

# Digital Government Infographic 2019

## Denmark



### Services for Citizens and Businesses

Denmark launched the My Overview Programme that provides citizens with a better overview of their cases and benefits, as well as easy access to the information the authorities have about them, thus strengthening transparency in the public sector. There is an equivalent programme to create an overview for business.



### Political Communications

Denmark launched a National Strategy for Artificial Intelligence, which puts emphasis on an ethical approach to artificial intelligence. Hence, Denmark will have a common ethical and human-centred basis for artificial intelligence.



### Governance

The Agency for Digitisation which is part of the Ministry of Finance, is the catalyst for digital development in Denmark



### Legislation

The Danish government implemented the General Data Protection Regulation (GDPR) in May 2018. The Danish Data Protection Authority oversees the regulation with both planned and ad hoc reviews of data controllers and data processors.



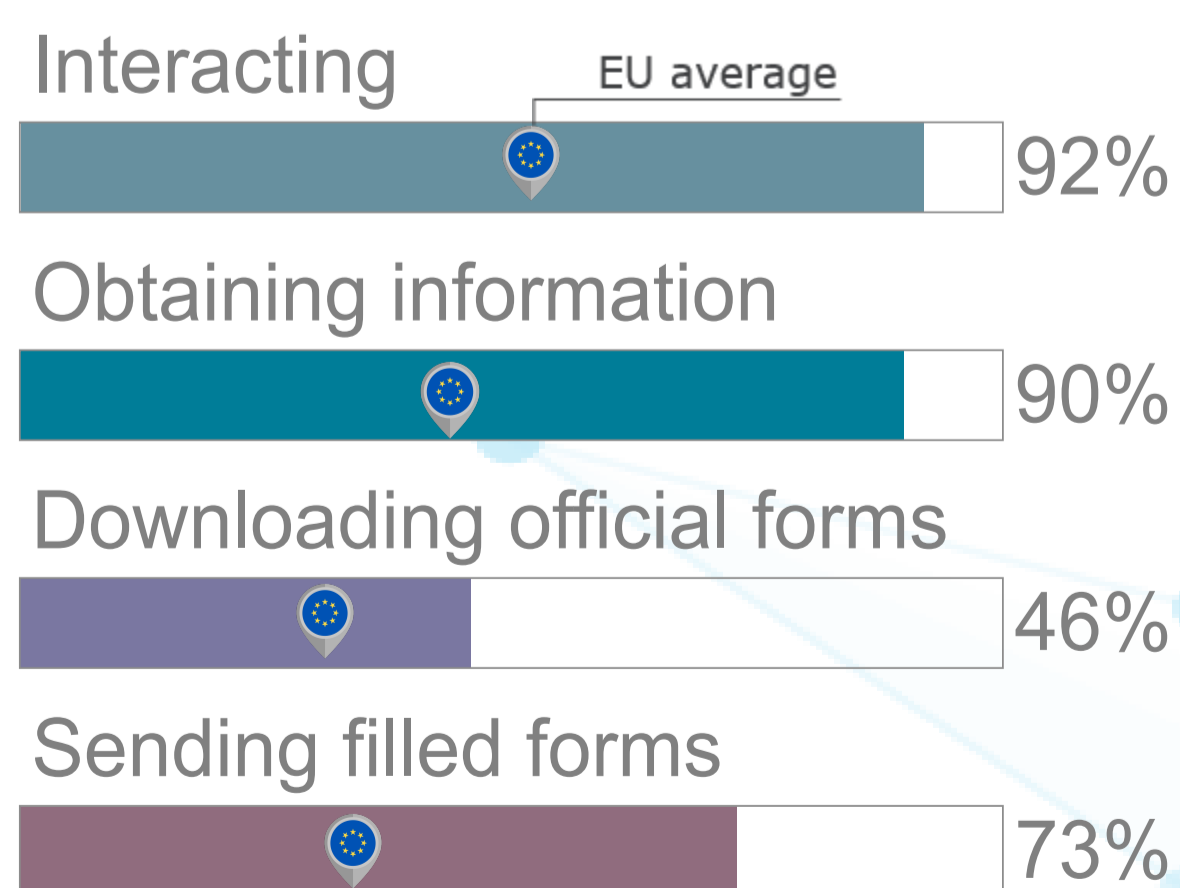
### Infrastructure

Denmark signed off on a new digital identity solution, MitID, which will replace the NemID-solution in 2021. The development of the system will take place in a partnership between the State and Finance Denmark, the Danish Bankers Association.



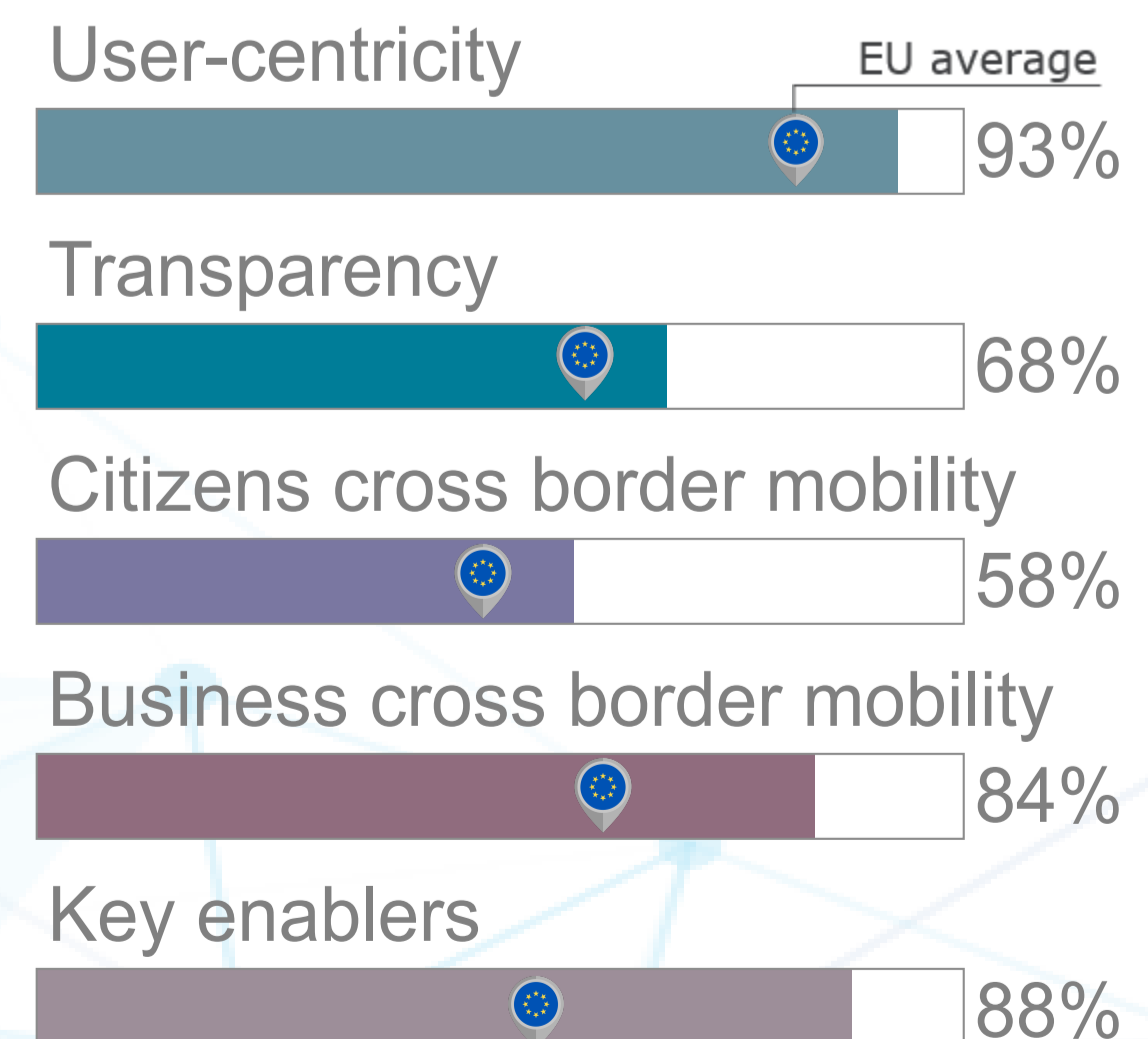
## Digital Government Indicators

Individuals using internet for interacting with public authorities



Data source: Eurostat (isoc\_bde15ei, last updated 15 March 2019).

eGovernment performance across policy priorities



Data source: eGovernment Benchmark Report 2018.