Digital Government Infographic 2019

United Kingdom

Services for Citizens and Businesses

The Government implemented the Set up of a business service which aims to register a business online.

Political Communications

The Department for Digital, Culture, Media and Sport published the UK Digital Strategy which set out how to build on their success to date to develop a world-class digital economy that works for everyone.

Legislation

No new digital government legislation was adopted in the UK in the reporting year.

Governance

eGovernment resides in the Cabinet Office under the political responsibility of the Minister for the Cabinet Office. The Minister for Implementation in the Cabinet Office is responsible for eGovernment.
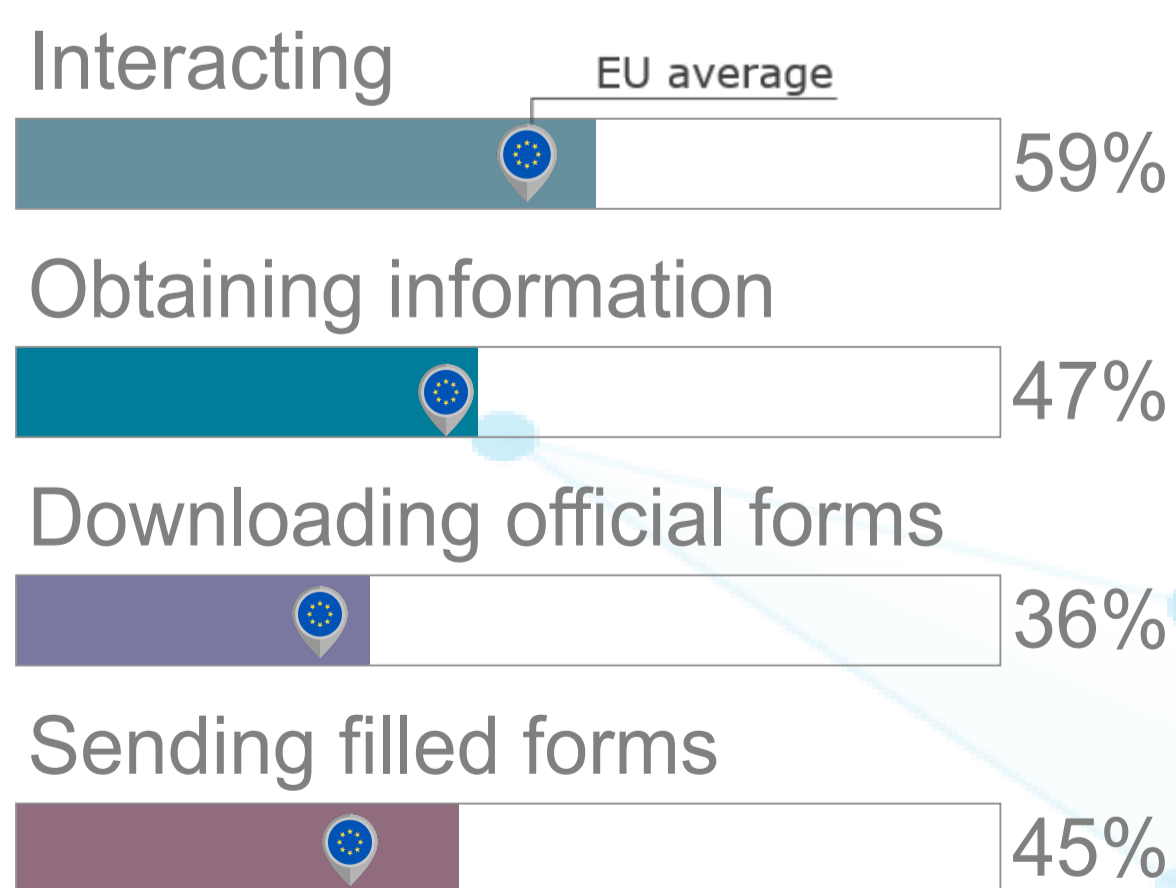
Infrastructure

The data.gov.uk site was re-designed and the Find open data service was launched to help people to find and use open government data.
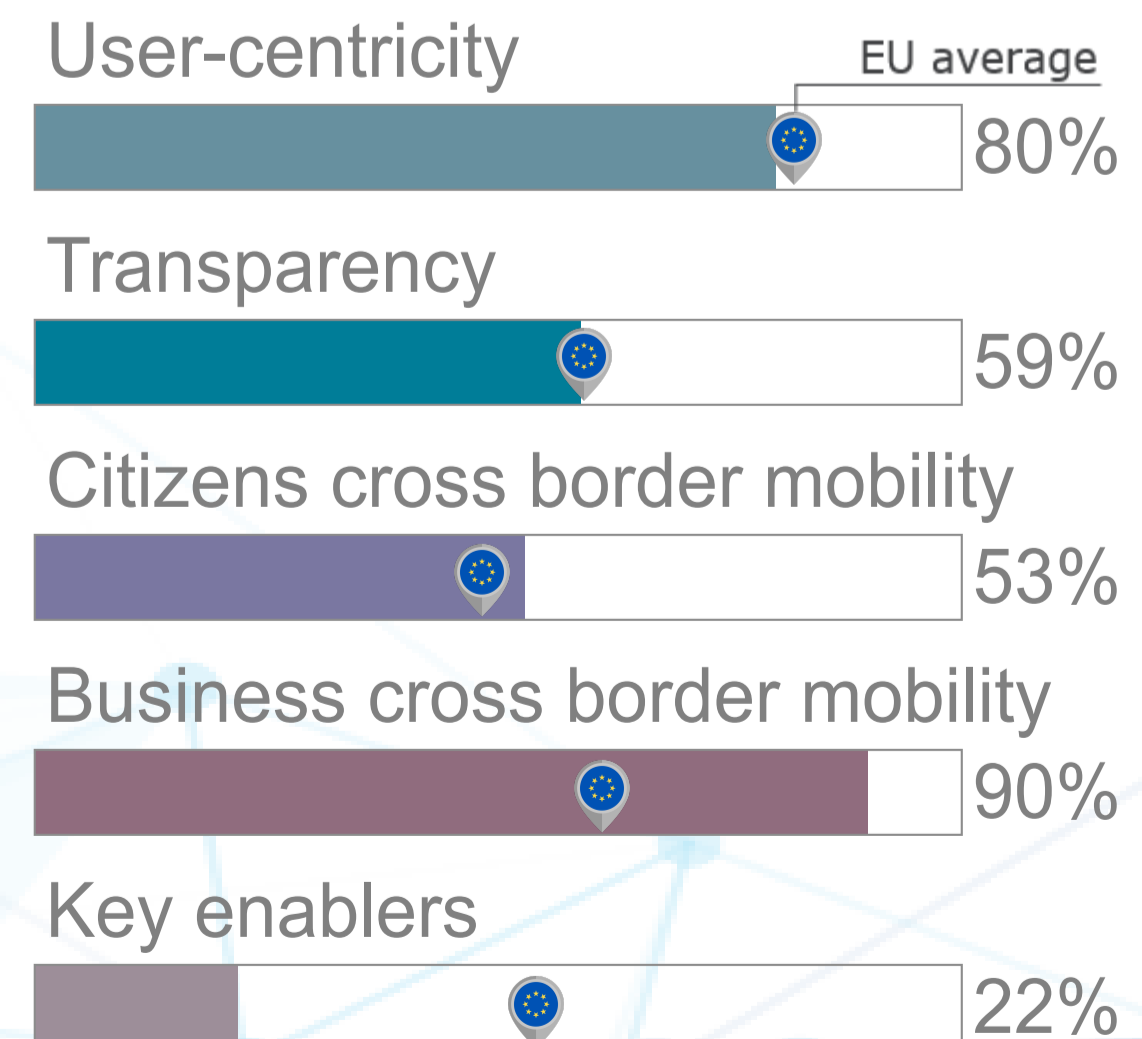
Digital Government Indicators

Individuals using internet for interacting with public authorities

Interacting — EU average — 59%

Obtaining information — 47%

Downloading official forms — 36%

Sending filled forms — 45%

Data source: Eurostat (isoc_bde15ei, last updated 15 March 2019).

eGovernment performance across policy priorities

User-centricity — EU average — 80%

Transparency — 59%

Citizens cross border mobility — 53%

Business cross border mobility — 90%

Key enablers — 22%

Data source: eGovernment Benchmark Report 2018.

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