Meeting Minutes - Webinar 09/12/2020

Action 2016.29 Catalogue of Services Action

Project	Action 2016-29 Catalogue of services	Meeting Date/Time	09/12/2020 14:00-16:00 (GMT+1)
Meeting Type	Webinar	Meeting Location	Cisco Webex Meetings
Meeting Coordinator	Miguel Alvarez Rodriguez Florian Barthélemy Dimitri Schepers	Issue Date	18/12/2020

Meeting Agenda

- 1. Welcome
- 2. Action roadmap
- 3. Existing resources
- 4. Governance
- 5. Open issues
- 6. Recommended controlled vocabularies
- 7. Knowledge sharing
 - a. Poland
 - b. Germany
- 8. Q&A session

Presentation and meeting details: https://joinup.ec.europa.eu/collection/catalogue-services/event/webinar-catalogue-services-annual-roadmap-and-review-cpsv-ap-spec-09122020-1400-gmt1

Attendee Name		Organisation/Country
Alexandre Beaufays	AB	PwC
Aleksander Popovic	AP	Montenegro
Alessandro Jelmini	AJ	Sweden

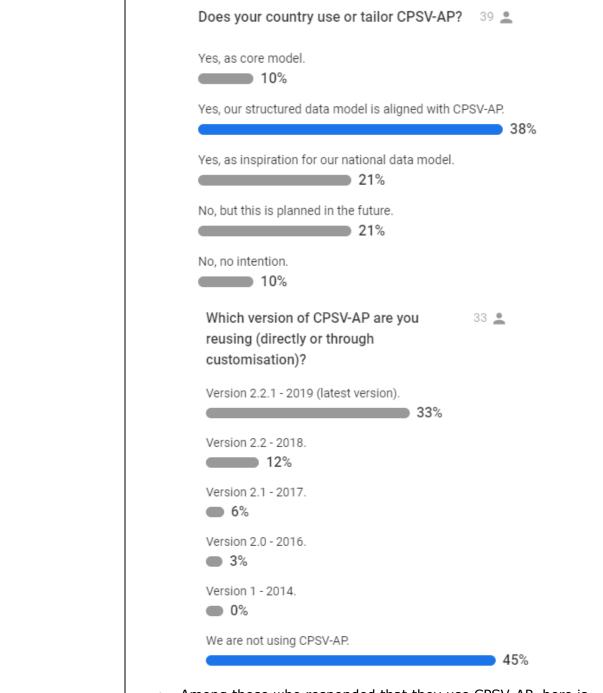
Alexandros Gerontas	AG	Greece
Agota Nemeth	AN	Hungary
Ana Rosa	AR	Spain
Andre Lapa	AL	Portugal
Antonella Lunelli	AL'	Italy
Arne De Proft	ADP	PwC
Assen Antov	AA	Bulgaria
Bart Hanssens	ВН	Belgium
Blaz Artac	ВА	Slovenia
Cécile Guasch	CG	European Commission
Chris Karageorgiou Kaneen	СКК	Greece
Christos Yiakoumettis	CY	Greece
Claudio Celeghin	CC	AGID
Dimitri Schepers	DS	PwC
Dimitri Kosmidis	DK	Greece
Dusan Vejnovic	DV	Slovenia
Edoardo Braccini	ЕВ	Italy
Emidio Stani	ES	Belgium
Eva Christina Andersson	ECA	Sweden
Fernando Marta	FM	Portugal
Florian Barthélemy	FB	PwC

Fredrik Linden	FL	Sweden
Fredrik Nordlander	FN	Sweden
Gabriele Francescotto	GF	Italy
Georgi Bonchev	GB	Bulgaria
Giorgia Lodi	GL	Italy
Giovanni Scaglione	GS	Italy
Havard Kvernelv	НК	Norway
Henrik Bengtsson	НВ	Sweden
Hettel Varik	HV	European Commission
Ivan Penava	IP	Croatia
Jagoda Zakrzewska	JZ	Poland
Jorge Sousa	JS	Portugal
Joseph Azzopardi	JA	Malta
Kerstin Dittmar	KD	Germany
Kirsi Mikkonen	КМ	Finland
Krystyna Michalik	KM'	Poland
Kuldar Taveter	KT	Estonia
Kutt Kommel	KK	Estonia
Lisdalia Sanches	LS	Portugal
Luc Gathy	LG	Belgium
Marcel Fischer	MF	Germany

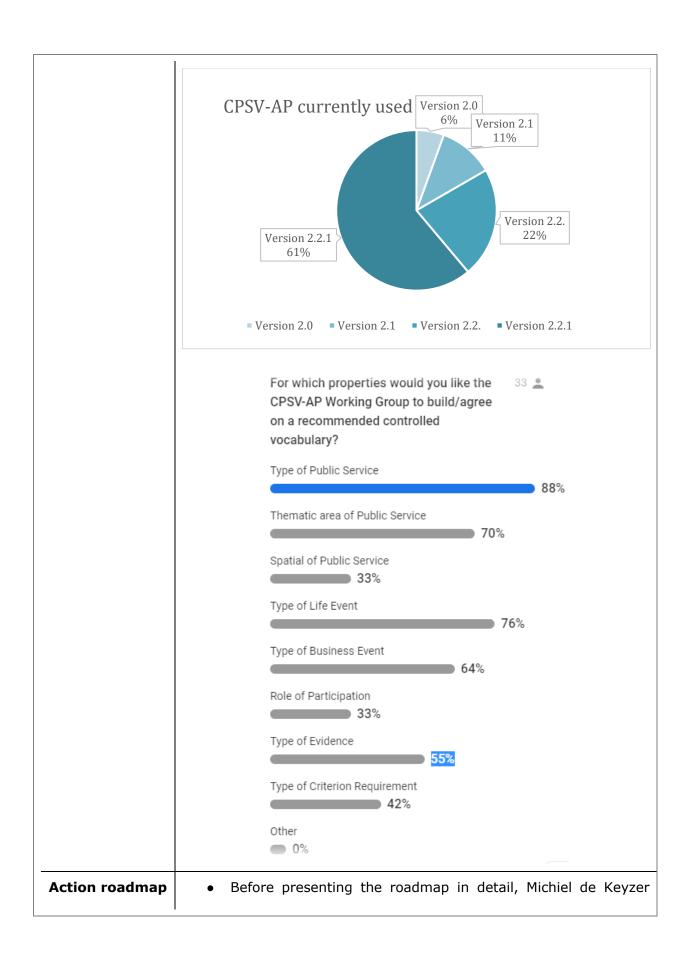
Marco Aarts	MA	The Netherlands
Marco Combetto	MC	TNDIGIT
Marco Pedro	MP	Portugal
Mari Joamets	МЈ	Estonia
Maria Markou	ММ	Greece
Marta Kuczynska	МК	Poland
Maxime Pittomvils	MP	PwC
Michiel De Keyzer	MDK	PwC
Miguel Alvarez Rodriguez	MAR	European Commission
Milene Chobanova	MC	Bulgaria
Naho Kitano	NK	Japan
Neven Vrcek	NV	Croatia
Nikola Cmiljanic	NC	Montenegro
Nikos Vasilakis	NV'	Greece
Norman Calleja	NC'	Malta
Ondrej Kerka	ОК	Czechia
Paola Russillo	PR	Italy
Pavlina Fragkou	PF	European Commission
Philip Ashlock	PA	United States of America
Piia Pruks	PP	Estonia
Peter Winstanley	PW	United Kingdom

Sander Van Dooren	SVD	Belgium
Sven-Erik Ceedigh	SEC	Sweden
Szymon Mamrot	SM	Poland
Tamara Popovic	TP	Montenegro
Tamas Demeter	TD	Hungary
Torsten Neulken	TN	Germany
Valentini Paparrixou	VP	Greece
Vanja Lazarevic	VL	Montenegro
Vesna Simonovic	VS	Montenegro
Volker Schmitz	VS'	Germany

Summary of the meeting			
Торіс	Summary		
Welcome	 Miguel Alvarez Rodriguez (MAR) opened the webinar by welcoming the participants and addressed the agenda. MAR presented the new Joinup collection as well as the new handout of the Catalogue of Services Action. Florian Barthélemy (FB) concluded this introduction by inviting the participants to answer a few questions about their use of CPSV-AP. 		



 Among those who responded that they use CPSV-AP, here is a breakdown of the different versions of CPSV-AP currently used.



(MDK) pointed out that this new roadmap is the concrete result of the series of bilateral meetings undertaken beforehand. MAR stressed the fact that the actions are tailored to the needs and expectations of the Member States and took the opportunity to thank them for the time allocated during the bilateral meetings.

- MDK explained that the Action roadmap is divided into 5 specific work streams before handing over to Maxime Pittomvils (MP) for further details.
- MP presented in detail the different actions planned for the coming months while taking care to specify that the participants can react in case of questions.



Detailed actions 2020-2021

Number	Description
1.1	Help Member States comply with CPSV-AP through mapping activities.
1.2	Help Member States in creating a national data model compliant with CPSV-AP.
1.3	Support Member States in building a catalogue of services which transforms data coming from different sources into a common usable format based on a common data model.
2.1	Resolve open semantic issues.
2.2	Present the current methodology for reaching semantic agreements and, if needed, customize how this is applied for CPSV-AP and code lists.
2.3	Assess needs regarding code lists and publish recommendations.
3.1	Definition of a roadmap for further tailoring CPSV-AP to the SDG needs (SDG data model)
4.1	Demo on the tools of the Catalogue of Services Action and TestBed.
4.2	Technical support to the Member States for implementing a catalogue of services
5.1	Improve the documentation of the service offering and assets.



 Giorgia Lodi (GL) suggested in the chat to let the Publication Office take over the governance of the controlled vocabularies. MDK agreed with this proposition but stressed that it would create a dependency regarding the governance of CPSV-AP.

Existing resources

 Afterwards, Alexandre Beaufays (AB) presented the two main existing resources to the audience: Joinup and GitHub. AB pointed out that the Catalogue of Service collection on Joinup is still under progress and consequently some changes will probably occur in the coming weeks.

Governance

- FB began by stating the key principles ruling the governance processes, emphasizing on the alignment with the SEMIC working methodology.
- FB continued by outlining the governance applied for CPSV-AP while reminding that the governance applied is the same one as for the Core Vocabularies. Frederik Lindén (FL) asked via the chat if the governance includes a product lifecycle management plan. FB explained that the current governance does not include such plan.

Open issues

 Before presenting the different open issues to be discussed, Dimitri Schepers (DS) reminded the audience how the issue reporting process works.



#32 Link public service to UN 2030 Sustainable Development Goals



#44 Link to the policy objectives of a service

 Would MS find it helpful to have an extension point in the model that would allow a service to be linked to the policy objectives that it is designed to meet?

Have you yet experienced this need?

Do you have use cases that Legal Resource does not cover?



• (FL) explained in the chat that he previously experienced the need of linking public objectives to the model through an extension.





#57 Contact Point: Link to contact form

- The Contact Point class in the current version of CPSV-AP only contains the *telephone* and *email* attributes.
- A MS proposed to add the link to a contact page as well: https://schema.org/url

Do you agree with this extension?



- GL expressed that she was in favor for the extension and suggested to consider vCard as it was done for DCAT-AP.
 Volker Schmitz (VS), Miha, Bernard Dubuisson (BD), Pavlina Fragkou (PF), Bart Hanssens (BH), Gabriele Franscescotto (GF) and Blaz Artac (BA) agreed on the extension via the chat.
- VS outlined the difficulties in keeping the multiple contact points up to date. In order to tackle this, VS suggested to bring the various links together in one place to facilitate their maintenance.
- Reacting to VS' intervention, Peter Winstanley (PL) suggested to consider OASIS Xnal while GL explained that such page as the one described by VS already exists in Italy. However, GL stressed the potential confusion between contact points and channel (whether a service is provided or received). MDK concluded by mentioning that PwC will consider the different possibilities and ask the participants to register their proposal on GitHub.





#36 Agent: Alignment with DCAT-AP and CCCEV

- The current version of CPSV-AP is using dct:Agent while other SEMIC assets use foaf:Agent.
- FOAF has explicitly expressed the equivalence of foaf:Agent to dct:Agent.
- Proposition to use foaf:Agent within CPSV-AP.

Do you agree with this change?



 DS proposed to use foaf:Agent instead of dct:Agent in order to align with other SEMIC assets. PF agreed with this proposal given European Commission's intention to align ISA² Core Vocs.



#37 Relation with Core Criterion



- CCCEV is currently undergoing major changes. After the new version is officially published, we will re-evaluate the relationship with CPSV-AP.
- Nevertheless, CPSV-AP is considered as an important use case for the new version of CCCEV. We therefore invite MS to provide us with their use cases for Criteria and/or Requirements in the context of Public Services.



 DS invited participants to make their views known if they are using CCCEV as part of CPSV-AP or if they are using CCCEV version 1.0. Their insight is relevant to consider when updating CCCEV.



#62 cv:PublicServiceDataset does not exist, consider change to DCAT-AP dataset



- Proposition to make the reuse of DCAT-AP by CPSV-AP more explicit by replacing PublicServiceDataset by DCAT-AP Dataset.
- [TO DO] Look at DCAT-AP attributes and keep the ones that are relevant for CPSV-AP.

Do you agree with this change?



 MDK asked the participants if a specific class is really needed or whether using the DCAT-AP dataset within CPSV-AP could be enough to cover their needs. GL reacted to this by reminding that since DCAT-AP and CPSV-AP are two different assets of the same institution, a direct reuse of DCAT-AP could make sense. FN and PS have also expressed their approval to re-use DCAT-AP.





#22 Definition of Participation class is unclear

#41 Definition of the property hasParticipation is no longer up-to-date

- The Participation class is defined within CPOV according to CPSV-AP. This is however not the case.
- We propose to add the Participation class to the CPSV vocabulary.
- We invite Member States to provide us with their use cases for the Participation class.

Do you agree with this change?



- GL pointed out the fact that Participation plays a key role in this context. That is why discussions need to take place, also taking into account the eProcurement ontology. Cécile Guasch (CG), PF and FL gave their approval for the proposed resolution.
- Following her previous intervention, GL stressed the importance of defining properly the different actors in CPSV as eProcurement involves a lot of them. CG pointed out the need to verify how eProcurement would be represented in public service type and thematic area.

Recommended controlled vocabularies

- BD reported that two different themes might overlap together justifying the fact of keeping two approaches (one for general public and another one for policy-oriented use of the catalogue).
- Regarding public services thematic areas, Alexandros Gerontas
 (AG) advised to adopt a bottom-up approach in order to be
 user-centric. GL informed the others that there is currently an
 attempt in Italy to use both Eurovoc and dcat:theme. Krystina
 Michalik (KM) indicated that Poland has thematic areas. BD
 said that he preferred to adopt user-oriented themes rather
 than public services-oriented themes through the use of
 parallel lists.

Knowledge sharing Poland	by	 MK presented how Poland developed and implemented a centralised catalogue for their public services (public administration catalogue system) using CPSV-AP as inspiration. The use of such a catalogue significantly improves access to public service information which reduces the cost and time of research by offering easy to find and updated content. MK concluded her intervention by explaining that they will need to translate their data models from Polish to English before sharing them publicly.
Knowledge sharing Germany	by	 VS presented the Federal Information Management (FIM) methodology that was applied in Germany, together with a dedicated data model (XZu-Fi). The FIM methodology and the XZuFi data model are largely compatible with CPSV-AP as they share the same objective: improving the search for public service information by harmonising the description of public services.
Q&A		 Ana Rosa explained that in Spain they set up a catalogue of services, but the main difficulty lies in the maintenance and the data quality. The improvement is coming from the practical use of their own catalogues, which are federated with the central one. To conclude the webinar, FB thanked all the participants for the fruitful and enriching discussions. FB also invited the participants to answer the following question before wrapping up the webinar.

Do you think there is a potential in reusing and tailoring the CPSV-AP to the business needs of the Single Digital Gateway, as presented preliminary during the workshop of February 2020? Yes, if this does not require changes to our national data model.
Yes, if it includes mandatory and optional cardinalities. 24% Yes, if it is aligned with CPSV-AP. 53%
Yes, if the exact position of the model is clarified within the other SDG data models. 47% Yes, for other reasons.
No, because it goes beyond the regulation. 0% No, because CPSV-AP is too different from my national data model. 0%

Do you have topics that you would like to 7 see tackled in a next CPSV-AP webinar or Catalogue of Services webinar?

Defining Codelists

mapping with other core vocabularies

Does CPSV-AP tackle the problem of multilanguage data support (e.g. having a public service described in local, MS language and also english and potentially other languages from neighbour states)?

to show a few demos; biggest challenges implementing CPSV-AP; feedback from various actors

restricted dictionaries for attributes

1/ need for an Upper Level Ontology across EC and EU Member States 2/ What is EC doing regarding its services catalogue?

More information on supporting tools.