

Digital Government Infographic 2019

Malta



Services for Citizens and Businesses

As a means of enabling digital government services for those citizens who require some form of assistance, servizz.gov set up new regional hubs across Malta: Edu servizz.gov, Taxpayer servizz.gov and Centru Servizz Familja servizz.gov.



Political Communications

On 16 October 2018, the Parliamentary Secretary for Financial Services, Digital Economy and Innovation, in the presence of the Minister for National Security and Home Affairs, launched the [National Cyber Security Awareness and Education Campaign](#).



Governance

eGovernment in Malta falls under the remit of the [Office of the Prime Minister](#).



Legislation

The General Data Protection Regulation (EU) 2016/679 (GDPR) became applicable EU-wide on 25 May 2018, and concurrently the [Data Protection Act \(Cap 586\)](#) was passed through Parliament.



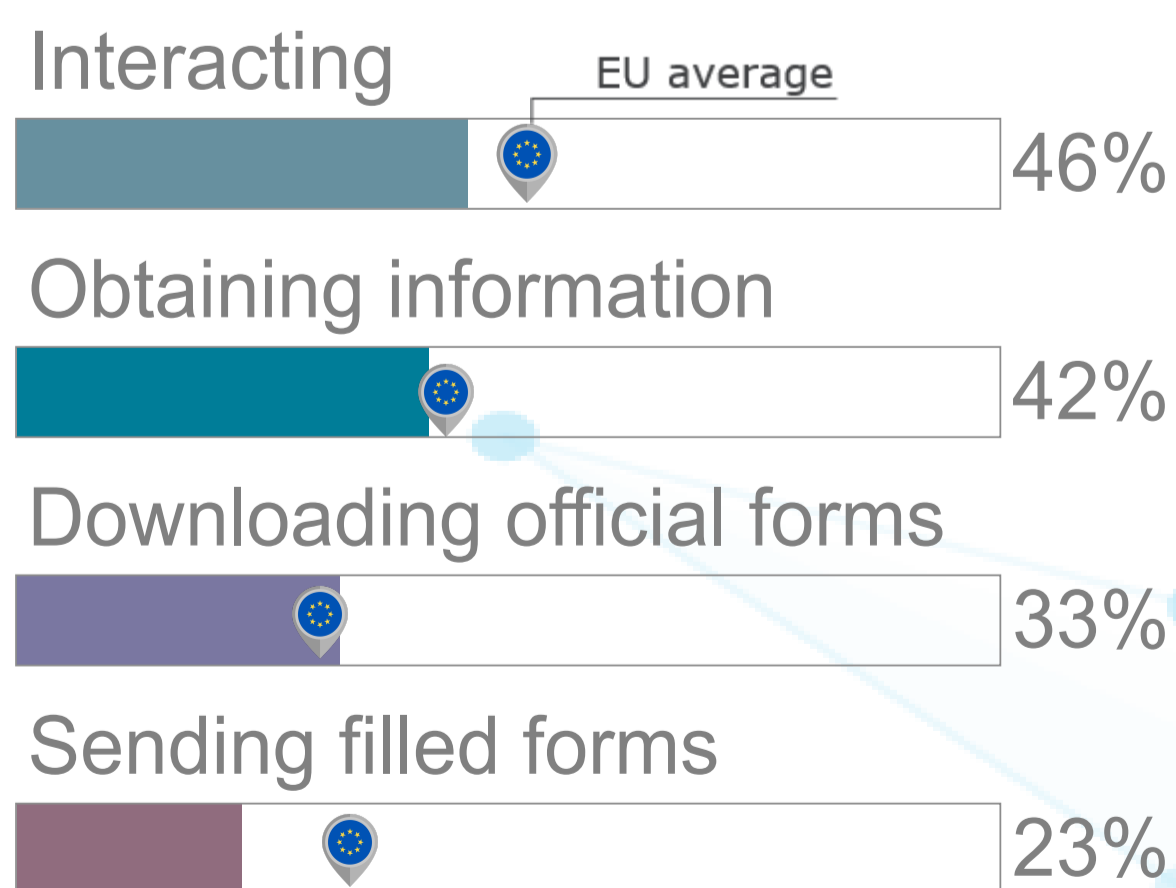
Infrastructure

In 2018, an mAdministration service, [My personal Kiosk](#), was launched to provide Public service to employees.



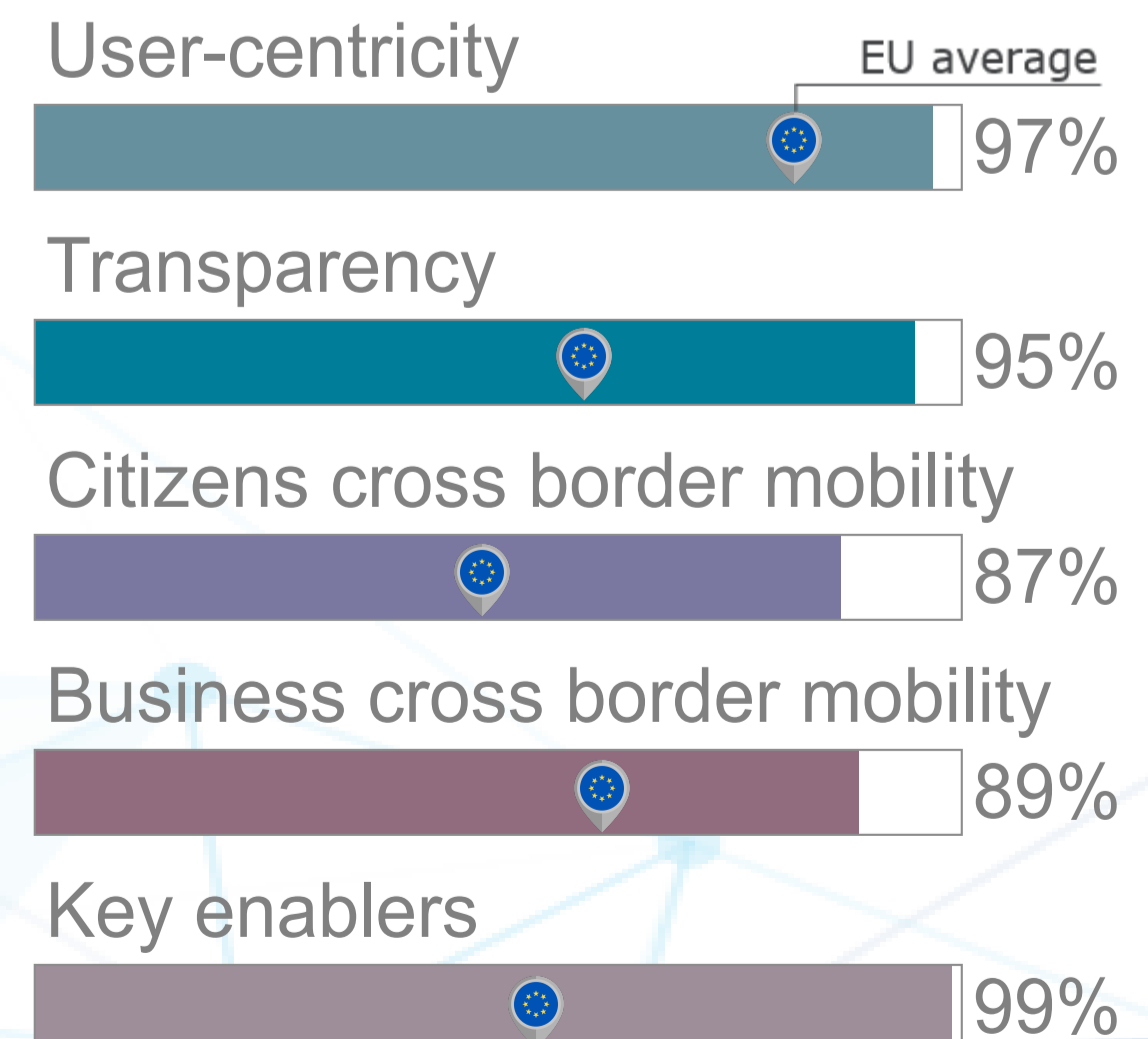
Digital Government Indicators

Individuals using internet for interacting with public authorities



Data source: Eurostat ([Isoc_bde15ei](#), last updated 15 March 2019).

eGovernment performance across policy priorities



Data source: eGovernment Benchmark Report 2018.