Digital Public Administration infographic 2022 France

Highlights

Political Communications

In November 2021, the French Government adopted its Action Plan on Free Software and Digital Commons. Through this Action Plan, free and open source software were described as one of the main levers for the digital transformation of administrations.

Legislation

In November 2021, France adopted a law on the reduction of the environmental footprint of the digital sector. The law aims to bring together the digital and ecological transitions.

Governance
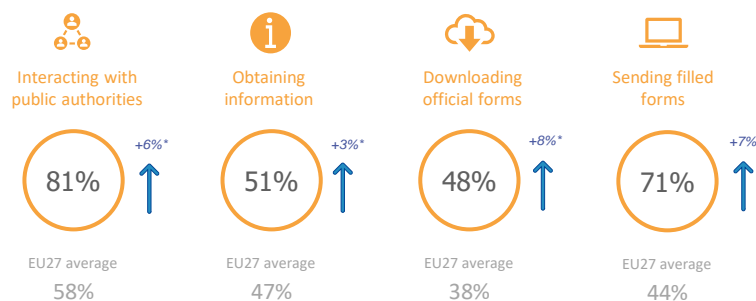
In 2021, the Digital Transformation of Territories (TNT) programme replaced the former Concerted Development of Territorial Digital Transformation (DCANT) program, which ended in 2020. TNT is a cooperation program between the central government and local authorities to address the challenges of digital transformation of local authorities.

Infrastructure

In 2021, France notified its first substantial level eIDAS scheme. In 2022, the French eIDAS node should open up to interoperable eIDAS nodes of other European countries.

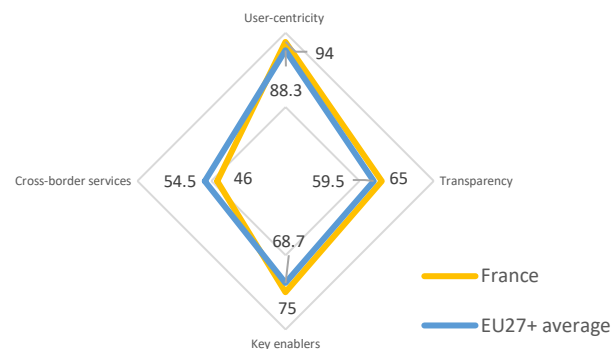## Digital Public Administration indicators

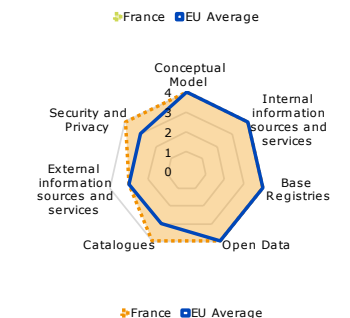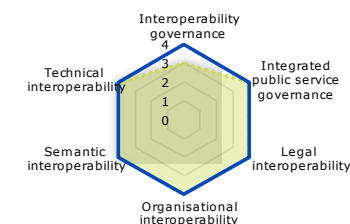### Percentage of individuals using the internet for

Interacting with public authorities
81% +6%*
EU27 average 58%

Obtaining information
51% +3%*
EU27 average 47%

Downloading official forms
48% +8%*
EU27 average 38%

Sending filled forms
71% +7%*
EU27 average 44%

Source: Eurostat 2022

eGovernment indicators

eGovernment performance across policy priorities

- User-centricity 94 / 88.3
- Transparency 65 / 59.5
- Cross-border services 54.5 / 46
- Key enablers 75 / 68.7

— France
— EU27+ average

Source: eGovernment Benchmark report 2022

State-of-Play of Interoperability
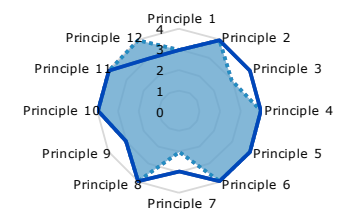
SCOREBOARD 1 TWELVE PRINCIPLES
Principle 1 – Principle 12
France / EU Average

SCOREBOARD 2 INTEROPERABILITY LAYERS
Interoperability governance, Integrated public service governance, Legal interoperability, Organisational interoperability, Semantic interoperability, Technical interoperability
France / EU Average

SCOREBOARD 3 CONCEPTUAL MODEL
Conceptual Model, Internal information sources and services, Base Registries, Open Data, Catalogues, External information sources and services, Security and Privacy
France / EU Average

Source: European Interoperability Framework Monitoring Mechanism 2021