

## Organisational Interoperability Maturity Assessment of a Public Service



### What is OIMAPS?

**Organisational interoperability** means documenting and integrating or aligning business processes and relevant information exchanged.

- OIMAPS is an online self-assessment tool that allows public service owners to **evaluate the behavioral interoperability maturity** of their digital public services from **the organisational interoperability viewpoint**.
- OIMAPS provides an **interoperability maturity score** combined with **recommendations** and good practices for improving the **overall organisational behavioral interoperability maturity** of digital public services.



### For whom is OIMAPS relevant?

- **Public service owners** | to improve the overall organisational interoperability and conformance of their digital public services.
- **Policy-makers** | to get insights on the interoperability maturity of digital public services and address gaps and challenges for a future-proof, evidence-based policy-making.



Start your assessment [here](#)



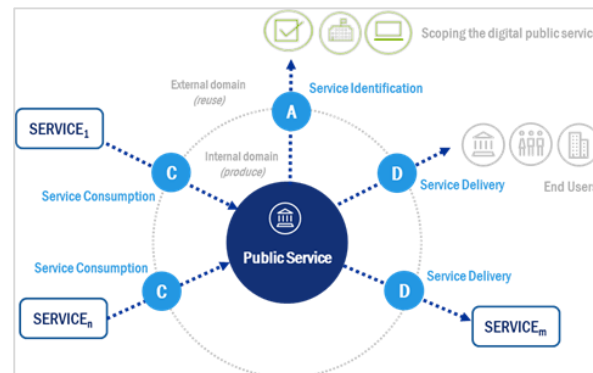
### What is in for you?

- OIMAPS ensures alignment of a digital public services with the standards of the **European Interoperability Framework (EIF)**.
- OIMAPS provides **insight into the current interoperability maturity**, as well as guidance for the design of future digital public services.
- **OIMAPS** can be used for assessing the legal **interoperability of any digital public service** in the EU e.g. the federation of the Finnish and Estonian X-Road ecosystems is formalised in a trust federation agreement between the X-Road Operators in each country.



### OIMAPS Conceptual Model

- The OIMAPS conceptual model describes all possible instances where **interoperability with the outside world may occur from the digital public service viewpoint**.
- It distinguishes between the **internal domain** (the internal service management) and the **external domain** (the digital public service uses/consumes existing services and exposes the produced service to thirds).



### Digital Public Service Components

The OIMAPS assessment captures three different service areas:

- **Service Identification:** scopes the digital public service e.g. service outcome, service owner, administrative level, etc.
- **Service Delivery:** focuses on the business processes for the delivery of the digital public service to its end users or other services e.g. organisational agreements, once-only principle, etc.
- **Service Consumption:** focuses on the business processes for the consumption of the digital public service from other services e.g. automation of processes, etc.