



European Commission

Digital Public Administration Infographic 2020 Austria

Political Communications

The [Austrian Government Programme](#), "In Responsibility for Austria - Government Programme 2020 - 2024", gives the subject of digitalisation a particularly high priority and includes numerous measures to establish and further ensure Austria's role as a leading digital nation.

Governance

The responsibility for Austria's eGovernment strategy/policy lies within the [Federal Ministry for Digital and Economic Affairs](#). The main body responsible for interoperability activities is the [Platform Digital Austria \(PDA\)](#).

Legislation

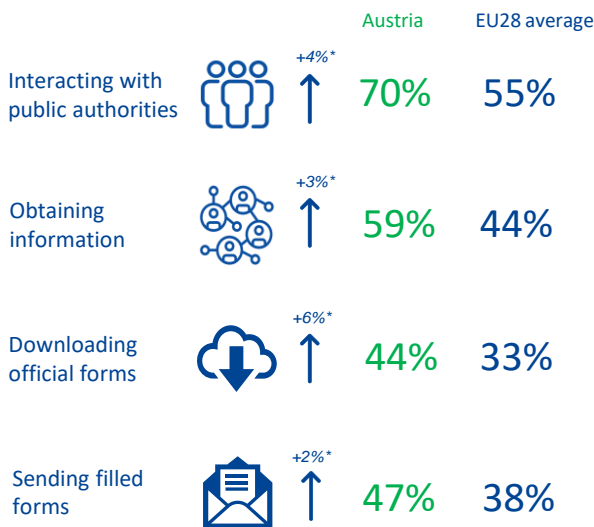
On 1 January 2020, the right to electronic correspondence with the public administration entered into force. Citizens now have the opportunity of handling their contacts with the authorities electronically and entirely without a break in media.

Infrastructure

In March 2019, the government relaunched the Austrian One-Stop eGovernment portal for citizens, [oesterreich.gv.at](#). The portal has been expanded with the introduction of new services for citizens (e.g. baby point and relocation).

Digital Public Administration indicators

Percentage of individuals using the internet for

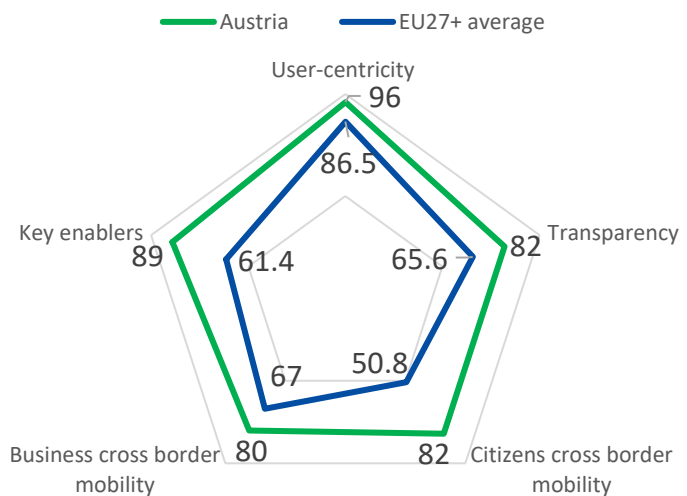


* This is the trend evolution compared data from Eurostat in 2018.

Source: [Eurostat 2019](#)

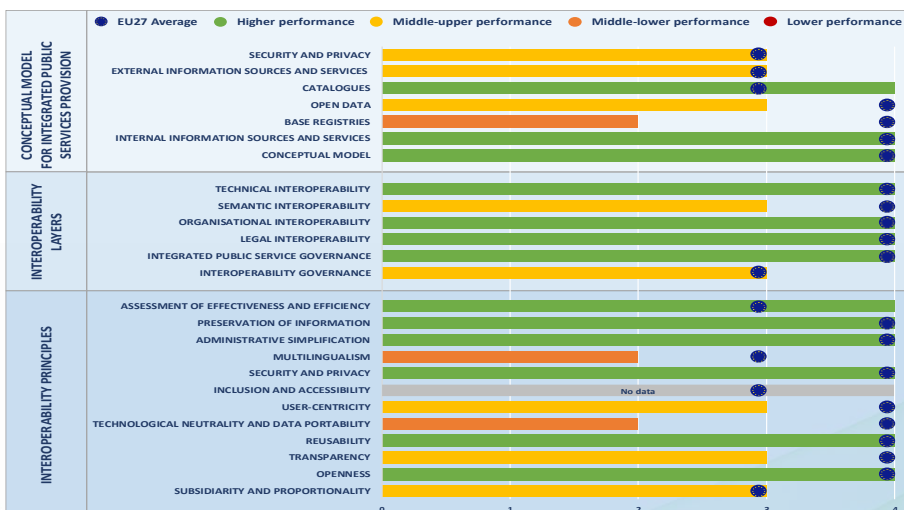
eGovernment indicators

eGovernment performance across policy priorities



Source: [eGovernment Benchmark report 2020](#)

State-of-Play of Interoperability



Source: European Interoperability Framework Monitoring Mechanism 2019