

Digital Public Administration infographic 2022 Bulgaria

Highlights

Political Communications

From the end of 2021, the Bulgarian government has been implementing the [Agreement on Joint Governance of the Republic of Bulgaria](#) in the period 2021-2025. Within the agreement, digital transformation is among the main priorities that all signatories agree upon.

Legislation

In February 2022, through amendments to the [eGovernment Act](#), all powers exercised by the Chairman of the State eGovernment Agency in the field of eGovernment are now assigned to the Minister of eGovernment

Governance

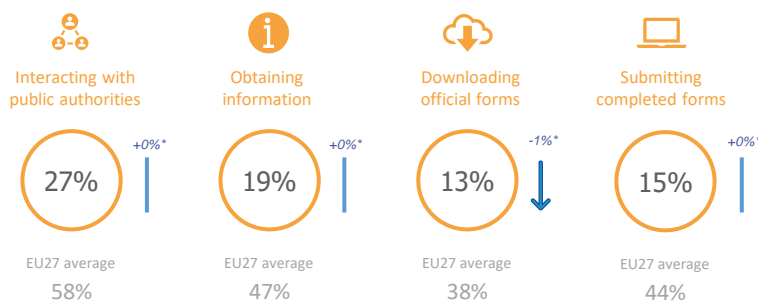
By a [Decision of the National Assembly of 13 December 2021](#), a new structure of the Council of Ministers of the Republic of Bulgaria was adopted, which also includes the establishment of a new Ministry of eGovernment.

Infrastructure

Since June 2021, the [State Hybrid Private Cloud](#) (SHPC) is officially in operation, providing ICT services, such as co-location, Infrastructure-as-a-Service, Platform-as-a-Service, as well as different resources for over than 50 centralised and administrative eGovernment systems.

Digital Public Administration indicators

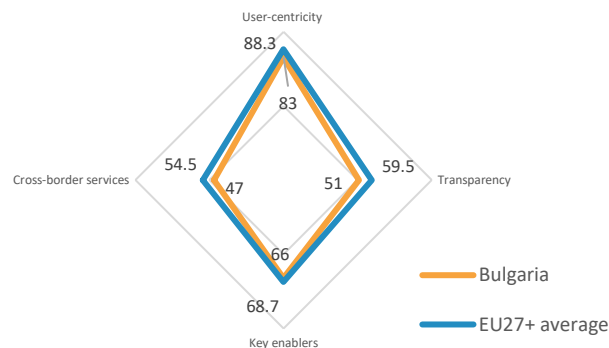
Percentage of individuals using the internet for



Source: [Eurostat 2022](#)

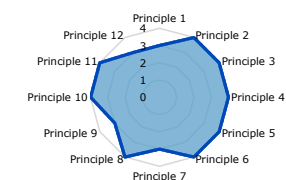
eGovernment indicators

eGovernment performance across policy priorities



Source: [eGovernment Benchmark report 2022](#)

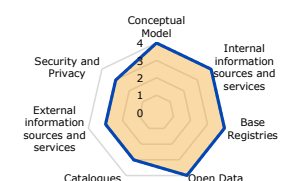
State-of-Play of Interoperability



♦ Bulgaria ♦ EU Average



♦ Bulgaria ♦ EU Average



♦ Bulgaria ♦ EU Average

SCOREBOARD 1
TWELVE PRINCIPLES

SCOREBOARD 2
INTEROPERABILITY LAYERS

SCOREBOARD 3
CONCEPTUAL MODEL