Digital Public Administration Infographic 2020

Montenegro

Political Communications

The new National Interoperability Framework, which was adopted in 2019, provides a set of recommendations to support public administration in the implementation of interoperability activities and establish relationships among private and public organisations.

Legislation

The Law on Electronic Government was adopted at the beginning of January 2020. One of the main purposes of the Law on eGovernment is to further regulate the field of eGovernment in Montenegro in accordance with its current and future needs.

Governance

The responsibility for Montenegro's eGovernment strategy/policy lies within the Ministry of Public Administration, which is also the main body responsible for interoperability activities.

Infrastructure

The Montenegrin eGovernment Portal groups together various services for individuals, businesses and public administration. These relate to, for example, health, tourism, finance, education and public procurement.

Digital Public Administration indicators

Percentage of individuals using the internet for

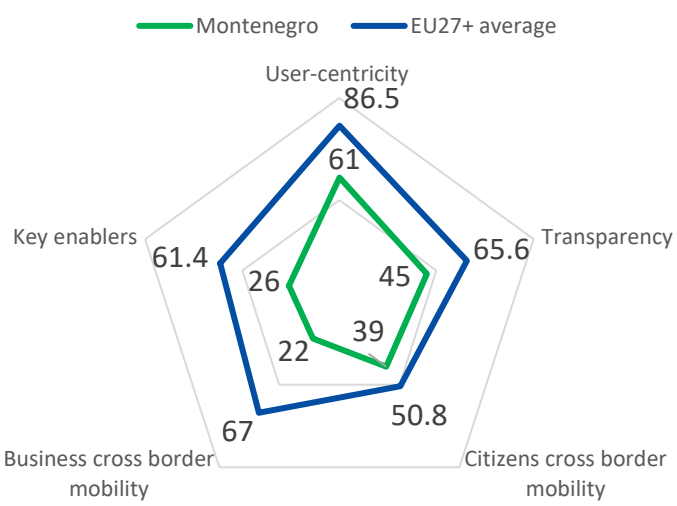
		Montenegro	EU28 average
Interacting with public authorities	-1%*	23%	55%
Obtaining information	+1%*	19%	44%
Downloading official forms	+1%*	13%	33%
Sending filled forms	+0%*	9%	38%

* This is the trend evolution compared data from Eurostat in 2018.

Source: Eurostat 2019

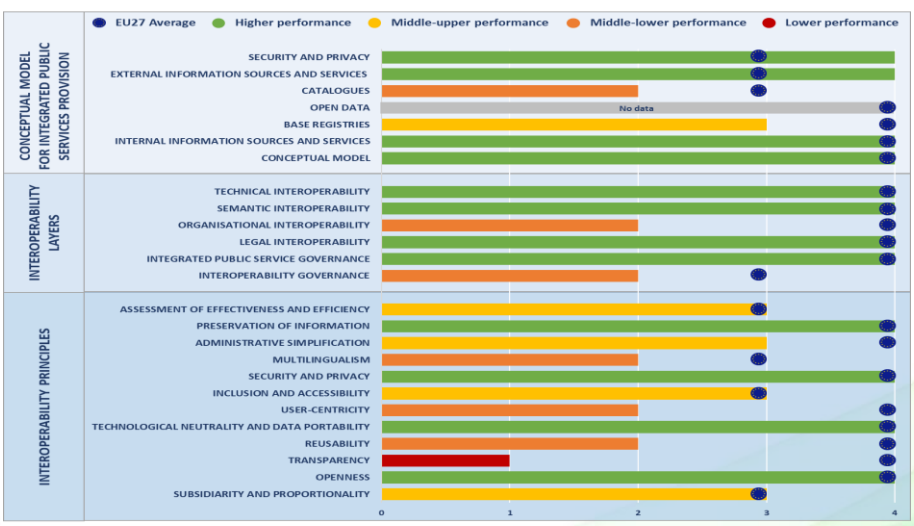
eGovernment indicators

eGovernment performance across policy priorities



Source: eGovernment Benchmark report 2020

State-of-Play of Interoperability



Source: European Interoperability Framework Monitoring Mechanism 2019