European Commission

Digital Government Infographic 2019
Czech Republic

Services for Citizens and Businesses
New services on the Citizen's Portal include obtaining the driver's ranking listing, preview of the cadastre, access to the patients' medical accounts and submitting requests for information. Businesses can obtain an extract from the Trade Register and have a single registration form.

Political Communications
The Government launched the Digital Czechia programme, which focuses on digital economy and society.

Legislation
Amendments to digital government legislation include the Acts on electronic identification, public procurement, cybersecurity and base registers.
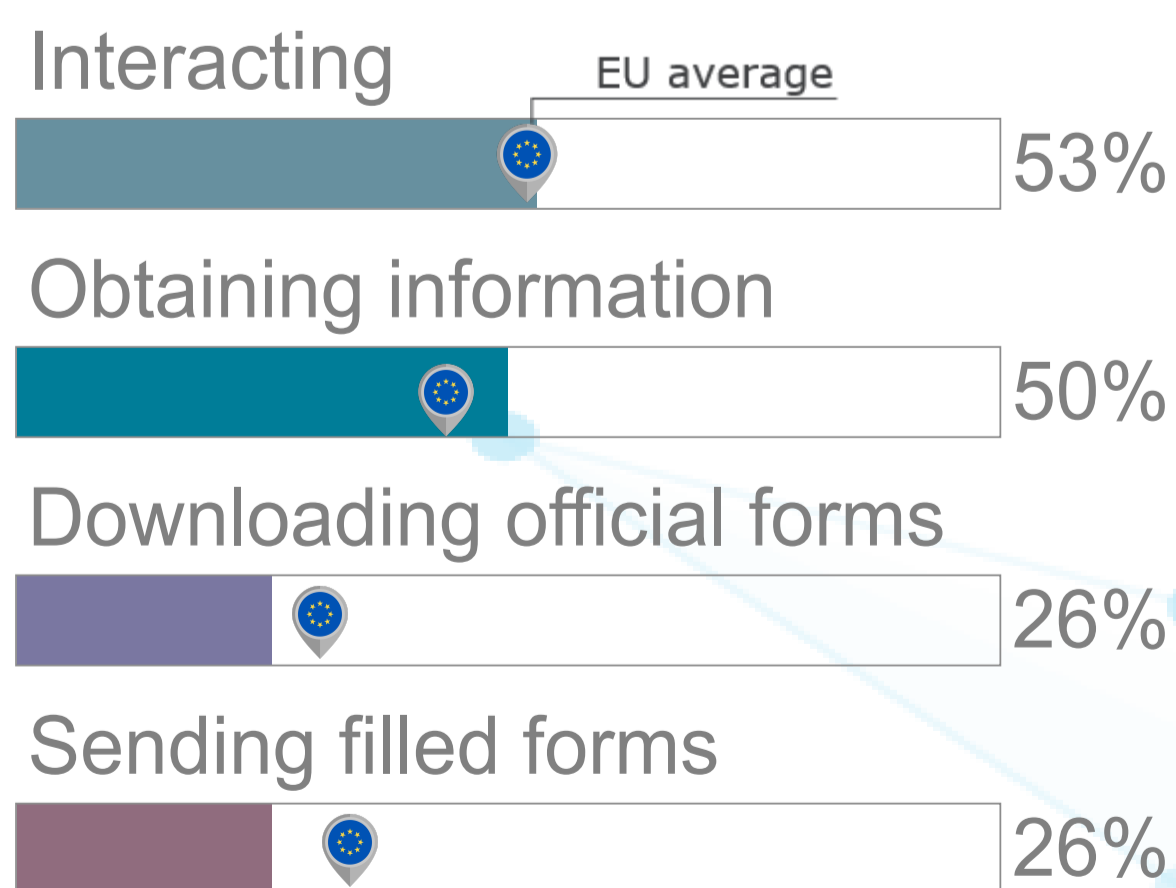
Governance
One of the main activities of the Ministry of Interior is to formulate policy on eGovernment.

Infrastructure
The Citizen's Portal was launched, offering over 80 eServices to citizens.

Digital Government Indicators

Individuals using internet for interacting with public authorities

EU average

Interacting — 53%

Obtaining information — 50%

Downloading official forms — 26%

Sending filled forms — 26%

Data source: Eurostat (isoc_bde15ei, last updated 15 March 2019).

eGovernment performance across policy priorities

EU average

User-centricity — 76%

Transparency — 61%

Citizens cross border mobility — 45%

Business cross border mobility — 61%

Key enablers — 48%
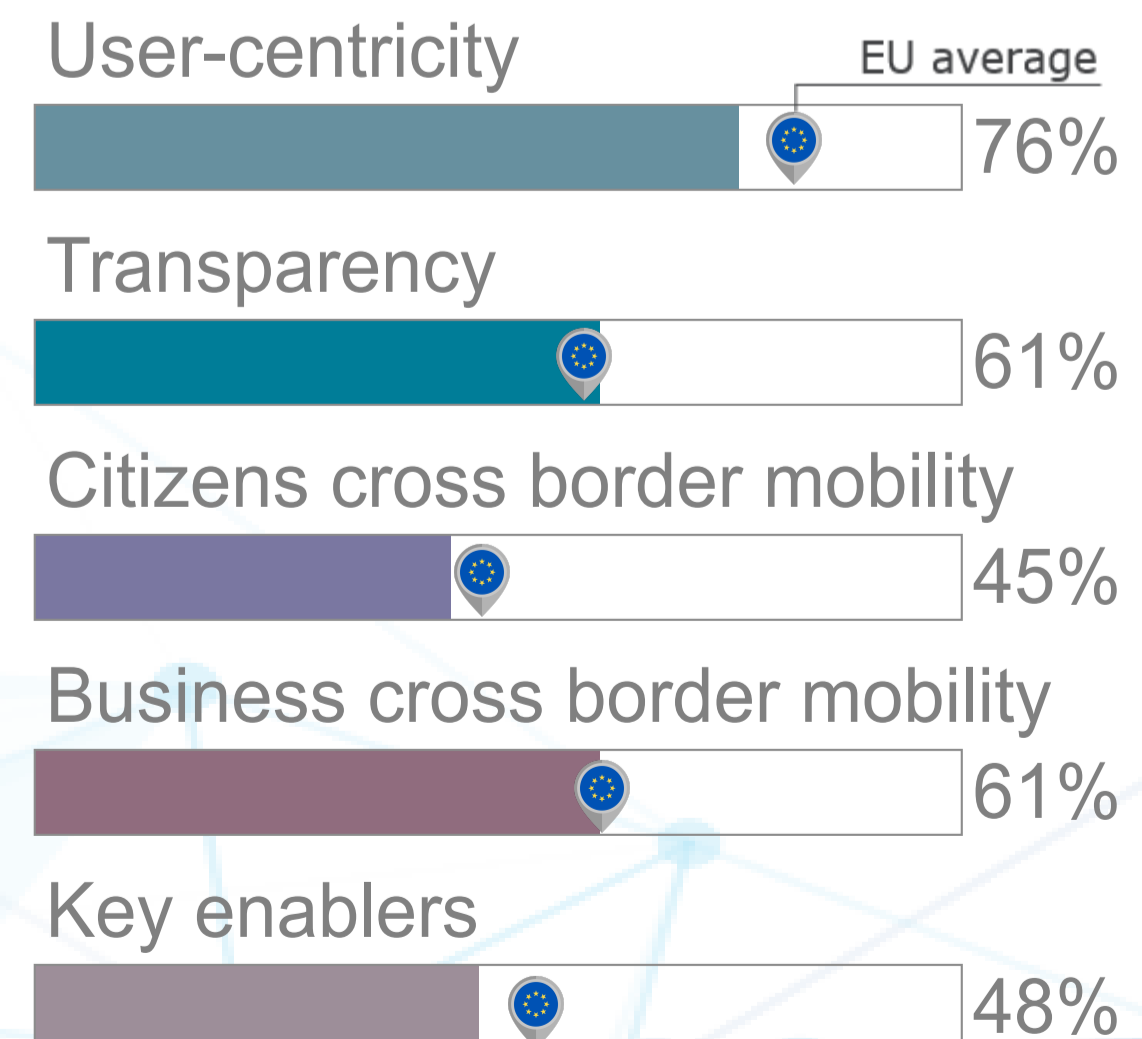
Data source: eGovernment Benchmark Report 2018.

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ISA²