat 2019

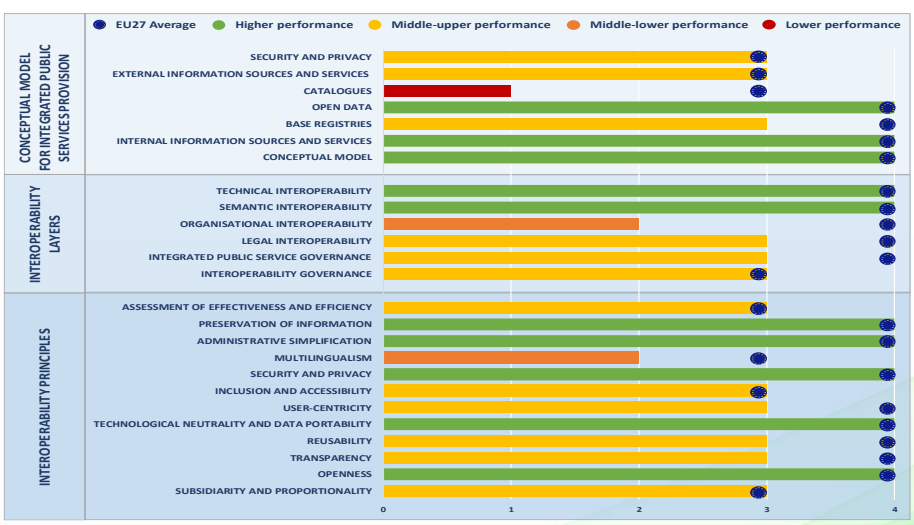
eGovernment indicators

eGovernment performance across policy priorities



Source: eGovernment Benchmark report 2020

State-of-Play of Interoperability



Source: European Interoperability Framework Monitoring Mechanism 2019

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