

Highlights

Political Communications

In February 2021, the [Federal Public Service Policy and Support](#) renewed the agreement with Belgian Mobile ID, the developer of the mobile identity app [ITSME](#), for a period of three years.

Legislation

No new legislation in the field of digital public administration has been reported to date.

Governance

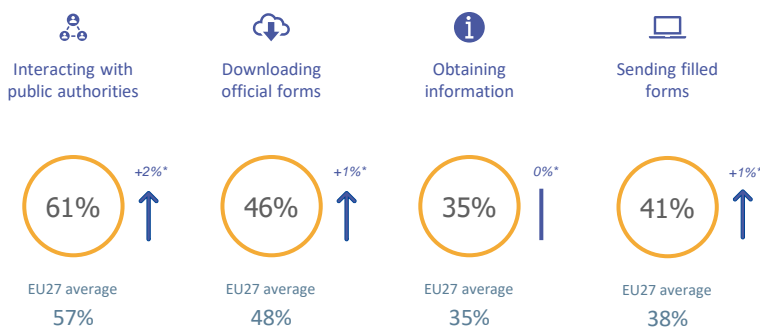
The Walloon Government has decided to set up a CIO function for the Walloon Public Service, in charge of addressing the challenges related to digital administration. This is a major strategic decision in the context of the digital transformation of the Walloon administration.

Infrastructure

At the beginning of 2021, the [eGovernment portal](#) of the Walloon Public Service has been expanded with new features, including online payment and enhancement of the electronic processing service.

Digital Public Administration indicators

Percentage of individuals using the internet for

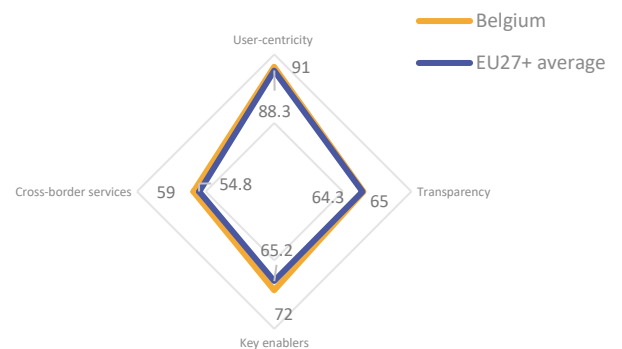


* This is the trend evolution compared data from Eurostat in 2019.

Source: [Eurostat 2020](#)

eGovernment indicators

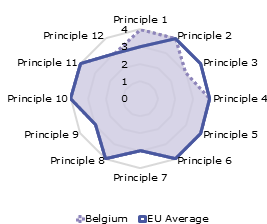
eGovernment performance across policy priorities



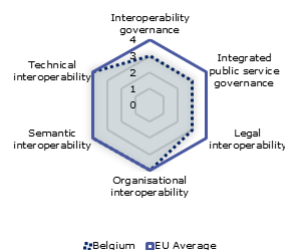
Source: [eGovernment Benchmark report 2021](#)

State-of-Play of Interoperability

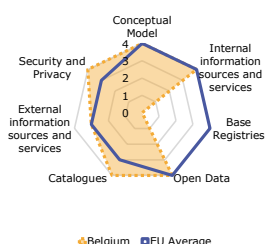
SCOREBOARD 1 TWELVE PRINCIPLES



SCOREBOARD 2 INTEROPERABILITY LAYERS



SCOREBOARD 3 CONCEPTUAL MODEL



Source: European Interoperability Framework Monitoring Mechanism 2020

