THE NETHERLANDS
2023 Digital Public Administration factsheets
Annex 1. Selection of Topics: 2023

INTEROPERABILITY & INTEROPERABLE PUBLIC SERVICES

Reuse of solutions

The Ministry of the Interior and Kingdom Relations has established Logius, an agency that manages government-wide ICT solutions and common standards. Logius supplies products relating to access, data exchange, standardisation and information security. Examples include the DigiD authentication service, the Dutch government PKI and Digi network. It also hosts the Secretariat of the Standardisation Forum.

INNOVATIVE USE OF TECHNOLOGIES BY THE PUBLIC SECTOR

Artificial Intelligence (AI)

To strengthen the position of the Netherlands and to make the most of the opportunities, a long-term programme called AiNED has been drawn up by the Netherlands AI Coalition. The programme accelerates the development and application of AI so that the Netherlands can reap the economic and social rewards of AI and keep pace with other leading countries.

GovTech

PIANOo, the national expertise centre on public procurement, has taken initiatives to improve innovation in procurement as one of the corner stones of GovTech. In collaboration with the Ministry of the Interior and Kingdom Relations, a CooP on digital innovations is established and buyer groups on AI in the public domain are developing a market vision. Besides, the national and regional governments are using instruments to strengthen market opportunities for SME's in order to use tech solutions to improve public services: Start-up in Residence and SBIR (Small Business Innovation Research), a precommercial procurement.