



European Commission

Digital Public Administration Infographic 2020 Finland

Political Communications

The Finnish government launched the [AuroraAI national artificial intelligence programme](#) on 6 February 2020, with the aim of creating a service model where, by using artificial intelligence, public services are arranged so that they support people in their life-events and organisations in their business.

Governance

The responsibility for Finland's eGovernment strategy/policy lies within the [Ministry of Finance](#), which is also the body responsible for interoperability activities.

Legislation

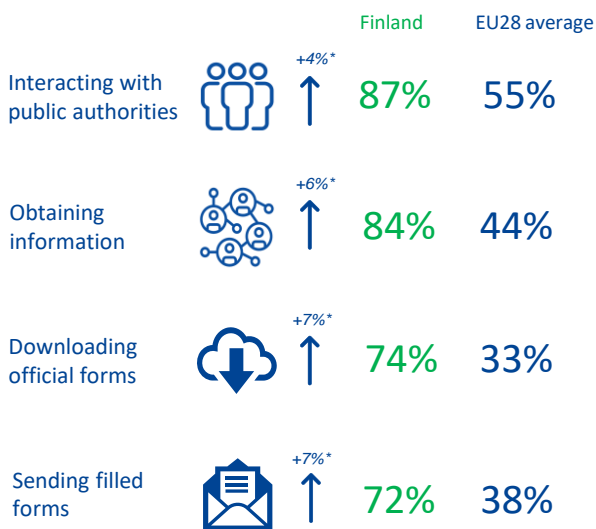
The [Act on Information Management in Public Administration \(906/2019\)](#) entered into force on 1 January 2020, defining the entire lifecycle of information in Finnish public administration.

Infrastructure

A key development in 2020 is the launch of the next version of the [X-Road data exchange between Finland and Estonia](#). X-Road technology provides the main data exchange solution for Finnish public sector organisations. It is managed by the [Nordic Institute for Interoperability Solutions \(NIIS\)](#).

Digital Public Administration indicators

Percentage of individuals using the internet for

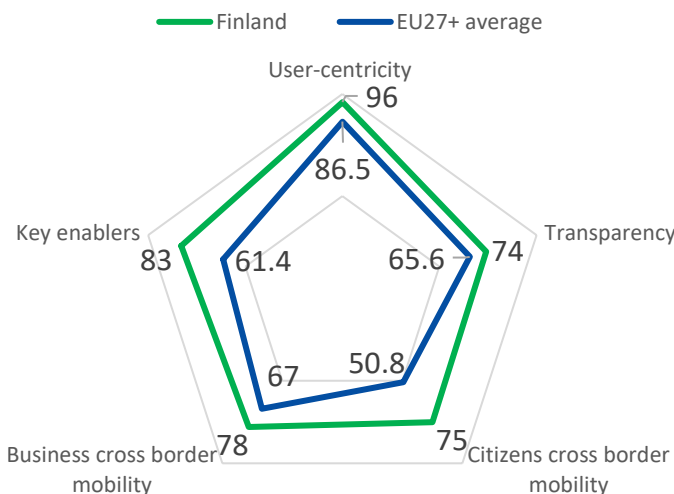


* This is the trend evolution compared data from Eurostat in 2018.

Source: [Eurostat 2019](#)

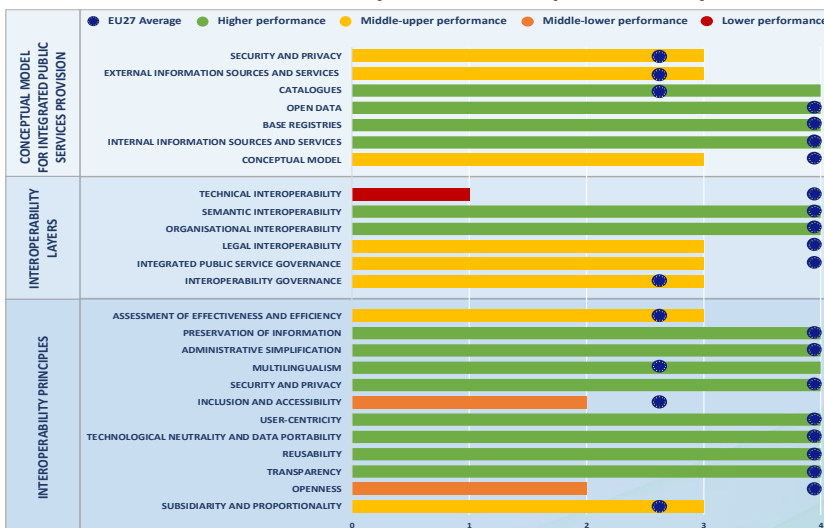
eGovernment indicators

eGovernment performance across policy priorities



Source: [eGovernment Benchmark report 2020](#)

State-of-Play of Interoperability



Source: European Interoperability Framework Monitoring Mechanism 2019