

# UKRAINE

## 2023 Digital Public Administration factsheets

### Annex 1. Selection of Topics: 2023

#### INTEROPERABILITY & INTEROPERABLE PUBLIC SERVICES



##### Cross-border interoperability

Ukraine and Poland have launched cross-state sharing: driving licences and technical licences from the Ukrainian mobile application *Diia* will be displayed in the Polish application *mObywatel*. Ukrainians in Poland can download their driving licences and registration certificates from the *mObywatel* application. Ukrainian citizens will thus receive electronic documents valid on Polish territory. The exchange of documents between states is not only the next step in the development of digital relations between Ukraine and Poland, but also the first time in the world that two countries have exchanged documents as part of government applications.



##### Reuse of solutions

In January 2023, during the World Economic Forum in Davos, Deputy Prime Minister of Ukraine – Minister of Digital Transformation Mykhailo Fedorov and Estonian Digital Development Undersecretary Luukas Kristjan Ilves presented an Estonian [state application mRiik](#), created on the basis of Ukrainian *Diia*. In the course of cooperation with Estonian colleagues, the *Diia* team shared the application code and approaches to UX/UI design. Starting February, *mRiik* became available for testers, and its full launch is planned for the middle of this year. The *mRiik* app will make communication with the state and access to services much easier. At first, the *mRiik* app will be open for testing and feedback, because the government wants to get immediate feedback on how to further develop the application.

#### INNOVATIVE USE OF TECHNOLOGIES BY THE PUBLIC SECTOR



##### Artificial Intelligence (AI)

On 2 December 2020, the government of Ukraine adopted the [Concept of Artificial Intelligence \(AI\) Development in Ukraine](#) which was developed by the MDT based on the approach taken by the European Commission with the [Made in Europe](#) initiative. The document presents the areas which will be covered by the development of AI in the country, namely education, professional training, science and research, economy, cybersecurity and defence.



##### GovTech

In March 2023, the Ministry of Digital Transformation of Ukraine [presented a new report about the global market of GovTech Solutions](#). The report shows that several countries are actively implementing GovTech initiatives – technological solutions that make the lives of citizens easier and the work of the state more efficient. Also, this report demonstrates the trends in GovTech sector.

The report shows 6 active trends among GovTech solutions currently and in the coming years: Hyperautomation; Modernization of the state IT infrastructure to improve work efficiency; Cybersecurity; Digital currencies; Digital identification; Artificial intelligence technologies for interaction with citizens. Governments will increasingly use AI-based applications to digitize more public services. More details available [here](#).



### Data exchanges with and within public administrations

On September 8, 2018, the Cabinet of Ministers of Ukraine adopted Decree no. 606 on Some Question of Digital Interaction of State Information Resources. This Decree established the national interoperability system TREMBITA as single and obligatory tool for interaction of public information systems and registries. Also, the Decree provides the list of state electronic resources for mandatory interaction. TREMBITA system is one of the key elements of the infrastructure for the provision of electronic services to citizens and businesses, which provides convenient, unified access to the data of state registers.

In 2023, the Cabinet of Minister of Ukraine adopted the Decree 38 that regulates the new procedure of interaction between the public registries within the TREMBITA national interoperability system. Subject to this Decree, Trembita system will record every case when someone views the personal data of Ukrainians. And in the future, Ukrainians be able to receive notifications in public Diia application if someone has made a request for one's personal data.

This interaction system guarantees State authorities and service centers access to the information contained in national registries and thereby will enable fast and high-quality provision of public services. Since TREMBITA's launch, it has already processed 2 billion transactions between State registers.