

AUSTRIA

2023 Digital Public Administration factsheets

Annex 1. Selection of Topics: 2023

INTEROPERABILITY & INTEROPERABLE PUBLIC SERVICES



Cross-border interoperability

In 2022, a new application called [Grants4Companies](#), was developed and released within the [Austrian Business Service Portal](#). It offers registered companies an automatically derived list of suitable grants. Grants4Companies uses methods from symbolic artificial intelligence (AI) to evaluate formalised eligibility criteria based on available company data retrieved by the Austrian Once Only Platform "Digital Austrian Data Exchange (dadeX)" with user consent to obtain the required data from the registers of the public administration. The application automatically determines appropriate grants as logical consequences of the formalized rules and available data.



Digital-ready policymaking

The project "Identifying Strategies for the Development and Implementation of Digital-Ready Legislation", funded by the EU Commission and completed in February 2023, aimed to ensure that Austria is ready to implement digital-ready legislation, which in turn should support the ongoing digitalization of businesses and public services. The project aims at adapting current and future legislation so that it is easy to handle and enables digital administration - in contrast to the status quo, which often hinders efficient and digital administration due to many exceptions and vague terminology. The project resulted in an implementation roadmap for digital-ready legislation, which is to assist Austria in a potential implementation project to achieve the aims.



Reuse of solutions

The eGovernment strategy for Austria, which is currently being finalised, gives high priority to the interoperability of eGovernment services, including the reuse of software components. The focus on sustainable and open architectures will foster interoperable services that support a contemporary user experience.

INNOVATIVE USE OF TECHNOLOGIES BY THE PUBLIC SECTOR



Artificial Intelligence (AI)

In 2021, the national [Artificial Intelligence Strategy](#) was approved, thus establishing the framework conditions for a prosperous and responsible use of AI in all areas of life. Moreover, to promote the best possible networking between providers of AI solutions and Austrian companies, an [AI marketplace](#) was launched in 2021, which provides a quick and easy overview of the Austrian AI-provider landscape, thus connecting them with potential customers, and introduces Austrian companies to the topic of AI.



GovTech

Austria has set up the digital driving license as m-Government solution to increase the uptake of innovative digital solutions in the public sector. The digital driving licence is the first electronic ID of the "[eAusweise \(eID\) app](#)" and is a quick and easy way to show your driving licence using your smartphone. The system allows you to share your driving licence data using contactless technology.



Data spaces and Smart Data Platforms

The “[Data Intelligence Offensive](#)” (DIO) aims to promote business models for the exchange and value creation of data according to the strictest ethical and legal standards. Within DIO, several working groups and use cases have been formed towards shaping data spaces in various sectors, e.g. health data, art and culture, geo data, construction or financial data.



Data exchanges with and within public administrations

According to the adoption of the Business Service Portal Act, the Once Only Platform was implemented including the Register and Systems Network ([dadeX-Digital Austria Data Exchange](#)) and the Information Obligation Database. Based on this infrastructure Austria, is continuously developing and implementing use cases to improve eGovernment services for citizens and enterprises and reduce administrative burdens.