

Digital Government Infographic 2019

Italy



Services for Citizens and Businesses

The FSE (Electronic Health File) is the set of digital health data and documents generated by present and past clinical events concerning patients.



Political Communications

The **Three-year Plan** for Information Technology in public administration 2019 - 2021 was approved and it introduces a novel perspective to understand the digital transformation by identifying the areas of intervention and defining the roles and responsibilities.



Governance

The Agency for Digital Italy and Digital Transformation Team are shaping the future of digital public services by defining and implementing the country's strategy on digitisation of public administration.



Legislation

Circular no. 3 of 1 October 2018 was approved and it urges all public administrations to identify within them a person responsible for the transition to digital.



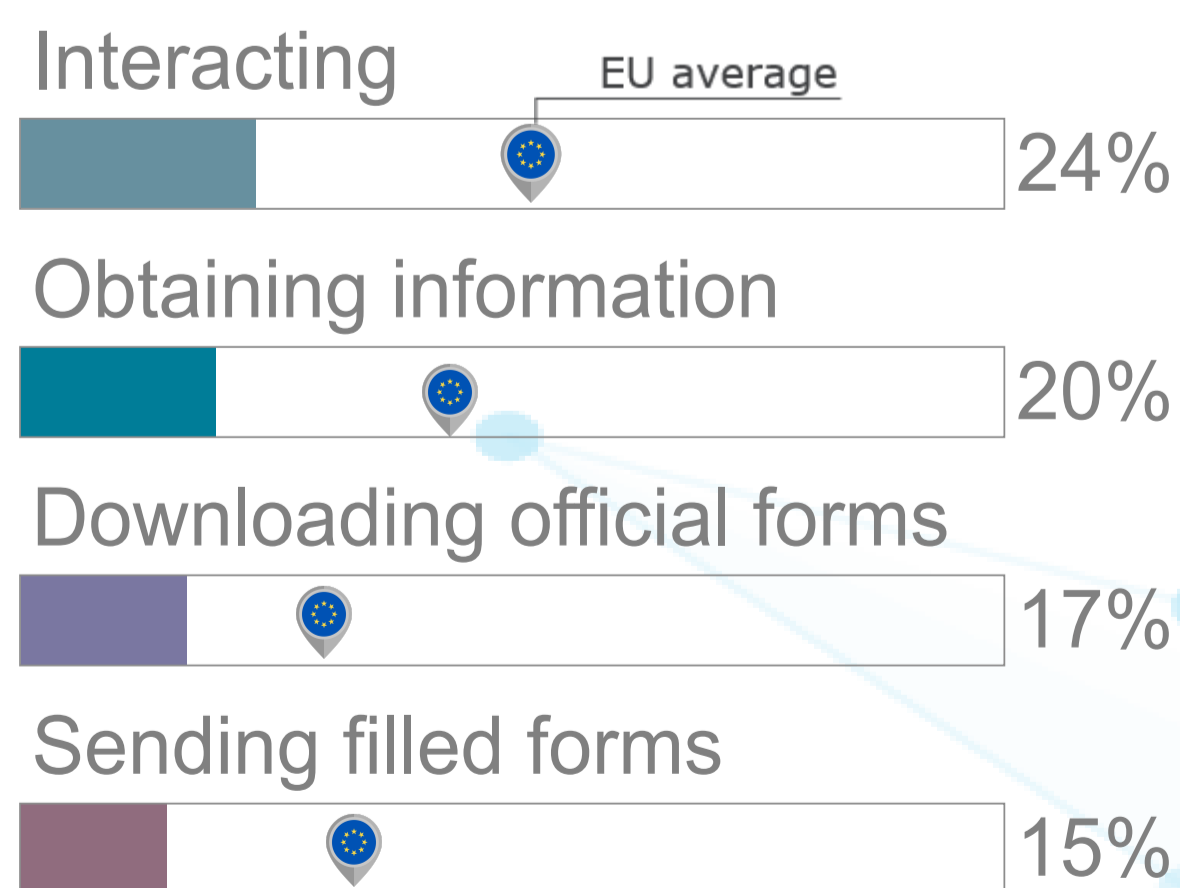
Infrastructure

The **Innovative procurement portal** was created to promote the use of innovation contracts, to support Italian public administrations in carrying out procurement procedures and to match supply and demand of innovative solutions.



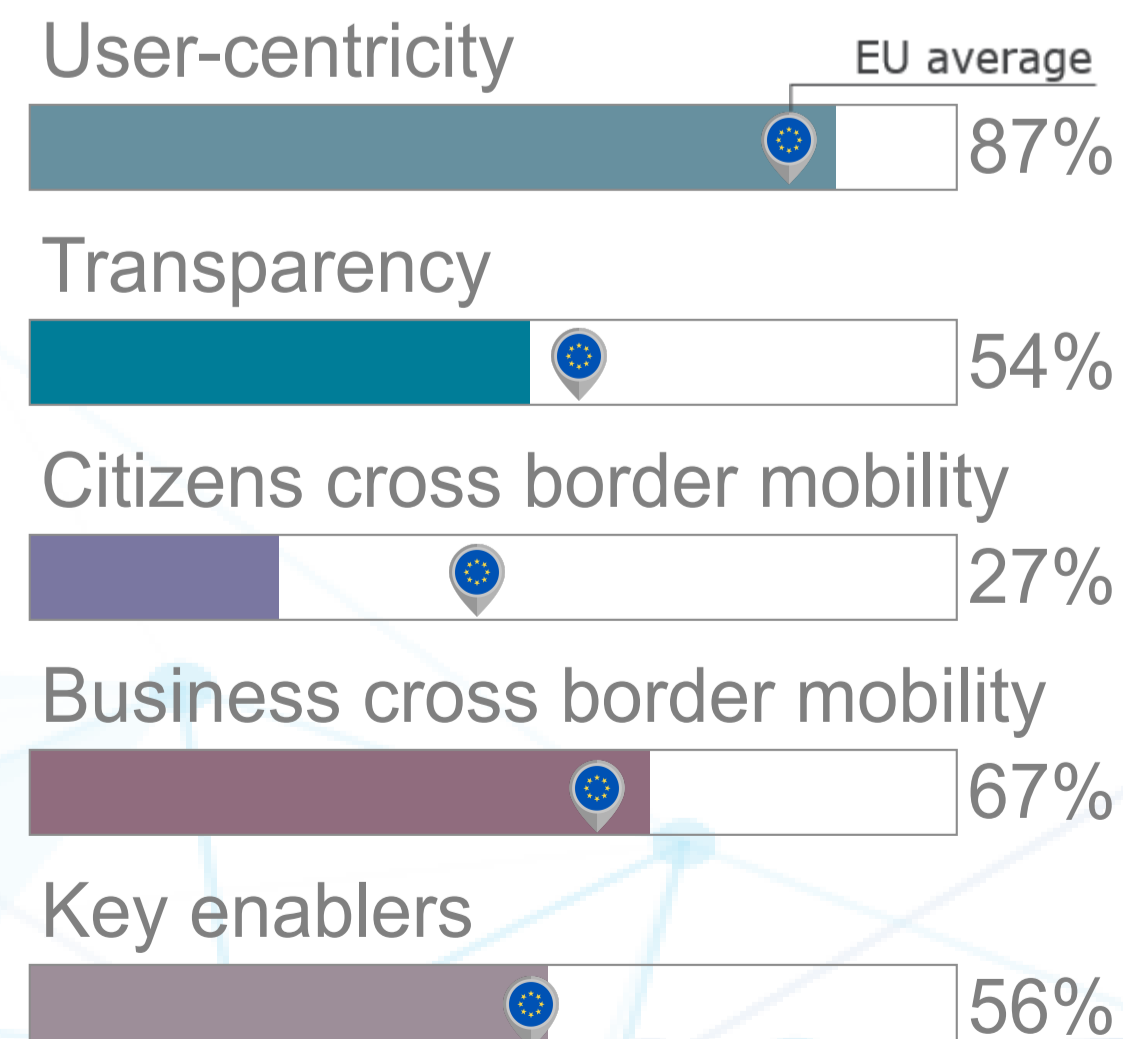
Digital Government Indicators

Individuals using internet for interacting with public authorities



Data source: Eurostat (Isoc_bde15ei, last updated 15 March 2019).

eGovernment performance across policy priorities



Data source: eGovernment Benchmark Report 2018.