



## **OCS CHANGE MANAGEMENT BOARD MEETING**

14 May 2013

### **SUMMARY REPORT**

#### **PARTICIPANTS**

##### **Brussels:**

Charlotte Rive (EC), Michael Breslin (EC), Irene Gratz (EC), Ana Del Pino (One of Us), Pablo Sánchez (Right2Water), Marc Vanloo (EC), Francisco Gimeno (EC)

##### **Remote:**

Lionel Antunes (Luxembourg), Claudio Celeghin (Italy)

#### **1. INTRODUCTION**

ECI organisers expressed their concern about some misunderstanding concerning the deadline to present the Statements of Support to the competent National authorities for verification. As this issue is not directly related to the evolution of the Online Collection Software, it was decided to discuss it after the meeting.

#### **2. REVIEW OF OCS 1.4.0 REQUIREMENTS**

Joinup issue 64294 - **Make captcha easier**. Among the 3 proposals presented to the board, the second option was retained. The image and font are larger than in the original version, and the final deformations have been removed.

**This is a high priority request.**

Joinup issue 61476 - **Enable interface customization**. There are pros and cons in the look & feel customization. According to ECI organisers, the look & feel of OCS should be close to that of the Register of ECIs. Some flexibility such as allowing changing the logo should be allowed. In that case, in order to facilitate the certification of the system, the logo image should be taken out of the hash (in that way National certification authorities could easily check that the software deployed has not been modified).

Joinup issue 61324 - **Links to social media**. It seems interesting to have a “share” button in the last step of the signature process. This would allow the user to tweet or share in social media “I have signed”. There is no need to add the share button anywhere else in the application, as the campaign is driven by the web page of the initiative, and not by the Online Collection System.

Joinup issue 52730 – **Call back URL**. ECI organisers should be able to customize the URL where the user returns after completing the support process. In the last page of OCS, in addition to the ID of the statement of support, the user will have a button to come back to the Initiative web page that can be customised by the organisers and the “share” button (issue 61324).

Joinup issue 61321 - **Graphical display for the support received**. This map-like page should be optional, and contain alternative texts for blind people. It is not a priority for release 1.4.0.

Joinup issue 66229 – **Optional validation**. ECI organisers have reported in the past problems with some validation rules of ID numbers. But it seems that now all those problems are solved. Nevertheless, OCS could offer to ECI organisers the option of applying a strict validation on ID numbers and Postal codes or just displaying a warning to the user, such as “This number seems not to be correct. Do you want to proceed anyway?”

**Customized error messages**. Text accompanying the system errors should be more meaningful to the users. Experience shows that users keep trying and get surprised because the “token” displayed in the errors changes each time. A more eloquent text will be agreed by the members of the board. **This is a high priority request**. It would be useful to allow the ECI organisers to have access to the errors (now they are only in the log files accessible to technical staff). It was also stressed than most of these error messages are not related to the software, but to the platform where the OCS is hosted.

Joinup issue 64532 – **User interface for downloading exported statements of support**. This will allow ECI organisers to get the exported Statements of Support directly without having to contact their technical staff. Nevertheless, as the export of SoS is not a frequent task, it is not a priority for release 1.4.0.

### **3. CLOSING REMARKS**

According to ECI organisers, the two main requirements are “Make captcha easier” and “Customized error messages”.

OCS 1.4.0 will be released in two phases: end of June the release including support for Croatia and a new version containing the forthcoming changes in Annex III of the Regulation on the citizens' initiative.

Next meeting of the board will take place on June 17 at 16h00.