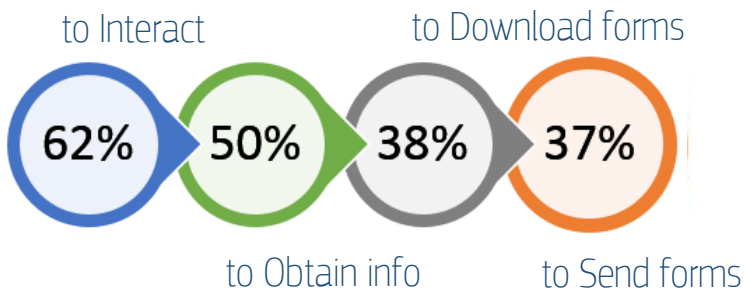
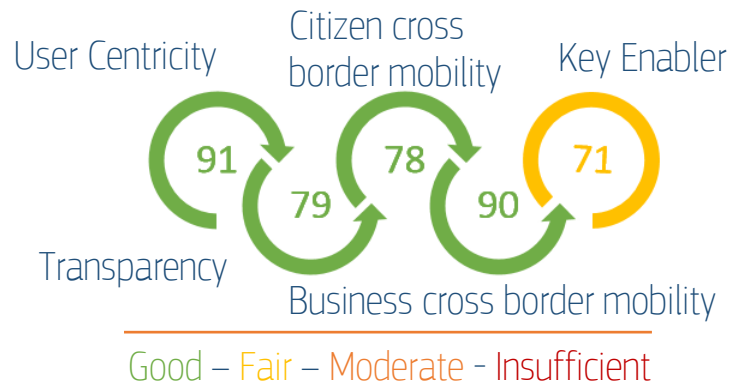




### Use of Internet with Public authorities



### eGov State of Play indicators



### eGov services to business and citizens

A training course for better civic courage has been implemented by the State Secretary. It aims to provide information on hate in the Internet, cyberbullying and all other forms of online demeaning, while taking action against it.

Updated courses on internet competences have been implemented at the teacher training colleges. The purpose is to train educators in using digital media in their lessons.



### Strategy & Legal frameworks

Austrian Deregulation Act 2017

eIDAS Regulation adoption

Amendment of 1a E-GovG: electronic communication

Secure electronic interaction between citizens, companies and PA



### Actors

- Federal Minister for Digital and Economic Affairs is the political responsible for Austria's eGovernment strategy and policy.



### Infrastructure

HELP.gv.at website:

The website has been relaunched and its relative services are extended.

eSafe, the single sign-on functionality:

It facilitates the secure archiving of important documents through mobile signature account.

Check out the **NIFO collection** on **Joinup** for more details.

NIFO is a project service provided by the European Commission's ISA<sup>2</sup> programme. It delivers solutions for European public administrations, citizens and businesses. It assists EU countries in monitoring the take up of eGovernment and interoperability.

