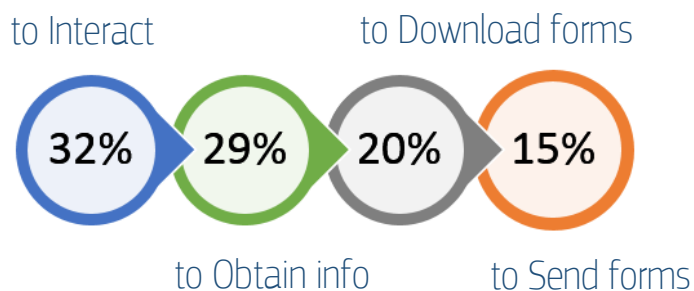
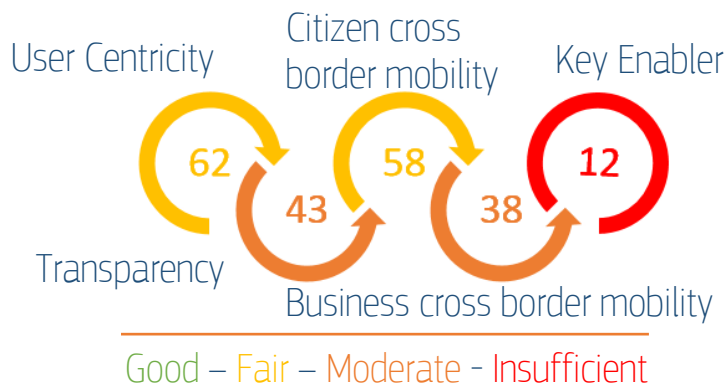




### Use of Internet with Public authorities



### eGov State of Play indicators



### eGov services to business and citizens

#### Legal eServices:

eCertificates from Criminal Records, eCommunication from Courts, eConfirmation that no criminal proceedings are conducted.

#### My Zagreb:

access to various eServices of the City of Zagreb, including the issuance of electronic document.

#### eRegistration:

eService applicable for social security beneficiaries.



### Strategy & Legal frameworks



### Actors

- Establishment of a new Office for the Development of Digital Society.
- Appointment of a new Minister of Public Administration: Mr. Lovro Kuščević.
- Appointment of a new Assistant Minister of Public Administration: Mrs. Zrinka Bulić.



### Infrastructure

#### Croatian HR.eIDAS node:

The node is in use and prepared as part of the eCitizens platform.

#### EU eIDS:

A total of ten Croatian public eServices are designed for use through eIDs issued in EU Member States.

Check out the **NIFO collection** on **Joinup** for more details.

NIFO is a project service provided by the European Commission's ISA<sup>2</sup> programme. It delivers solutions for European public administrations, citizens and businesses. It assists EU countries in monitoring the take up of eGovernment and interoperability.

