

Digital Government Infographic 2019

Austria



Services for Citizens and Businesses

The [oesterreich.gv.at](https://www.oesterreich.gv.at) App has been launched in order to provide a single, mobile and easy-to-use access for citizens and businesses to the most important eServices.



Political Communications

Austria is currently developing a new Digitisation Strategy under the auspices of the Ministry of Digital and Economic Affairs with the aim of positioning Austria as digital leader in Europe.



Governance

The new **Digitalisation Agency** represents an important step to ensure the success of Austria's digital transformation. The Agency focuses on the support of SMEs, implements targeted projects and provides expertise in the fields of innovation, digitisation and networking.



Legislation

The new **Federal Procurement Act** adopted in August 2018 transposed all the EU public procurement directives, including their provisions regarding eProcurement, into national law.



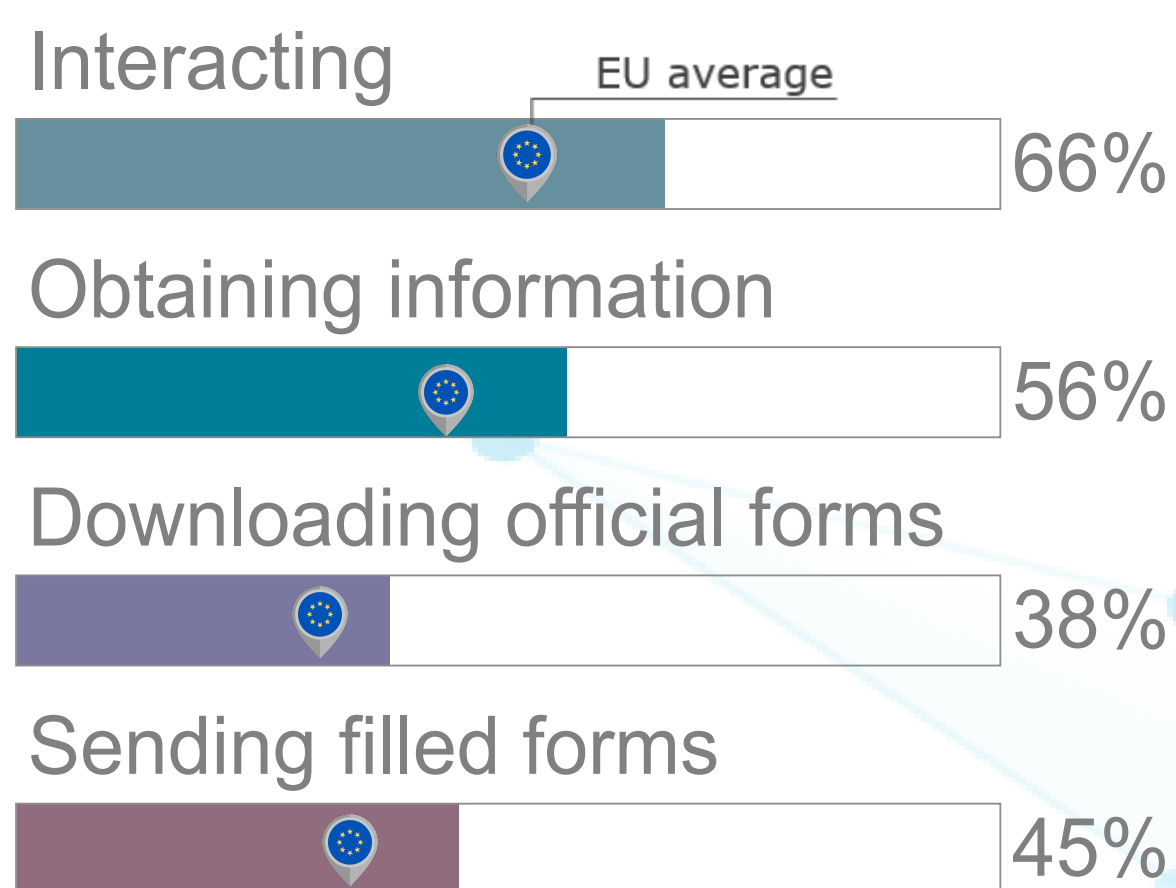
Infrastructure

The established one-stop eGovernment platform [help.gv.at](https://www.help.gv.at) has been expanded with further eServices for citizens and relaunched under the new name [oesterreich.gv.at](https://www.oesterreich.gv.at). A dedicated app named **Digitales Amt** is also available since March 2019.



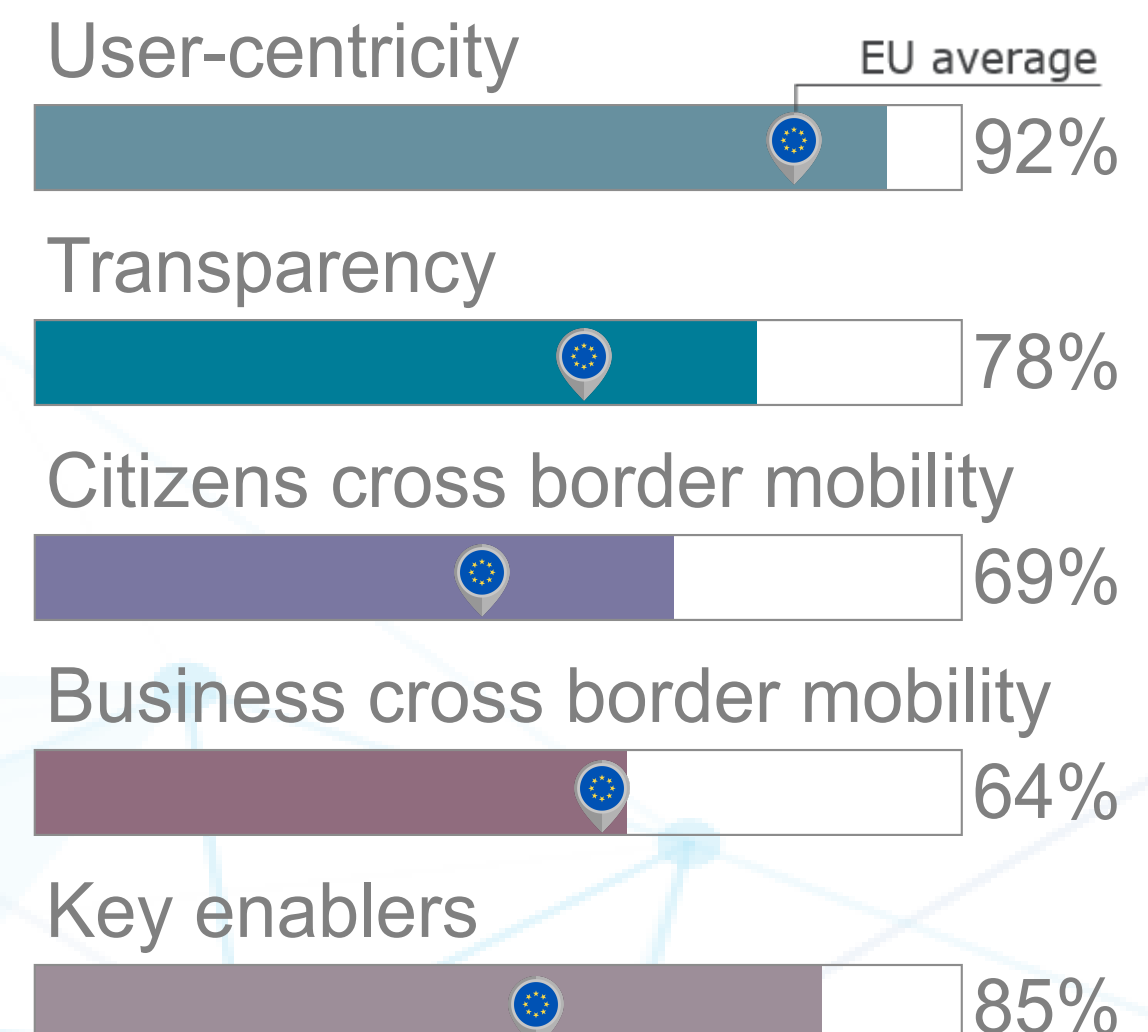
Digital Government Indicators

Individuals using internet for interacting with public authorities



Data source: Eurostat (isoc_bde15ei, last updated 15 March 2019).

eGovernment performance across policy priorities



Data source: eGovernment Benchmark Report 2018.