



An Roinn Caiteachais Phoiblí  
Sheachadadh PFN agus Athchóirithe  
Department of Public Expenditure  
NDP Delivery and Reform

# Life Events Service & Government Digital Wallet:

July 2024

Tony Shannon, Head of Digital Services, OGCIO





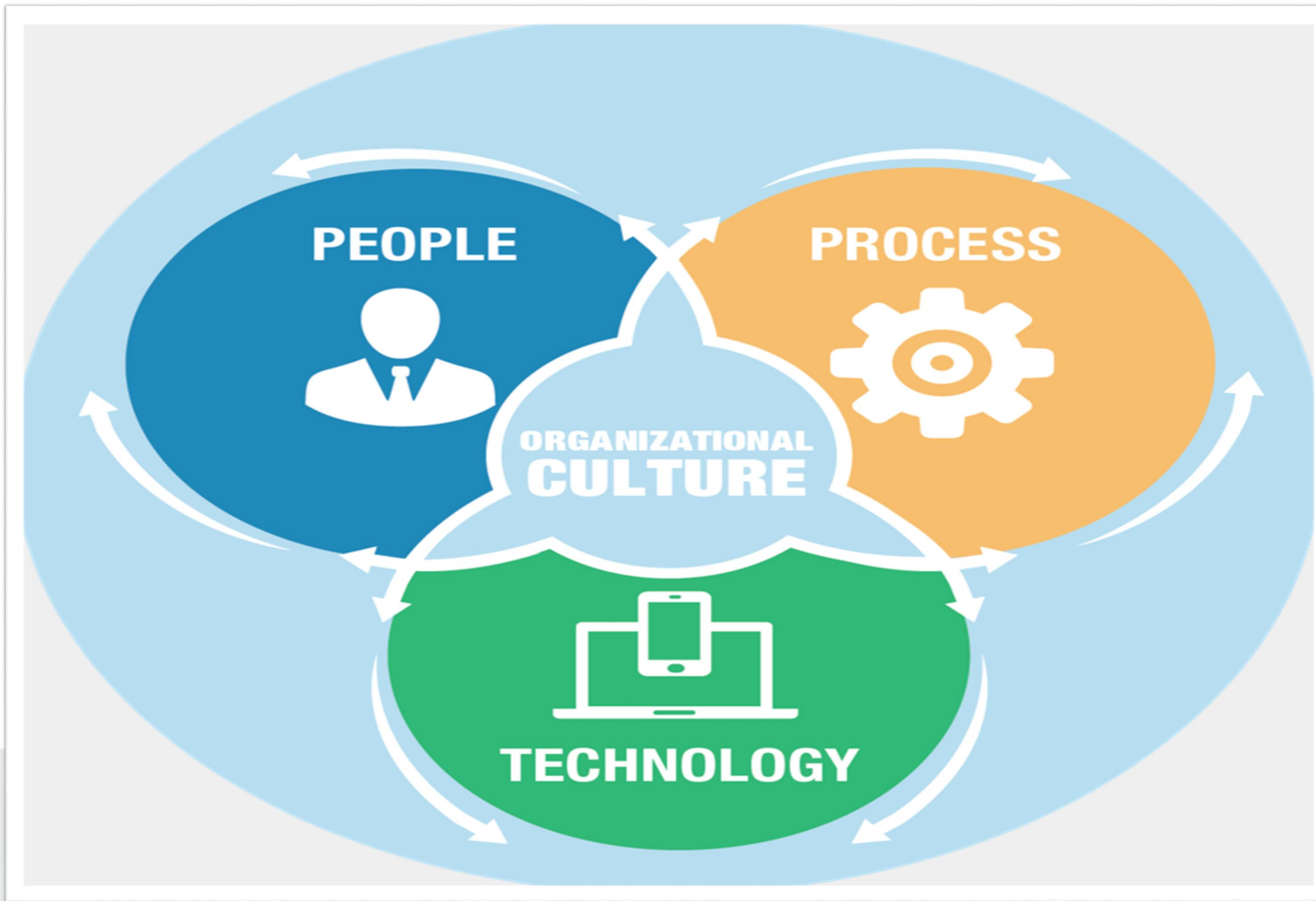


# Why?





# How?





# What?







Rialtas na hÉireann  
Government of Ireland

# Better Public Services

A transformation strategy to deliver for the public and build trust



Prepared by the Department of Public  
Expenditure, NDP Delivery and Reform  
gov.ie

2023

An R



Digital and  
Innovation at  
Scale



The Public Service will  
work together to

- Tackle big societal issues and drive societal change
- Achieve a seamless user experience and inclusive service delivery
- Provide a dynamic and agile workplace

A Public Service that:

- Builds trust in public institutions
  - Focuses on outcomes
- Delivers climate action and sustainability

penditure NDP Delivery and Reform



# Life Events

Life events refer to significant experiences or changes in an individual's life that can have a profound impact on their circumstances and/or well-being. These events often necessitate interactions with multiple services or agencies



Renting, Buying,  
Moving House



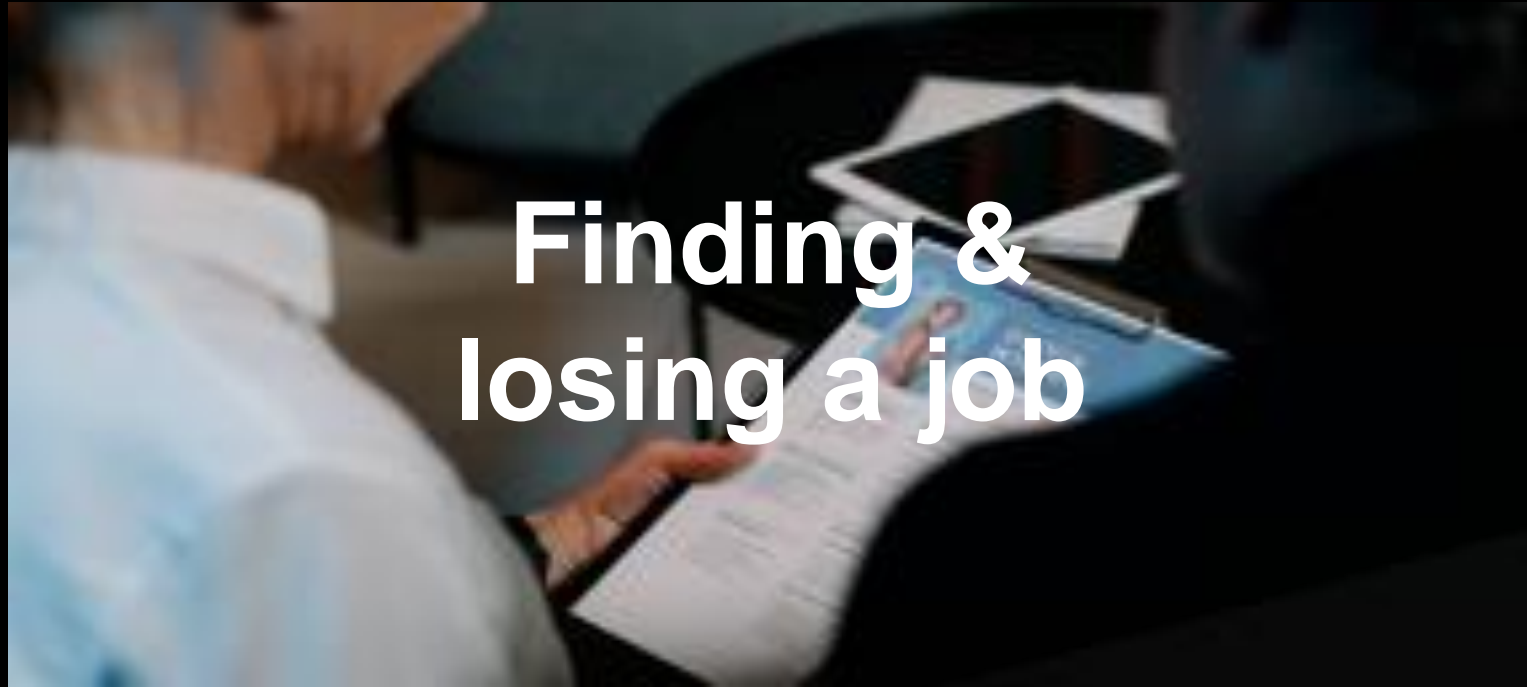
Having a baby &  
early childhood




Owning &  
Driving a Car



Setting up a  
Business



Finding &  
losing a job



Moving to  
Ireland



Marriage/  
Divorce



End  
of life



# A digital ID and personal digital wallet for EU citizens, residents and businesses





# Life Events: Building Blocks Approach



Births

Owning & Driving a  
Vehicle

Housing

Employment /  
Unemployment

Deaths

Digital Wallet & Information Mediator

Payment Service and Messaging

Data Collection and Case Management System


AI and Analytic Tools

UI Design System and Content Management System

Professional Services (Data Protection / Legislation / Communications etc.)





 gov.ie

[News](#) [Departments](#) [Services](#) [Languages](#) ▾

# Search for services or information

Enter search term

[Climate Action Plan 2024](#)  
[Housing for All](#)  
[Migration and Ireland](#)

## Your credentials

Get a Personal Public Service (PPS) Number

How to get a Public Services Card (PSC)

Birth, death, marriage and other certificates

## Working supports

Additional Needs Payment

Jobseeker's Allowance

## Welfare supports

Illness Benefit

State Pension (Contributory)

Free Travel Scheme

## Becoming a parent

Child Benefit

Maternity Benefit




# MyGovID



**MyGov****id**

**Email Address**

**Password**  
 

**Login with MyGovID** **id**

By pressing login I agree to sharing my [personal details and contact information](#) with this government body.

**Create Account**





# Life Events & Digital Wallet Development



- Maria Murphy  
PPSN: TUV1599432
- Events
- About me
- Birth
- Health
- Driving
- Un/Employment
- Starting a business
- Housing
- Death

## Driving

<a href="#">Renew your driving licence</a> Expires on 19th March - Apply now	<a href="#">Renew a licence if you're 70 or over</a> A line of text to support this statement
<a href="#">Replace a lost or stolen licence</a> A line of text to support this statement	<a href="#">Driving licence categories</a> A line of text to support this statement

**gov.ie** 

Welcome,  
**MARIA MURPHY**  
DOB: 03/03/1998  
Your credentials

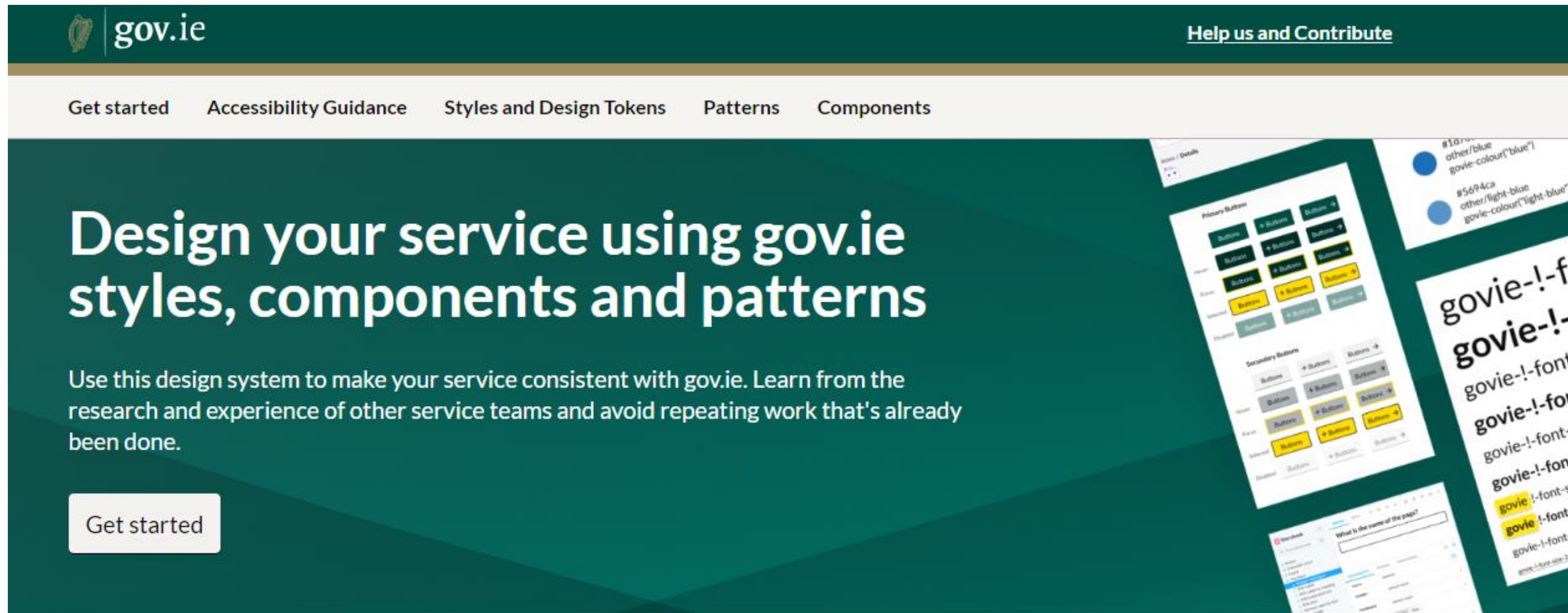
MyGovID

Driver's Licence  
Expiry date: 05/12/2033

European Health Insurance Card (EHIC)  
Expiry date: 14/05/2033



# Design: Design System

A screenshot of the gov.ie Design System landing page. The page has a dark green header with the gov.ie logo and a 'Help us and Contribute' link. Below the header is a navigation bar with links: 'Get started', 'Accessibility Guidance', 'Styles and Design Tokens', 'Patterns', and 'Components'. The main content area features a large heading 'Design your service using gov.ie styles, components and patterns' and a subheading 'Use this design system to make your service consistent with gov.ie. Learn from the research and experience of other service teams and avoid repeating work that's already been done.' A 'Get started' button is located at the bottom left. On the right side, there are several overlapping design system components, including a 'Primary Buttons' section showing various button styles, a 'Secondary Buttons' section, and a 'govie-!-font' section showing different font styles and sizes.

## What's new



# FormsIE : Data Collection



◀

Apply for the Vacant Property...

SAVED AT 2:34 PM, 28 APR 2023

CREATE

SETTINGS

RESULTS

SAVED AT 2:34 PM, 28 APR 2023

+

👁

Share

+

📄

🔗

🔧

?

FIELDS

BASIC

Page

H Heading

T Paragraph

🖼 Image

📄 Page break

Fields

📄 Short answer

☰ Long answer

gov.ie

ALPHA

Apply for the Vacant Property Refurbishment Grant

Personal details

1. Your name

Logic

Please test your form thoroughly to ensure the logic works as expected.

ALLOWED FIELDS

⊙ Radio

# Number

📄 Decimal

☑ Dropdown

IF

⊙ 3. Are you a registered pup breeder

IS

equal to

yes

+ Add condition

THEN

👁 Show field(s)

SHOW

📄 4. Breeder ID X

🗑

Cancel

Save changes

IF

⊙ 3. Are you a registered pup breeder

IS EQUAL TO

no

THEN SHOW

📄 5. Breeder Email

🗑

# Payments: Collect & Manage



gov.ie

Payments

Payment requests

Providers

Payment Setup Form

Title

Dog Licence Payment

Description

Pay for an annual dog licence

OpenBanking Account

Main bank account

Manual Bank Transfer Account

Disabled

Stripe Account

My Stripe Account

Reference

Annual Dog Licence

Amount

€20

gov.ie

Payments

Payment requests

Providers

Add Stripe payment provider

Name

Give a name to this payment provider to help you recognize it

My Stripe Account

Live Publishable Key

Lorem ipsum dolor sit amet consectetur. Id aenean magna habitasse ut erat. Pharetra nulla tincidunt.

123456

Live Secret Key

Lorem ipsum dolor sit amet consectetur. Id aenean magna habitasse ut erat. Pharetra nulla tincidunt.

123456

Confirm



# Messaging: Notifications – eMail/ SMS



English | Gealic

prototype This is a new service - your [feedback](#) will help us to improve it.

Messages

Settings

Messages

Search Messages

Date	Type	Status	Subject
09/04/2024	event		<a href="#">Driving Licence renewal</a>
09/04/2024	event		<a href="#">Driving Licence renewal</a>
09/04/2024	event		<a href="#">Driving Licence renewal</a>
09/04/2024	event		<a href="#">Driving Licence renewal</a>
09/04/2024	event		<a href="#">Driving Licence renewal</a>
09/04/2024	event		<a href="#">Driving Licence renewal</a>

prototype This is a new service - your [feedback](#) will help us to improve it.

Send a message

Email templates

Settings

Schedule message

Schedule

When would you like this sent?

☒ Send now

☐ Send later

Day

Month

Year

HH

MM

Send message

< Back to recipients

An Roinn Caiteachais Phoiblí Sheachadadh PFN agus Athchóirithe | Department of Public Expenditure NDP Delivery and Reform

# eCase: Case Management



← Back

VPR-0001-24

Copy Link

Email

Permission

Assign

Close

Mark On Hold

Personal details

edit

Name	Robert
Current Address	123 St
Date of Birth	02 Jan 2024
Email Address	
Mobile Number	

Eligibility

edit

Please tick the below which best describes your circumstance

You are a first-time buyer (you have not purchased or built a home for yourself) or you qualify under the 'Fresh Start' principle.

Please provide any additional details about your circumstances

Test

Address of the vacant property

123 Fake St

Eircode of vacant property

3423423

Length of time the

123

Case Details

CaseType	Vacant Property I
Status	Open
Created date	09 Jan 2024
Modified by	Robert Murphy
Modified date	04 Jun 2024
Closed by	

Comments 0

Related cases 0

External links 0

Action log



Version history

Correspondence history






# Digital Wallet: Credentials & Verification

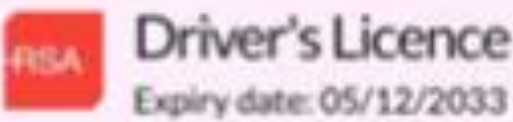





Welcome,  
**MARY MURPHY**  
DOB: 03/03/1998  
Your credentials




 MyGovID




Driver's Licence  
Expiry date: 05/12/2033



 European Health Insurance Card (EHIC)  
Expiry date: 14/05/2033

An Roinn Cateachais Fhionn Shéachnadh

 Valid

 RSA

Driving Licence




Details



First Name(s): Mary  
Last Name(s): Murphy  
Date of birth: 12 December 1994  
Place of birth: Ireland

Driving Licence details

4a: 10-05-12  
4b: 09-05-22  
4c: RSA  
4d: 234567  
5: MURPH0523789H65SD 17  
8: 55 GERRARD STREET, CORK  
9: A, B, BE, C1, C1E, D1, D1E, f, k, k, l, n, p


Exper



 Valid




Details

First Name(s): Mary  
Last Name(s): Murphy  
Date of birth: 12 December 1994  
Age: 23  
Place of birth: Ireland  
Address: 55 GERRARD STREET, CORK

 Valid

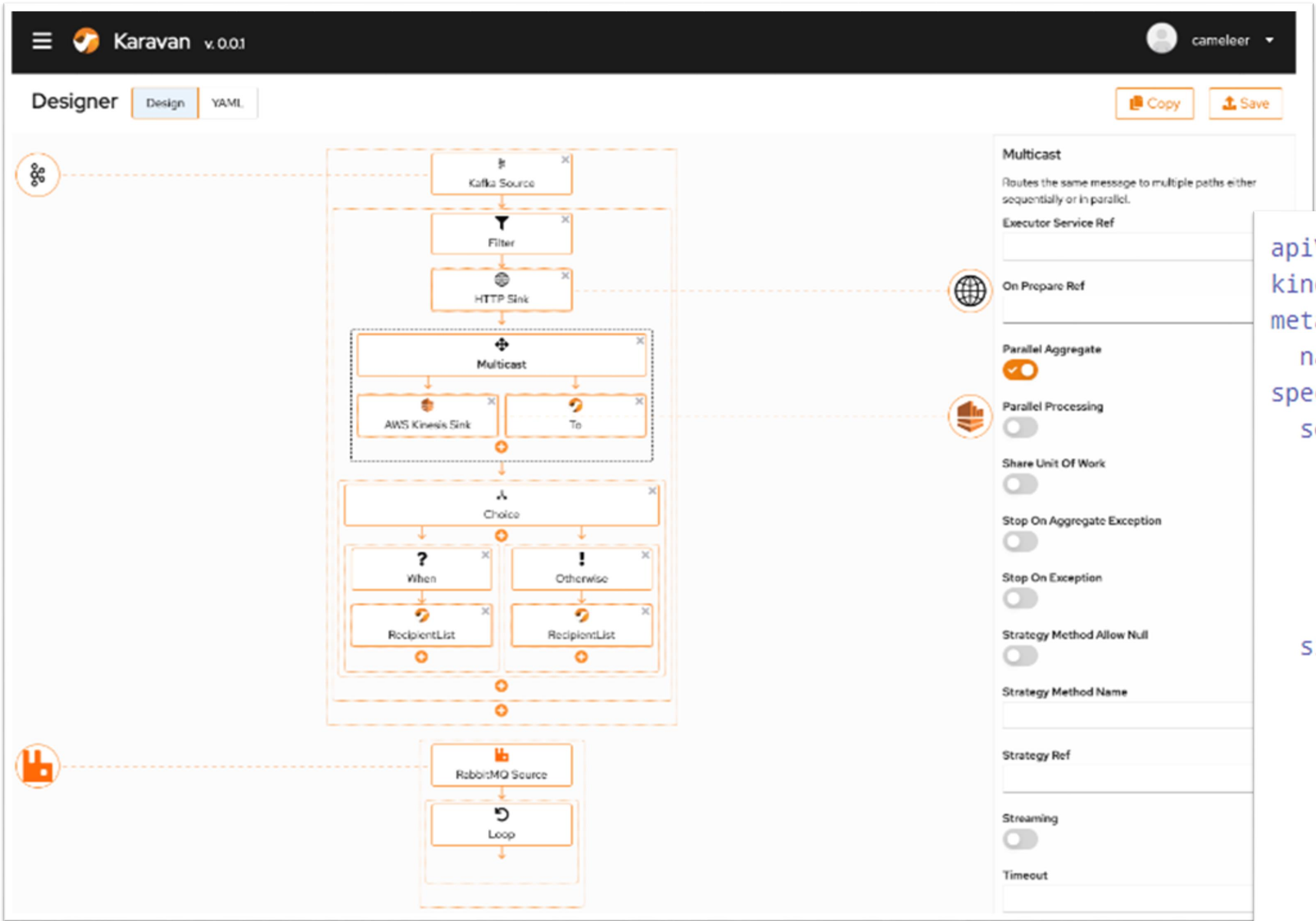


 Is aged at least 18

Criteria:

Minimum age: 18

# Information Mediator & APIs



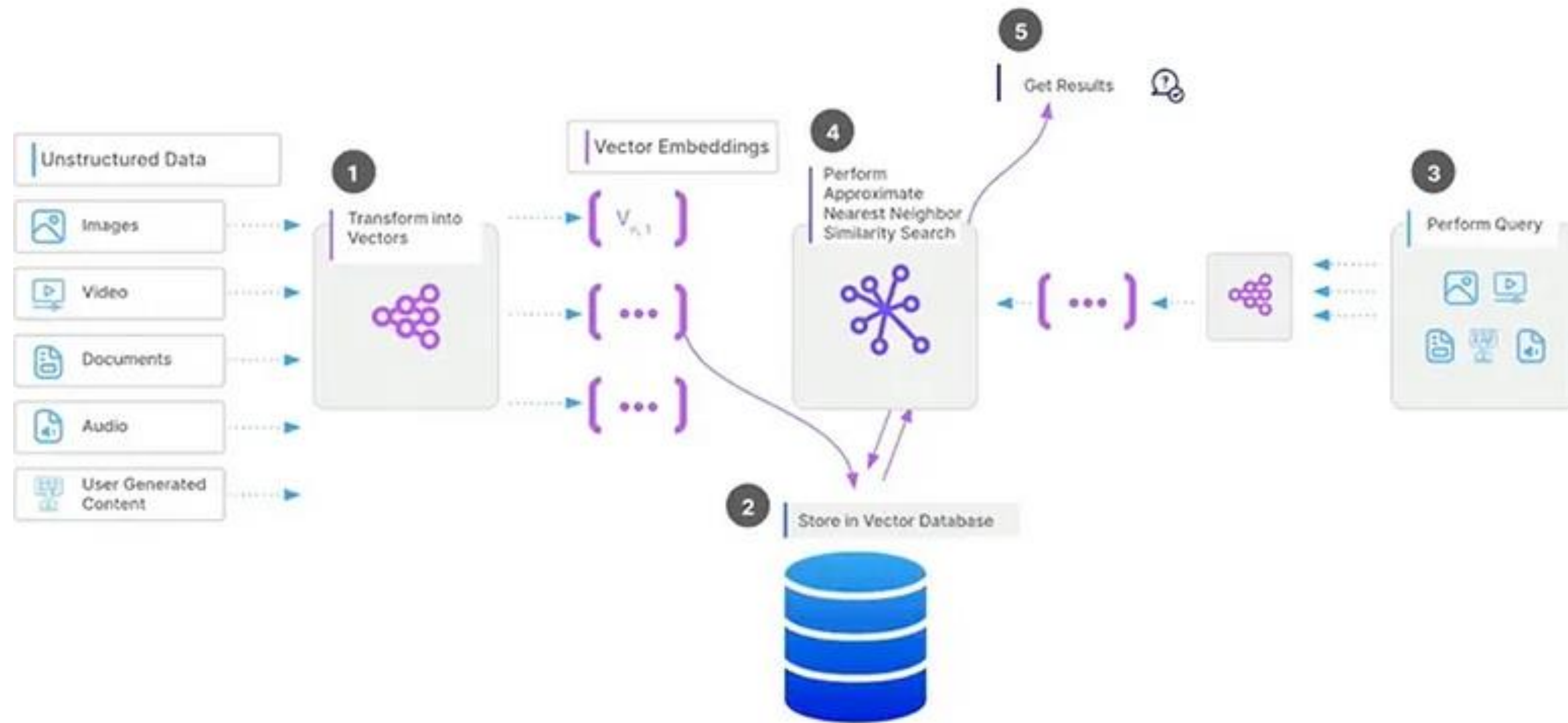
```
apiVersion: camel.apache.org/v1alpha1
kind: KameletBinding
metadata:
  name: events-to-s3
spec:
  source:
    ref:
      apiVersion: messaging.knative.dev/v1
      kind: Channel
      name: messages
      # Or a Strimzi "KafkaTopic", if you prefer
  sink:
    ref:
      kind: Kamelet
      apiVersion: camel.apache.org/v1alpha1
      name: aws-s3-streaming-upload-sink
  properties:
    bucketNameOrArn: "my-bucket"
    accessKey: "<your-key>"
    # ...
```



# Analytics & Business Intelligence

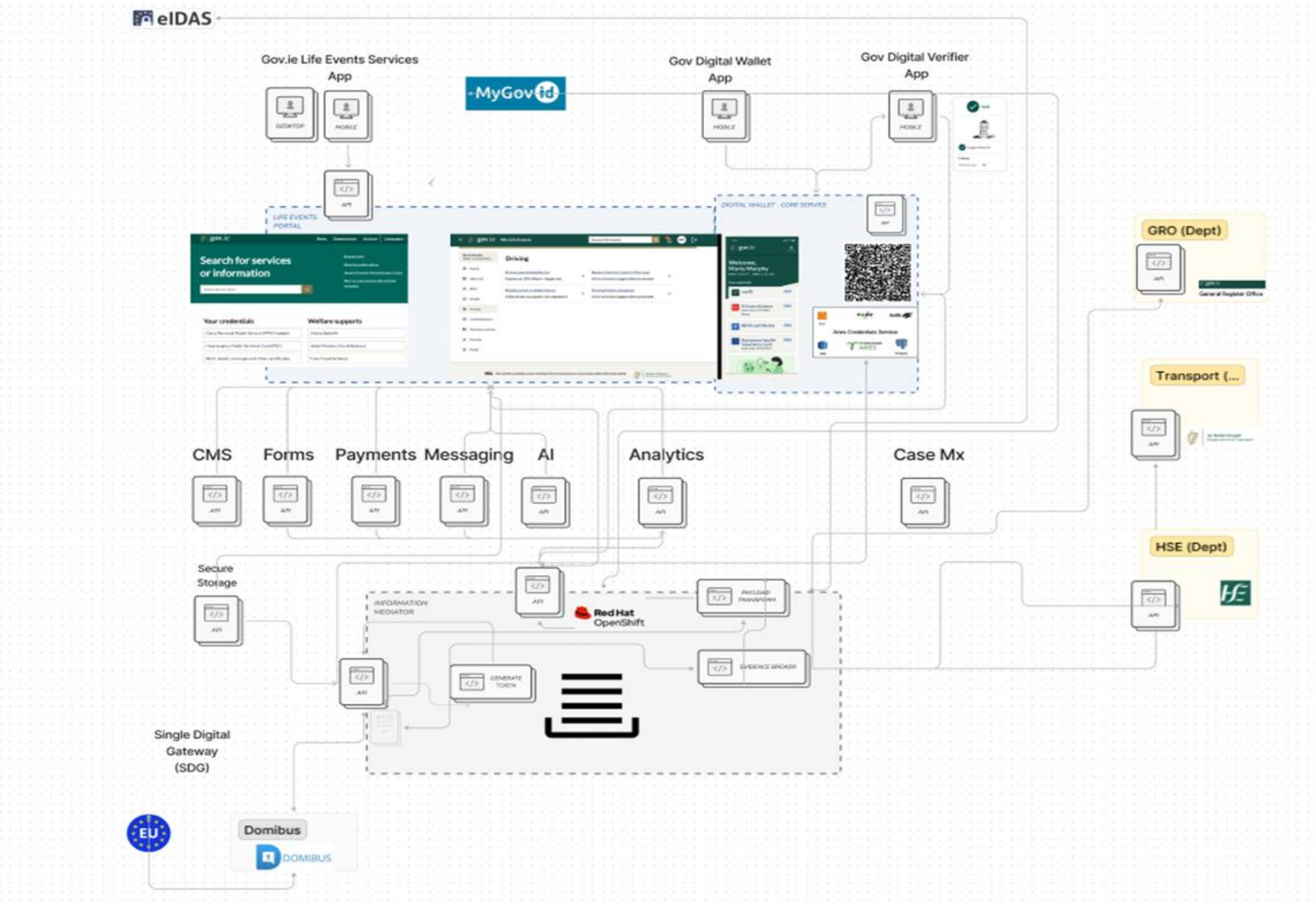


# AI Projects & Open Framework

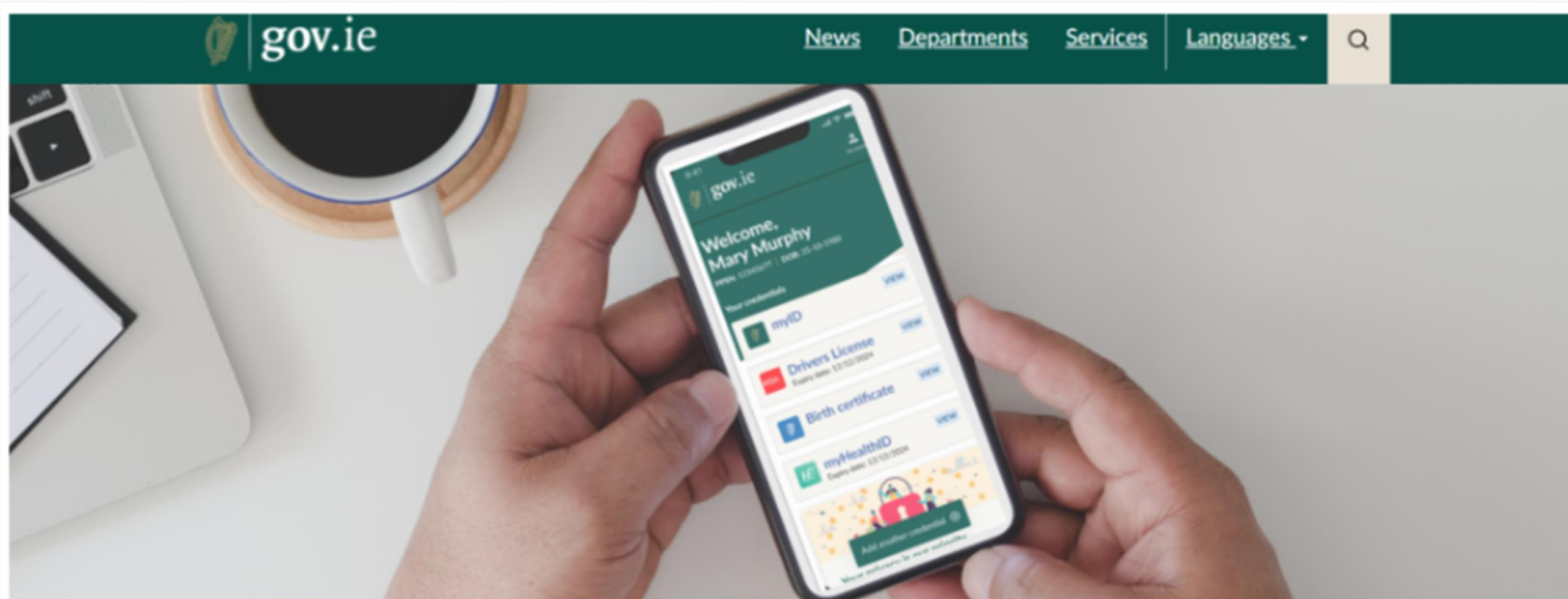




# Applications: Federation: Building Blocks







# Take part in the Government Digital Wallet pilot

## This pilot is only open to public servants

Say goodbye to rummaging through piles of paper documents. The Government Digital Wallet is an all-in-one solution for storing essential documents on your smartphone. Store your digital driver's licence, birth certificate, European Health Insurance Card, and other vital credentials for easy access whenever you need them.

Your involvement is important in shaping the future of digital public services. This project represents a significant and exciting step forward in modernising our government services, making them more accessible, efficient and user-friendly.

The Government Digital Wallet works in conjunction with the Life Events portal, which is a platform that lets you update and renew your credentials online.



My life events

prototype

This is a new service - your [feedback](#) will help us to improve it.

[Home](#) > [Digital Wallet Onboarding](#) > [About your work](#)

About your work

This pilot is only for government users.

☐ I confirm that I am a government employee and I consent to taking part in the Government Digital Wallet pilot.

We will need you to verify your work email address before adding the user to the pilot.

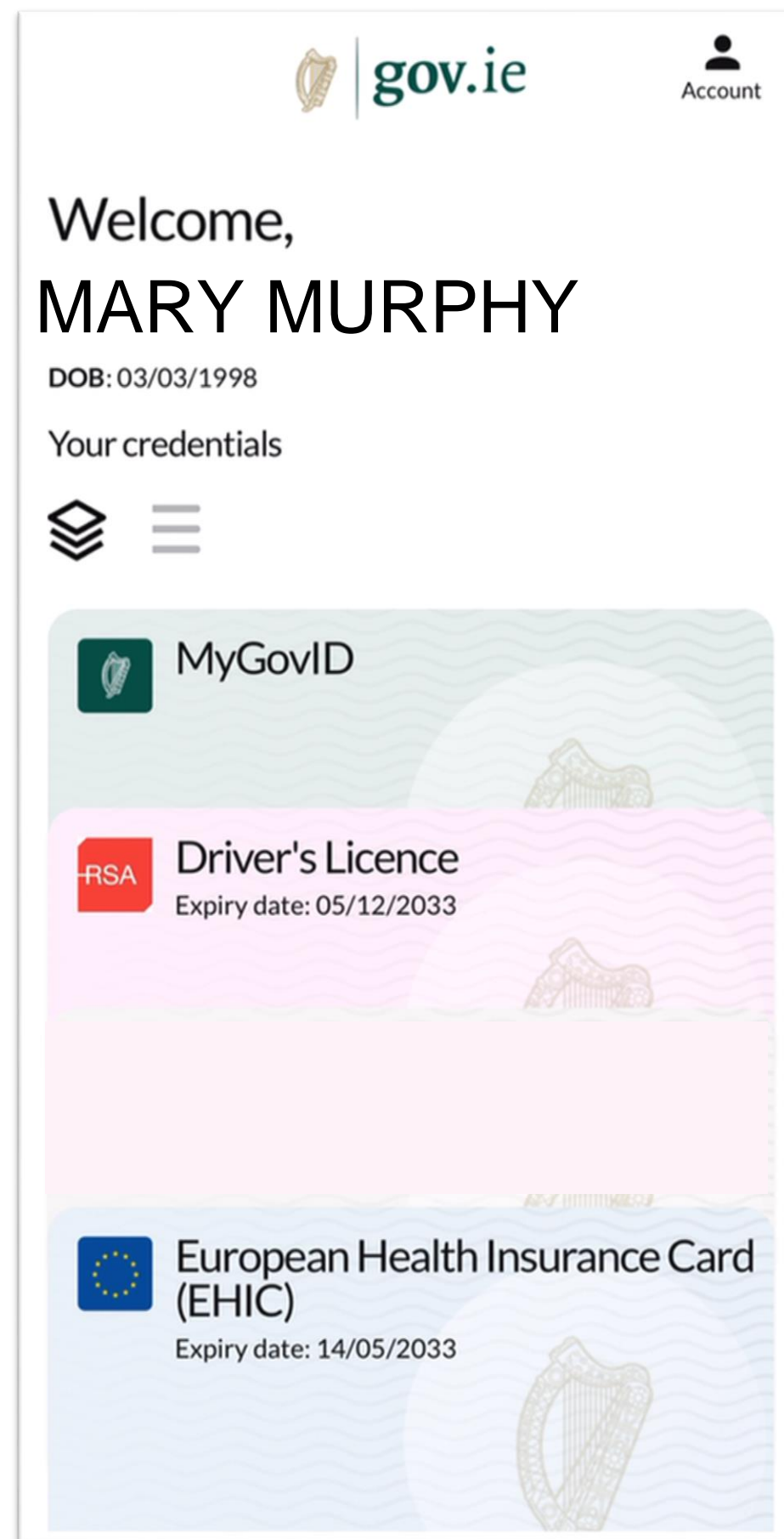
Your work email address \*

Confirm and continue

< [Back](#)



# Digital Wallet June Pilot: Scope



- Participants will log in to a Life Events app using their MyGovID
- **Verified MyGovID is required**
- **Gov Digital Wallet Pilot extension to 1000 public servants announced at Better Public Service event on June 12th**
- A MyGovID credential will be created and stored in the wallet
- Key credentials can be accessed and stored in this wallet
- As well as Digital Driving Licence, and EHIC
- This pilot will run for 5 months – June to October
- GDW launch will extend to wider public later in October 2024







# Thank You