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iMio – iA.Solutions

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Agenda

- ➢ Context
- ➢ State of play
- ➢ Design
- ➢ Governance
- ➢ Impact and results
- ➢ Sustainability
- ➢ Next Steps

BELGIUM - Wallonia

iMio

Context

Owner :

Local authorities

Budget (yearly) :

2,5 M euros revenue
0,8 M euros government subsidy in 2016

Characteristics :

Promote and foster the
mutualising of organisational
solutions
and of IT software and
services for the local
authorities of
Wallonia

Target Audience :

Local authorities in Wallonia
Currently : 260
Potentially : 900

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State of play

Some figures :

Portfolio of 10 solutions
8 Open Source solutions
More than 20,000 users
500 instances
50 servers

Usage :

For Open Source solutions:
Development : **700 k€**
Maintenance/support : **650 k€**
Hosting : **250 K€**

iA.Urban & iA.Geo

iA.SmartWeb

iA.Téléservices

iA.Délib

iA.Docs

iA.PST

iA.GPEC

iA.Tech

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Design

Technology :

- Component oriented Development framework

- Software as a Service

- DevOps approach

Solutions, services and standards :

Plone community

Software
 Python
 Plone CMS/ Zope
 LibreOffice
 Docker
 Postgresql

Standards
 Web services
 OGC Standards
 SAML, ...
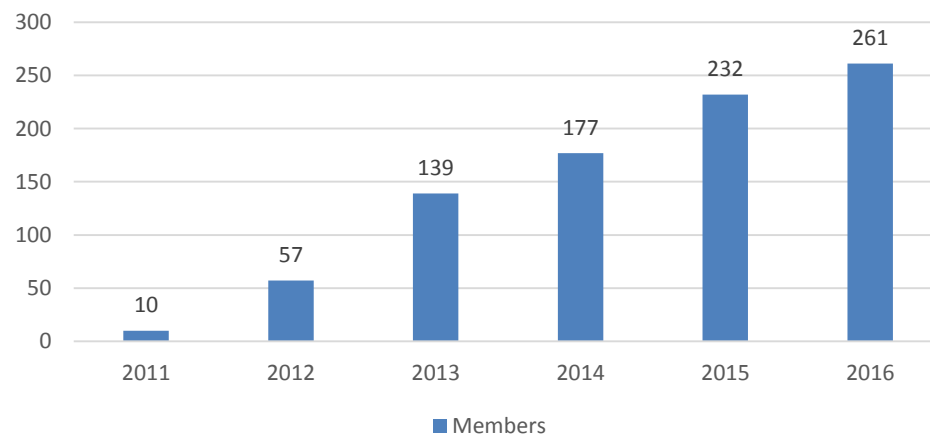
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Governance

Governance body :

Main actor : iMio (public body)
Supervision : Walloon government
Board : 30 members
Management committee : 9 members

Involvement :

260 local authorities
Walloon Region
Walloon Union of Municipalities
(UVCW)

Members type	Nbr
Town	201
Province	3
CPAS (Social Welfare)	42
Police zone	4
Fire zone	4
Intercommunal structure	4
Others	3
TOTAL	261

Members' evolution

Year	Members
2011	10
2012	57
2013	139
2014	177
2015	232
2016	261

■ Members

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Impact and results

Benefits :

- Shared services Improve management and lower costs
- SaaS avoid local hosting
- Ensure the autonomy of the members
- Internal staff facilitate public/private partnerships and sustainability

Involvement :

201 towns
3 provinces
41 public centers for social welfare
4 police zones
4 intercommunal structures
7 other public bodies

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Sustainability

Challenges :

Lower subsidies
Manage growth
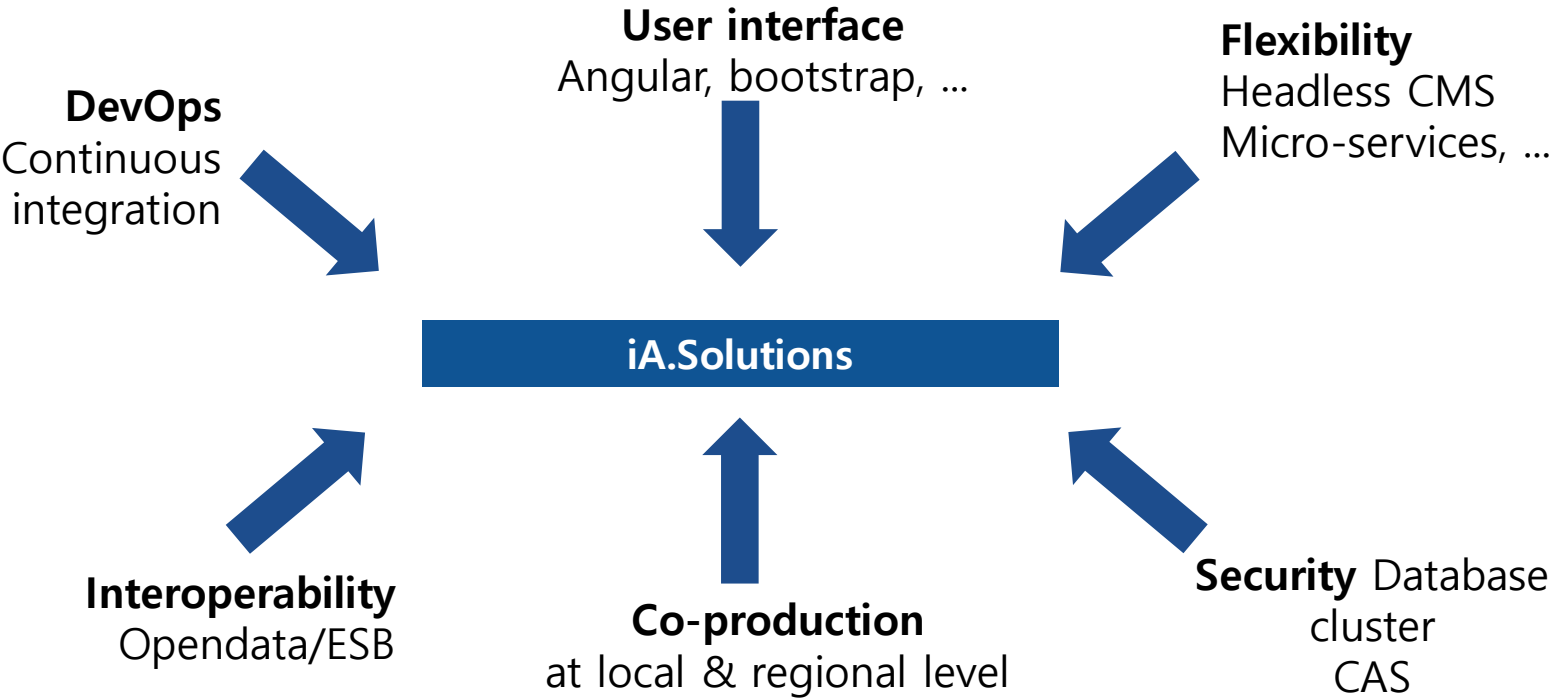Manage technology evolution
Manage bottom/up and top/down strategies

Ensure sustainability :

« clients » are involved in the governance

iMio has been created by the Government

Open source and co-production ecosystem

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Sustainability

Potential improvements

DevOps
Continuous integration

User interface
Angular, bootstrap, …

Flexibility
Headless CMS
Micro-services, …

iA.Solutions

Interoperability
Opendata/ESB

Co-production
at local & regional level

Security Database cluster
CAS

Next steps

Share services and solutions for both local and regional structure (Enterprise Service Bus, OpenData portals)

Improve services for the citizen (one stop shop, interactive web portals, …)

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Thank you for your attention

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