



Cyprus





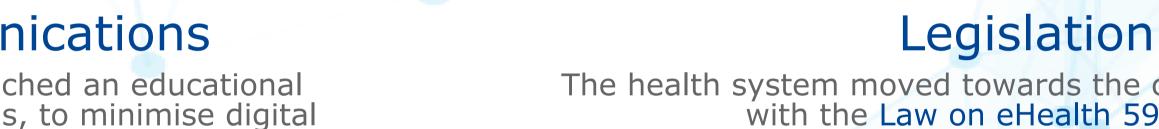
Services for Citizens and Businesses

The TaxisNet system, an online system which allows taxpayers to submit initial tax returns electronically, was improved to enhance users' experience and automatically calculate taxes.



Political Communications

The Cyprus Productivity Centre launched an educational programme, urban and regional areas, to minimise digital illiteracy and further promote the use of eGovernment services.



The health system moved towards the cross-border integration with the Law on eHealth 59 (I) / 2019.



Governance

The Ministry of Finance is the initiator and facilitator of eGovernment policy in Cyprus. Through the specialised government body Department of Information Technology Services (DITS), eGovernment is promoted and implemented within the public sector.



Infrastructure

The IT infrastructure for eInvoice in Cyprus was built, while eDelivery in Cyprus was implemented as a pilot to connect the municipalities with the Union of Cyprus Municipalities.



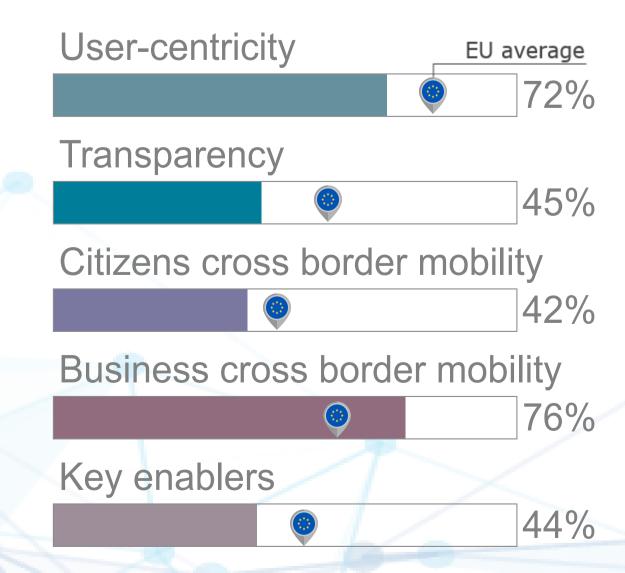
Digital Government Indicators

Individuals using internet for interacting with public authorities

Interacting EU average 42% Obtaining information 39% Downloading official forms 27% Sending filled forms 26%

Data source: Eurostat (isoc_bde15ei, last updated 23 May 2019).

eGovernment performance across policy priorities



Data source: eGovernment Benchmark Report 2018.





