Digital Government Infographic 2019
Republic of North Macedonia

Services for Citizens and Businesses

In 2018, MALMED introduced two systems, the System for registration and management of medicines and the National Pharmacovigilance System which are two digital government services for the health of citizens.

Political Communications

In 2018, the Strategy for Public Administration Reform 2018-2022 and respective Action Plan were adopted as well as the Strategy for Open Data.

Legislation

The Law for Procurement was changed and adopted in May 2018.

Governance

The National ICT Council was established in February 2018. The responsibilities, members and authority of the Council were later extended to the National ICT and Cyber Security Council.
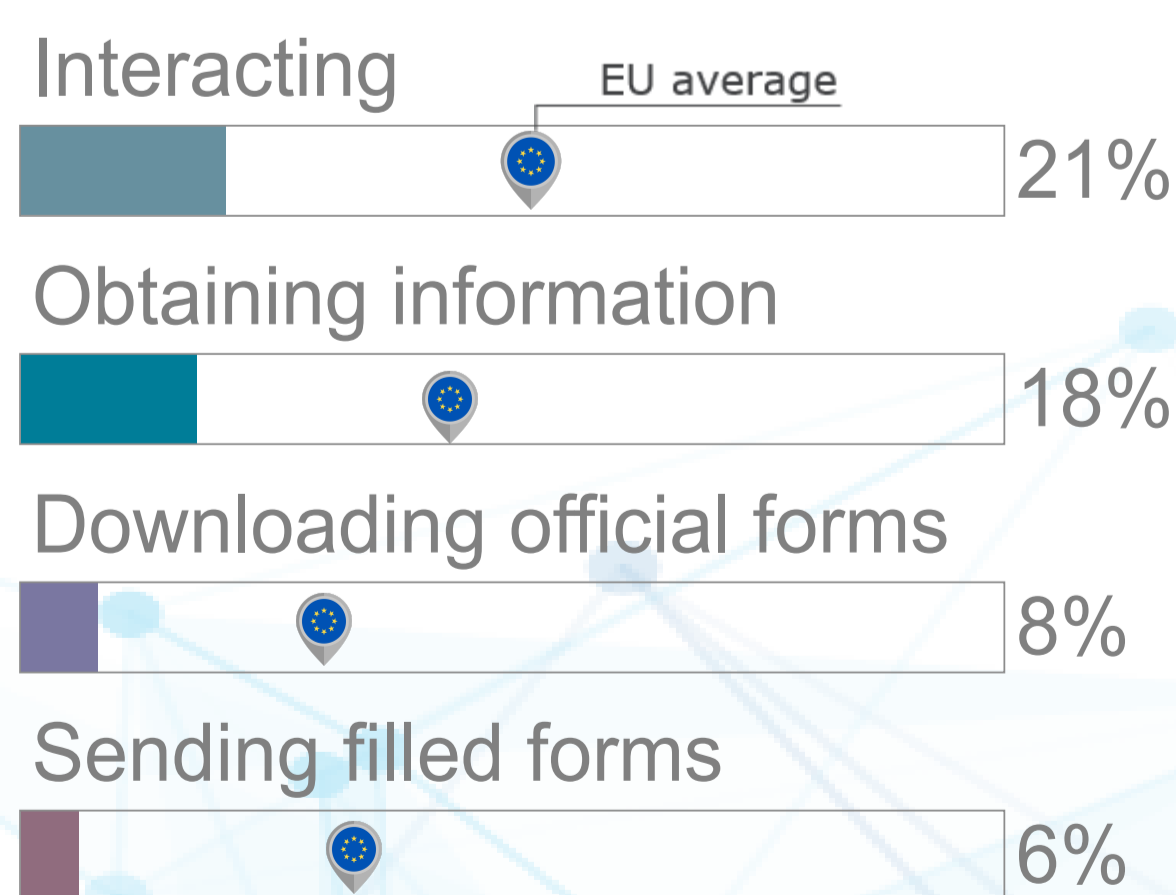
Infrastructure

The New Computerised Transit System (NCTS) was introduced in North Macedonia. This new tool uses advanced technologies for the exchange of electronic data between economic operators and customs offices, as well as between customs offices only.

Digital Government Indicators

Individuals using internet for interacting with public authorities

Interacting — EU average — 21%

Obtaining information — 18%

Downloading official forms — 8%

Sending filled forms — 6%

Data source: Eurostat (isoc_bde15ei, last updated 15 March 2019).

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