Digital Government Infographic 2019
Poland

Services for Citizens and Businesses
Poland developed a Mobile School ID and Mobile Student ID giving access to timetables for instance, of registered schools and universities.

Political Communications
A document on the Assumptions for the Strategy of Artificial Intelligence in Poland was published in November 2018.

Legislation
Poland adopted the Act on the National Cyber Security System. It concerns measures for a high common level of security of network and information systems across the Union.

Governance
The Polish Ministry of Digital Affairs is the main governmental body responsible for policy setting and coordination in digital government.
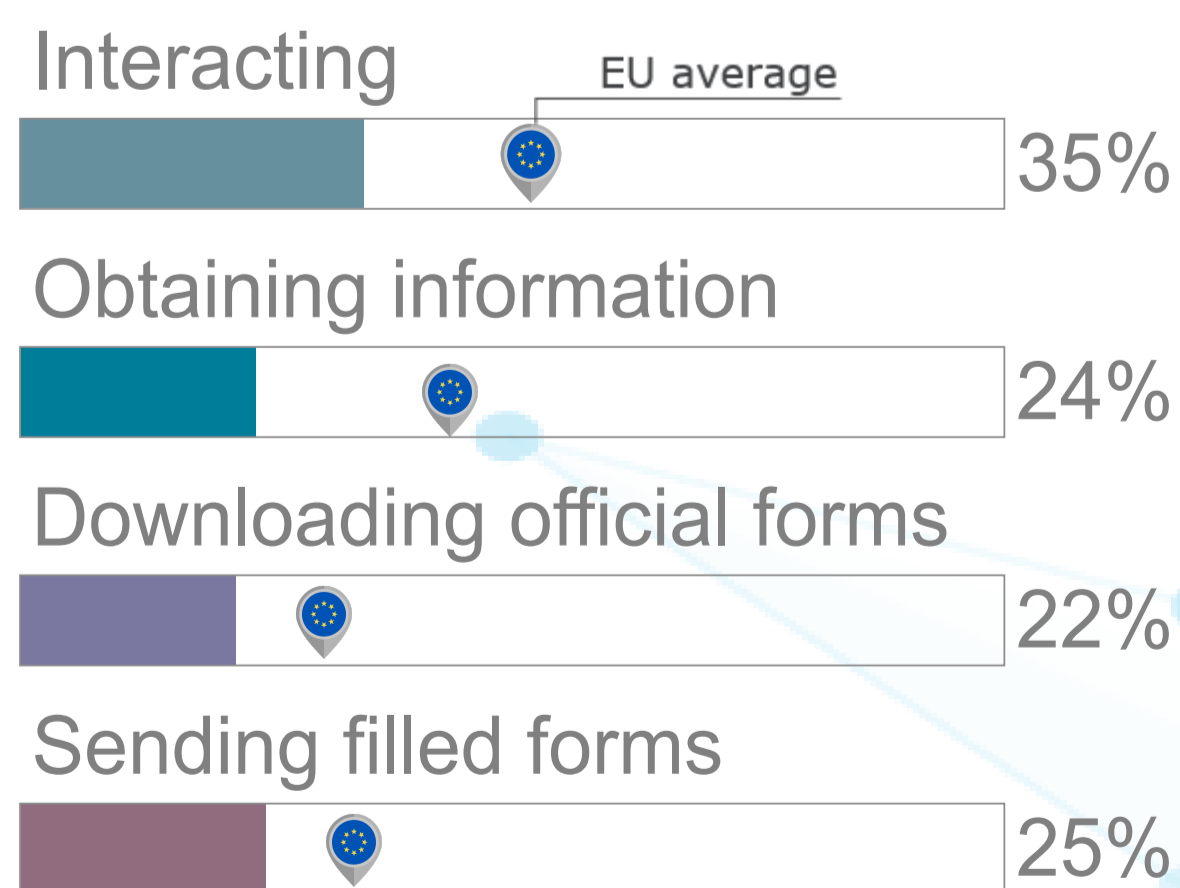
Infrastructure
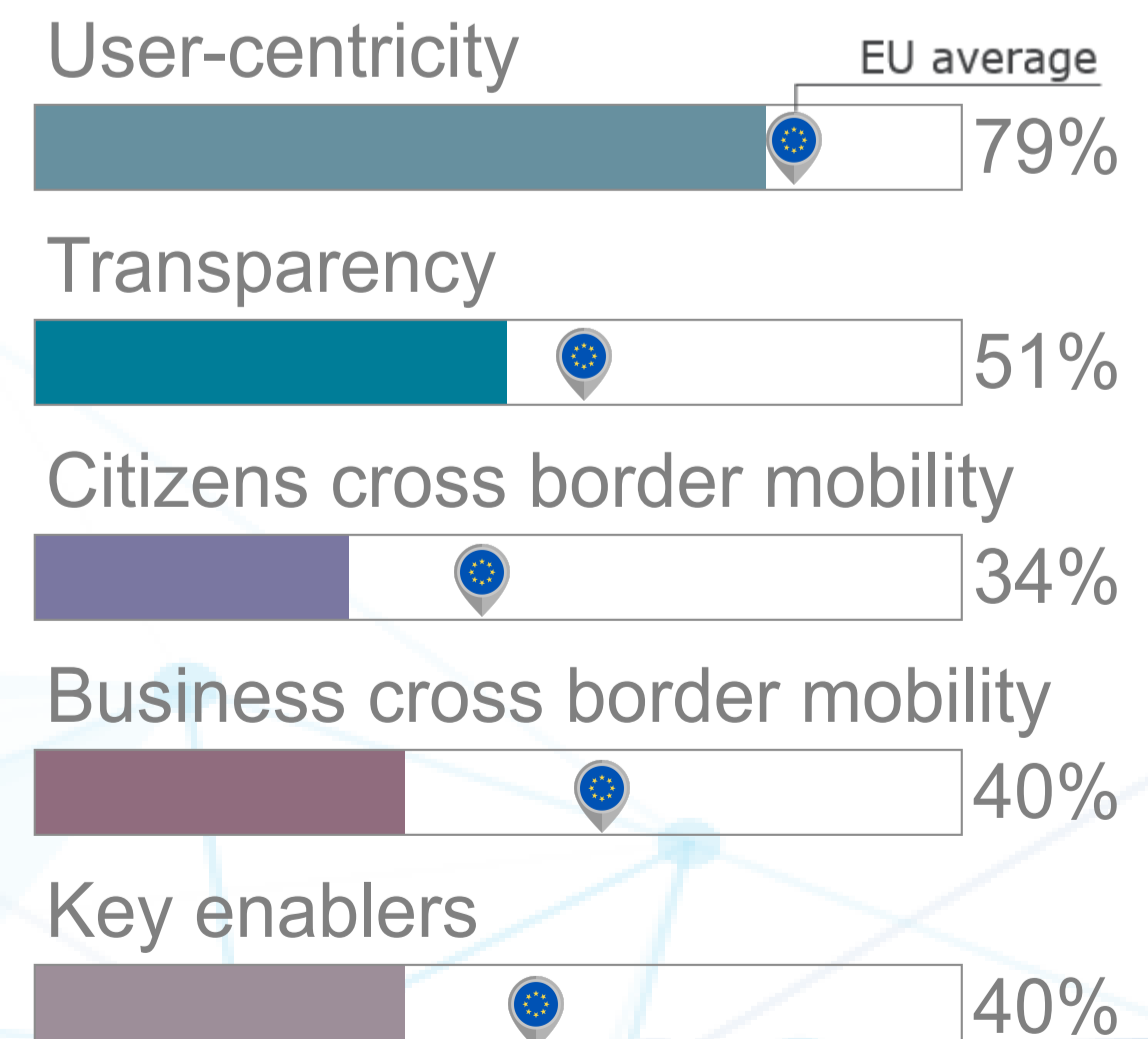The Gov.pl portal was established to ensure all official, public matters for Polish citizens.

Digital Government Indicators

Individuals using internet for interacting with public authorities

Interacting — EU average — 35%

Obtaining information — 24%

Downloading official forms — 22%

Sending filled forms — 25%

Data source: Eurostat (isoc_bde15ei, last updated 15 March 2019).

eGovernment performance across policy priorities

User-centricity — EU average — 79%

Transparency — 51%

Citizens cross border mobility — 34%

Business cross border mobility — 40%

Key enablers — 40%

Data source: eGovernment Benchmark Report 2018.